

INTERNAL AFFAIRS SUMMARY

In 2017, a total of 50 Internal Affairs investigations were conducted. The 50 incidents included a total of 94 alleged policy violations. There were 10 cases where a non-investigative matter (NIM) was used by a supervisor to document minor policy violations that were not at a progressive level for the employee. A NIM results in a non-disciplinary disposition and is only available under limited circumstances as determined by the Office of Internal Affairs on a case-by-case basis according to written policy. All Internal Affairs investigations that do not result in a NIM are conducted with one of the following findings:

NOT INVOLVED — Employee was not present at the time the alleged misconduct occurred or had no involvement.

UNFOUNDED — Allegation was false or not factual.

NOT SUSTAINED — Insufficient evidence either to prove or disprove the allegation.

EXONERATED — The incident occurred, but was lawful and proper.

SUSTAINED — The allegation was supported by sufficient evidence to justify a reasonable conclusion that the allegation is factual.

POLICY REVIEW — The written policy/procedure of the police department does not address the allegation or action that led to the alleged conduct and the investigation reveals that a policy or procedural change may be needed.

OUTCOMES OF 94 ALLEGED POLICY VIOLATIONS FOR 2017

Not Involved	3
Unfounded	15
Not Sustained	4
Exonerated	14
Sustained	48
Policy Review	0
Non-Investigative Matter (NIM)	10

INTERNAL AFFAIRS SUMMARY

THREE-YEAR COMPLAINT COMPARISON

Complaint	2015	2016	2017
Bias-based Profiling	0	3	3
Conduct Unbecoming	3	2	2
Courtesy / Demeanor	21	12	12
Excessive Force	8	4	1
Falsify Testimony	0	0	1
Gross Negligence	1	0	2
Harassment	1	1	1
Illegal / Improper Search	4	3	5
Judgement (Poor & Gross)	7	6	18
Misconduct	3	2	1
Misuse Confidential Information	1	1	2
Theft	0	0	3
Unlawful / Offensive Conduct	4	1	1
Untruthfulness	0	0	1

In 2017, GPD had an 18% decrease in complaints from the year 2016 and a 43% decrease in complaints compared to 2015. GPD only received 30 external complaints in 2017. The remaining 20 complaints were internal complaints, initiated by employees of the Greenville Police Department.

FIREARMS DISCHARGE INVESTIGATIONS

During 2017 there were no firearms discharge investigations by the Greenville Police Department

INTERNAL AFFAIRS OVERVIEW

The City of Greenville has a population of more than 90,000 people. This does not include the number of students who attend East Carolina University and Pitt Community College. In 2017, the Greenville Police Department completed the following:

Calls for service	82,205
Traffic stops	11,998
Arrests	3,538

Citizens of Greenville filed a complaint after police interaction only after 0.03% of the contacts with Greenville officers. The Office of Internal Affairs contributes the continued reduction in Internal Affairs complains to the following:

- Issuance of Body Worn Cameras to all sworn officers
- Routine reviews and audits of body worn camera footage by supervisors so they can take appropriate corrective action and complete shift level documentation to prevent more serious violations in the future
- A stringent body camera use policy
- Fair and Impartial Police Training
- The police department's aspiration to be a more transparent agency has become an understood and accepted practice by its employees who are more likely to self-correct and work on improving the service they provide to the community
- Extra roll call training on Internal Affairs activities and Use of Force
- Progressive officer discipline
- Training in de-escalation procedures
- Partnerships and relations with community civil leaders

 **Greenville**
NORTH CAROLINA
POLICE DEPARTMENT

