OUR MISSION

The Greenville Police Department exists to enhance public safety and quality of life, in partnership with ALL people in OUR community, by preventing crime with honor and integrity.
MESSAGE FROM THE CHIEF

Thank you for continuing to partner with the Greenville Police Department (GPD) as we worked to engage and improve relations with the Greenville community. As a result, GPD has expanded the Civic Liaison program to include not only homeowner’s and neighborhood associations, but religious and other special interest groups such as AMEXCAN, the Greenville LBGT Community, and the Hindu Temple, just to name a few. This continued community outreach and engagement fits in with our Strategic Plan by building trust and legitimacy for all citizens.

2017 offered additional opportunities for improvement in transparency as the GPD achieved full implementation of body-worn cameras department-wide, to include not only patrol officers but detectives, APS officers, and specialized units. As a result, GPD policies regarding quality assurance of body-worn cameras were also updated to incorporate regular and random reviews of footage for every officer at least once a year.

Traffic safety was another priority which reached an important step with the implementation of red light cameras at five major intersections. This milestone also completed an objective in the current strategic plan and will work towards reducing serious accidents at intersections.

Six new officers also took to the streets as Neighborhood Officers (four of which were grant funded through a Department of Justice COPS Hiring Grant award). Two officers are assigned to each of the three patrol zones and are working to get to know the residents of their community, assisting them with many different needs as well as ensuring and improving the safety of their neighborhoods. GPD also expanded its victim advocate services by adding a child trauma victim advocate, another first for GPD. This position is also grant funded and has proven instrumental in assisting our younger and more vulnerable citizens.

I hope you are as encouraged as we are at the efforts being made by GPD to make Greenville a safe place to live, work, and visit. Many exciting things are already underway in 2018. We encourage you to read our current strategic plan to see additional areas GPD is working to better engage the community and its citizens. Copies of the strategic plan are available online or hard copies can be picked up at our department headquarters and substations. I look forward to working with you even more in the years to come.

- Chief Mark Holtzman
# 2017 Crime Statistics

<table>
<thead>
<tr>
<th>Offense</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide</td>
<td>7</td>
<td>7</td>
<td>4</td>
<td>7</td>
</tr>
<tr>
<td>Rape</td>
<td>23</td>
<td>20</td>
<td>13</td>
<td>37</td>
</tr>
<tr>
<td>Robbery</td>
<td>169</td>
<td>175</td>
<td>144</td>
<td>138</td>
</tr>
<tr>
<td>Ag Assault</td>
<td>256</td>
<td>353</td>
<td>312</td>
<td>328</td>
</tr>
<tr>
<td><strong>Violent Crime</strong></td>
<td><strong>455</strong></td>
<td><strong>555</strong></td>
<td><strong>473</strong></td>
<td><strong>510</strong></td>
</tr>
<tr>
<td>Burglary</td>
<td>1130</td>
<td>1158</td>
<td>800</td>
<td>740</td>
</tr>
<tr>
<td>Larceny</td>
<td>2584</td>
<td>2572</td>
<td>2772</td>
<td>2480</td>
</tr>
<tr>
<td>Auto Larceny</td>
<td>119</td>
<td>132</td>
<td>114</td>
<td>88</td>
</tr>
<tr>
<td><strong>Property Crime</strong></td>
<td><strong>3833</strong></td>
<td><strong>3862</strong></td>
<td><strong>3686</strong></td>
<td><strong>3308</strong></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>4288</strong></td>
<td><strong>4417</strong></td>
<td><strong>4159</strong></td>
<td><strong>3818</strong></td>
</tr>
</tbody>
</table>

* 2017 totals are preliminary and may vary (+/-) 0.5-1% pending adjustments, outstanding cases, etc.
** NC counts the number of victims for homicide and aggravated assault cases.
<table>
<thead>
<tr>
<th>2016</th>
<th>5 Yr Wtd Avg</th>
<th>2017</th>
<th>2016-2017 Change</th>
<th>5 Yr Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>6</td>
<td>4</td>
<td>-33%</td>
<td>-34%</td>
</tr>
<tr>
<td>16</td>
<td>22</td>
<td>21</td>
<td>Up 5</td>
<td>-5%</td>
</tr>
<tr>
<td>153</td>
<td>151</td>
<td>154</td>
<td>Up 1</td>
<td>Up 3</td>
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<tr>
<td>322</td>
<td>321</td>
<td>420</td>
<td>30%</td>
<td>31%</td>
</tr>
<tr>
<td>497</td>
<td>501</td>
<td>599</td>
<td>21%</td>
<td>20%</td>
</tr>
<tr>
<td>870</td>
<td>877</td>
<td>724</td>
<td>-17%</td>
<td>-17%</td>
</tr>
<tr>
<td>2728</td>
<td>2640</td>
<td>2566</td>
<td>-6%</td>
<td>-3%</td>
</tr>
<tr>
<td>110</td>
<td>108</td>
<td>104</td>
<td>-5%</td>
<td>-4%</td>
</tr>
<tr>
<td>3708</td>
<td>3626</td>
<td>3394</td>
<td>-8%</td>
<td>-6%</td>
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<tr>
<td>4205</td>
<td>4126</td>
<td>3993</td>
<td>-5%</td>
<td>-3%</td>
</tr>
</tbody>
</table>
# 2017 CRASH STATISTICS

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2017 Reportable Crashes</td>
<td>4,752</td>
</tr>
<tr>
<td>2017 Non-Reportable Crashes</td>
<td>447</td>
</tr>
<tr>
<td>2017 Total Crashes</td>
<td>5,199</td>
</tr>
</tbody>
</table>
RED-LIGHT SAFETY CAMERA PROGRAM

In an effort to make our roads safer, the City of Greenville implemented a red-light safety camera program on October 15, 2017. The goal of this program is to increase traffic safety in the city by reducing red-light running violations, collisions and injuries without impacting City funds.

WHAT IS A RED-LIGHT RUNNING VIOLATION?

A red-light running violation occurs when a motorist enters an intersection after the traffic signal has turned red. Motorists already in the intersection when then signal changes to red, such as those waiting to turn, are not considered red-light violators.

HOW DO THE RED-LIGHT SAFETY CAMERAS WORK?

• Sensors placed near the signal light, without direct connection to the signal timing mechanism, detect when the light turns red.
• The system then activates when motion is detected just prior to the stop line AFTER the traffic signal has turned red. The cameras capture two images of an alleged violation from the rear of the vehicle.
• The first image shows the vehicle at the white stop bar and the illuminated red light.
• The second image shows the violator in the middle of the intersection with the red light illuminated.
• The license plate image is a close-up from one of the images captured.
• Data, including the time, date, and duration of the yellow and red lights, is recorded.
• Cameras also record a 12-second digital video of the violation, including six seconds prior to and six seconds after running the red light.

NOTE: The red light enforcement equipment does not control or have the ability to change the timing of traffic signals or the length of the yellow light.

HOW MUCH DOES THIS PROGRAM COST THE CITY AND TAXPAYERS?

Nothing. The red-light safety camera program is set up to be fully funded through the fines paid by violators. Taxpayers are not being asked to pay for the system. Proceeds from the ticket fines will go to Pitt County Schools.
WHERE ARE THE RED-LIGHT SAFETY CAMERAS LOCATED?

Following an analysis of red-light running violations and collisions, the City of Greenville identified five intersections for the red-light safety cameras. They include:

- Charles Boulevard and 14th Street
- Charles Boulevard and Fire Tower Road
- Arlington Boulevard and Fire Tower Road
- Arlington Boulevard and Greenville Boulevard
- Arlington Boulevard and South Memorial Drive

For more information about the program, please visit: http://greenvillenc.gov/government/police/red-light-camera-program
BODY CAMERAS

GPD RAISES BAR FOR NC POLICING, EQUIPS ALL OFFICERS WITH BODY CAMERAS

By Brandon Truitt, WNCT

GREENVILLE, N.C. (WNCT) - The Greenville Police Department received the last of its nearly 200 body cameras in May 2017.

The department is setting a standard across the state on how technology and policing go hand-in-hand.

Samuel Paldino is an officer with GPD.

Paldino said, “It took me a while to get used to it. When I first was issued a body camera it wasn’t second nature.”

But now, he says the body camera is about as routine as brushing your teeth; it’s a new tool on his belt.

“I try to turn on my body camera before I even check on the call, so every thing’s there,” Paldino said. “You can hear me checking on the radio, you know where I am. Often times I’ll even talk to the camera and say ‘This is what I’m seeing’ or ‘This is why I’m here.’

GPD was one of the first departments in the state to start equipping officers with body cameras as early as 2009. Now, they’ve purchased a body camera for every officer in the department.

Deputy Chief Ted Sauls said, “You can imagine how it is when two officers are on scene with a call and one has a camera and one does not have a camera. What you wanted to see, or what the citizen wants to see, is what the other officer saw who didn’t have the camera.”

The cameras are attached to the officer’s chest and moves right along with the officer.

Deputy Chief Sauls admitted the system isn’t perfect.

“There’s also the human error of ‘Did I hit the button right?’, ‘Did I get it on in time?’, ‘There’s the technology error of is the battery charged?’, ‘Did I fill up my camera already?’

Taking it step-by-step, they hope this move brings transparency to their work.

Sauls said, “Trust and legitimacy is what we’re all about. As a progressive department we are always looking for ways to show that we want that trust. So it’s our hope that if they’re party to an incident where the video camera’s are being used they will be able to see for themselves.”
The Greenville Police Department’s Civic Liaison Initiative aims to create partnerships between community members and police. Individual officers within the police department have historically served as liaisons to homeowners associations, but in 2017, the Greenville Police Department expanded the program to include clubs, religious and other special interest groups. Officers aren’t assigned. Instead, they volunteer to foster strong connections between members of these groups and police.

In addition to more than 30 neighborhood associations, a Greenville Police liaison is now partnered with the following organizations:

- AMEXCAN
- Greenville Prayer Assembly
- Community Crossroads Center
- Greenville Jewish Community
- Greenville LGBT Community
- Hindu Temple
- Islamic Temple
- Interfaith Clergy
- Hotel/Motel Association
- NAACP
- Neighborhood Advisory Board
- Pitt County Arts Council
- SCLC

If you’d like to have a GPD liaison for your group, please contact the GPD Community Outreach Division at (252) 329-4339.
The Greenville Police Department’s Child Trauma Response Initiative is a partnership between mental health professionals employed by the police department as Child Trauma Response Victim Advocates, and law enforcement officers. The program goal is to identify and immediately respond to children aged 0-18 and their families who have been exposed to violence or trauma.

Child Trauma Response Victim Advocates are on call 24/7 for immediate crisis response and consultation as needed. Advocates respond with an officer to follow up when immediate crisis response is not necessary. Child Trauma Victim Advocates provide appropriate mental health education about trauma for parents and refer children and families to community resources based on their unique needs and circumstances.

WHAT IS TRAUMA?

Trauma is an emotional response to a terrible experience that causes a child to feel scared or threatened and causes mental or emotional problems, usually for a long time. Children who have experienced violence or trauma can appear to be frightened, worried, sad, withdrawn, numb or anxious. Trauma shows itself in different ways in different children. Studies show that children who experience violence and trauma, and who don’t get the help and support that they need, can experience difficulties including mental and physical health problems. However, having a supportive and caring parent, family member or adult in their lives to offer care, reassurance, and hope when bad things happen, is the most important source of help for a child.

EXAMPLES OF TRAUMA

• Domestic Violence
• Witnessing violence in the community or schools
• Physical Abuse
• Sexual Abuse
• Home Break-Ins
• Neglect/Emotional Abuse
• Homelessness or basic needs not being met
• Car accidents
• Witnessing the Arrest/Incarceration of a loved one
• Bullying
SERVICES PROVIDED

Advocates provide crisis response for children when needed, and may continue contact with a family long after the event is over to offer ongoing assessment of needs, support, and encouragement. Follow-up assistance may include:

- Safety planning
- Victim advocacy and support
- Information to help parents/caregivers understand child trauma and what to expect
- Immediate crisis response for children when needed
- Referral to counseling services
- Referral to community resources as needed

For more information, please contact D’Nise Williams-Braswell at (252) 329-4975. In emergency situations, please dial 9-1-1.
NEIGHBORHOOD OFFICERS

In the summer of 2017, The Greenville Police Department created a new Neighborhood Patrol Unit. The six-person unit is divided amongst the City’s three jurisdictional zones. The neighborhood officers’ missions and goals align with common community policing philosophies in that they support systematic use of partnerships and problem-solving techniques to proactively address the immediate concerns that give rise to public safety issues such as crime, social disorder, and fear of crime. Whether it is investigating neighborhood drug activity, addressing juvenile complaints, investigating a rash of car break-ins, teaching Crime Prevention through Environmental Design (CPTED) concepts, or working to eradicate vacant and abandoned properties — the GPD neighborhood officers do a little bit of everything.
POLICE SUBSTATIONS

Find the same great customer service at one of our three police substations conveniently located across Greenville. You can file and request accident, crime, and case reports, and apply for various permits. Police substations are open to the public daily from 8:00 AM–5:00 PM.

Greenville
NORTH CAROLINA

POLICE DEPARTMENT

Emergency 911
Non-Emergency / Information
(252) 329-4315

greenvillenc.gov
GreenvillePD
GreenvillePD1

West Zone Substation
1024 West 5th Street

South Zone Substation
728 Greenville Blvd SW

East Zone Substation
3195 East 10th Street, Suite A
STORM: OFFICER MADE DARK, FOGGY NIGHT A BIT BRIGHTER

By: Janet Storm
Sunday, January 22, 2017

“It was a dark and foggy night,” sounds like the beginning of a detective novel — especially when the follow-up line is “and a woman sat alone on the side of the road in her broken-down car.”

Sadly, this is not the start of a thrilling mystery — it is the story of my life. My 12-year-old PT Crusier gave out as I was driving home from work.

I was wrapping up a very long day and wondering vaguely if there were any tater tots in my freezer when suddenly, my car began to sputter and the dashboard lit up with a menacing symbol that gave me no clue as to what was wrong. I managed to steer the car to the shoulder of the road before it died completely. Then my panic went from 0 to 60 in record time.

I fumbled around to turn on my hazard lights, locate my phone, find my AAA card and dial the number. The woman on the end of the line was kind and patient as I poured out my predicament. Unfortunately, when she asked for crossroads so a tow truck could locate me, my flustered mind shut down completely. I stuttered out the main road but could not name the corner I was near.

Thank goodness my rescue was at hand.

I saw blue lights flashing behind my vehicle and a police officer emerged from his car to check if I was all right. I blurted out to him that I had forgotten the crossroad and he smiled and gave me the information, which I relayed to the AAA agent. Whew! Then she told me it might be an hour before the truck and I groaned in dismay.

That’s when one of Greenville’s finest went the extra mile.
Lt. Edward Carson assured me that it was a quiet night and he would wait with me until the truck arrived. He told me I was welcome to sit in his patrol car with him since it was chilly in my stranded vehicle.

I did, and for the next 40 minutes or so, we swapped stories about some of the crazy Greenville driving we had witnessed and how the city had evolved through the years. He told me I was actually the second stranded motorist he had assisted that night. My panic faded as we talked, and when the tow truck arrived I was feeling much less stressed about the whole breakdown situation. Lt. Carson had the presence of mind to ask the truck driver for a business card, so I would know who to contact the next day if I needed any information.

“‘I’ve been through this many times,’” he told me with a smile.

When the truck driver asked me if I had a ride home, Lt. Carson offered to drop me off. I gratefully agreed.

I remain grateful for such kindness.

I have read many reports on the Greenville Police Departments efforts to institute community policing. Officers have attended special events, spoken at schools and manned new substations across the city.

But I think it may be personal encounters such as mine that really provide an indication of the progress the department is making. Community policing is, after all, about building connections — letting people know that behind the badge is a human being who wants to make the community a safer, better place to live.

My stressful night was certainly made better and safer because of Lt. Carson.

You might say community policing gave the story of a dark and foggy night a happy ending.
OFFICER SPOTLIGHT:
A PLATOON, WEST ZONE

To Whom it May Concern:

It’s not often I take the time to write to leaders or politicians or corporations; this may be my first time actually, but I felt compelled after my encounter with several Greenville Police Officers.

I unfortunatelyfortunately was forced to call for police assistance for a family member that was suffering from mental issues exacerbated by alcohol. I warned the first arriving officer of the situation and potential for violence as the family member was not stable. I’ll spare you all the details as I’m sure you are aware of their tactics/procedures. What I will write about is how your officers handled themselves and the situation. I could not be more satisfied, proud, and impressed with the way your officers conducted themselves.

Due to the intoxicated state and belligerent attitude of my family member, your officers could have easily just put him in handcuffs and, for a lack of better words, manhandled him. They didn’t. They showed poise, confidence, patience and understanding. It was clear that had the incident gotten physical, being that your officers were in outstanding physical shape would have prevailed, but it never got to that level. It didn’t matter how rude they were treated, they kept calm, steadfast and controlled the situation. They allowed us time to have an IVC filed (was already in progress) and have the relative admitted to get him the help he needs. They told us it was clear he didn’t need to go to jail but he needed help and they were going to make sure they got it.

Here is the part that gets me. As officers, they are forced to see the worst of the worst with fleeting glimpses of the good things. Their patience is tried constantly; they are disliked because their chosen profession. They go to calls where they aren’t wanted and they do it every day without fail. People are fast to pull out cameras to make sure the officers are doing the right thing….sadly, they aren’t as fast to commend an officer as they are to record them. With one email I wish I could change that for you and your staff…but we both know I can’t.
What I can do is commend the responding officers. It’s not that your officers just showed up, had patience and handled the situation; it was the entirety of our dealings with them. I felt that they made the safety of me and my family their top priority. They communicated with my family as to what was happening/why and next steps. They talked a very irate intoxicated person down. They were able to transport him to Vidant to get the help he needs, all without being physical, rude, or even having to raise their voices too loud. Their demeanor commanded respect and their actions backed them up.

My fiancée, sister to the family member in need, was distraught; Officer Carnevale reassured her that they were there to help and the safety of our family member was their priority. During the commotion, my four year-old daughter woke up, came out and saw me talking to Officer Carnevale. I explained to her that he was there to make sure everyone was safe and started pointing out things on his duty belt, along with his badge. His demeanor changed again; he leaned over and said, “Yes, see my badge, here want to touch it?” This made her happy and in a 4 year-olds eyes, all was well; she got to do something new.

In closing, I understand officers are human. I know that they do the same things I do, feel emotions and are not perfect. This is why I’m writing you on this Monday morning. This is why your officers deserve to be commended/praised. Your officers pushed whatever personal or professional stresses they had prior/during to the side and made sure that my family was their priority and safe. They did it with humility and respect. You are outstanding officers and the work you do each day in our city is appreciated more than you will ever be told.

Sincerely,
Jason Fisher
PROMOTIONS & RETIREMENTS

PROMOTIONS

Kolenya Thomas — Lieutenant
Shari Groccia — Lieutenant
Michael Montanye — Lieutenant
Charlie Espinoza — Sergeant
Fred Gorham — Sergeant
Chris Atkinson — Sergeant
Mike Staffelbach — Sergeant
Lynn Ponsock — Victim Advocate

RETIREMENTS

Lambert Garris — Telecommunicator Supervisor, 34 years
Frank Danza — Telecommunicator, 28 years
Bobby Norville — Telecommunicator, 27 years
Cheryl Curtis — Lieutenant, 29 years
Robert Jones — Officer, 29 years
Randy Wright — Officer, 20 years
## DEPARTMENT DEMOGRAPHICS

### PITT COUNTY LABOR FORCE

<table>
<thead>
<tr>
<th>Description</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Labor force population</td>
<td>91,486</td>
</tr>
<tr>
<td>Percentage of African Americans in the population</td>
<td>32.4%</td>
</tr>
<tr>
<td>Percentage of African American males in the labor force</td>
<td>15.2%</td>
</tr>
<tr>
<td>Percentage of African American females in the labor force</td>
<td>18.2%</td>
</tr>
<tr>
<td>Percentage of females in the population</td>
<td>54.0%</td>
</tr>
<tr>
<td>Percentage of females in the labor force</td>
<td>49.9%</td>
</tr>
<tr>
<td>Percentage of other minorities in the labor force</td>
<td>6.4%</td>
</tr>
</tbody>
</table>

* Information provided by the 2010 U.S. Census (population and labor force 16 years and over).
# 2017 Full-Time Sworn Employment Status

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorized sworn positions</td>
<td>184</td>
<td>184</td>
<td>188</td>
<td>194</td>
<td>201</td>
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<tr>
<td>Total African Americans</td>
<td>31</td>
<td>29</td>
<td>29</td>
<td>29</td>
<td>32</td>
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<tr>
<td>Total females</td>
<td>21</td>
<td>22</td>
<td>20</td>
<td>22</td>
<td>32</td>
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<tr>
<td>Total other minorities</td>
<td>12</td>
<td>15</td>
<td>15</td>
<td>15</td>
<td>15</td>
</tr>
</tbody>
</table>

*As of December 31, 2017.

**Total Minority Make Up**

- 24.4% Total Minority Make Up
- 15.3% African American
- 15.3% Female
- 9.1% Other minority
In 2017, a total of 50 Internal Affairs investigations were conducted. The 50 incidents included a total of 94 alleged policy violations. There were 10 cases where a non-investigative matter (NIM) was used by a supervisor to document minor policy violations that were not at a progressive level for the employee. A NIM results in a non-disciplinary disposition and is only available under limited circumstances as determined by the Office of Internal Affairs on a case-by-case basis according to written policy. All Internal Affairs investigations that do not result in a NIM are conducted with one of the following findings:

**NOT INVOLVED** — Employee was not present at the time the alleged misconduct occurred or had no involvement.

**UNFOUNDED** — Allegation was false or not factual.

**NOT SUSTAINED** — Insufficient evidence either to prove or disprove the allegation.

**EXONERATED** — The incident occurred, but was lawful and proper.

**SUSTAINED** — The allegation was supported by sufficient evidence to justify a reasonable conclusion that the allegation is factual.

**POLICY REVIEW** — The written policy/procedure of the police department does not address the allegation or action that led to the alleged conduct and the investigation reveals that a policy or procedural change may be needed.
OUTCOMES OF 94 ALLEGED POLICY VIOLATIONS FOR 2017

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Count</th>
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<tbody>
<tr>
<td>Not Involved</td>
<td>3</td>
</tr>
<tr>
<td>Unfounded</td>
<td>15</td>
</tr>
<tr>
<td>Not Sustained</td>
<td>4</td>
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<tr>
<td>Exonerated</td>
<td>14</td>
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<tr>
<td>Sustained</td>
<td>48</td>
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<tr>
<td>Policy Review</td>
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<td>Non-Investigative Matter (NIM)</td>
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INTERNAL AFFAIRS SUMMARY

THREE-YEAR COMPLAINT COMPARISON

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<thead>
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<th>Complaint</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
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<tr>
<td>Bias-based Profiling</td>
<td>0</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Conduct Unbecoming</td>
<td>3</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Courtesy / Demeanor</td>
<td>21</td>
<td>12</td>
<td>12</td>
</tr>
<tr>
<td>Excessive Force</td>
<td>8</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>Falsify Testimony</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Gross Negligence</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Harassment</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Illegal / Improper Search</td>
<td>4</td>
<td>3</td>
<td>5</td>
</tr>
<tr>
<td>Judgement (Poor &amp; Gross)</td>
<td>7</td>
<td>6</td>
<td>18</td>
</tr>
<tr>
<td>Misconduct</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Misuse Confidential Information</td>
<td>1</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Theft</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>Unlawful / Offensive Conduct</td>
<td>4</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Untruthfulness</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
</tbody>
</table>

In 2017, GPD had an 18% decrease in complaints from the year 2016 and a 43% decrease in complaints compared to 2015. GPD only received 30 external complaints in 2017. The remaining 20 complaints were internal complaints, initiated by employees of the Greenville Police Department.
FIREARMS DISCHARGE INVESTIGATIONS

During 2017 there were no firearms discharge investigations by the Greenville Police Department.

INTERNAL AFFAIRS OVERVIEW

The City of Greenville has a population of more than 90,000 people. This does not include the number of students who attend East Carolina University and Pitt Community College. In 2017, the Greenville Police Department completed the following:

<table>
<thead>
<tr>
<th>Calls for service</th>
<th>82,205</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traffic stops</td>
<td>11,998</td>
</tr>
<tr>
<td>Arrests</td>
<td>3,538</td>
</tr>
</tbody>
</table>

Citizens of Greenville filed a complaint after police interaction only after 0.03% of the contacts with Greenville officers. The Office of Internal Affairs contributes the continued reduction in Internal Affairs complaints to the following:

- Issuance of Body Worn Cameras to all sworn officers
- Routine reviews and audits of body worn camera footage by supervisors so they can take appropriate corrective action and complete shift level documentation to prevent more serious violations in the future
- A stringent body camera use policy
- Fair and Impartial Police Training
- The police department’s aspiration to be a more transparent agency has become an understood and accepted practice by its employees who are more likely to self-correct and work on improving the service they provide to the community
- Extra roll call training on Internal Affairs activities and Use of Force
- Progressive officer discipline
- Training in de-escalation procedures
- Partnerships and relations with community civil leaders