

Questions and Responses to RFP Inquiries
City of Greenville RFP # 22-23-46, Uptown Commercial Solid Waste
Franchise Collection

Table 1: Questions and Responses

Question		Response
1	Is a bid bond required?	No, no bid bond is required.
2	Is the initial request for services only those listed in Table 3 on Page 8? The table request services for the Hodges Lot, Merchants Lot and Roses Lot.	Table 2 below shows an updated complete list of proposed service levels by container type and collection frequency, including dumpsters in all three lots and other commercial collection. It is important to note that this list may not reflect actual collection totals; the number of receptacles and collection frequency may vary based on customer need. The Uptown area is also expected to grow within the contract period, likely requiring one to two additional dumpster lots.
3	Are the dumpsters indicated in Table 2 being consolidated into the lots and services in Table 3? If not, can you please provide the following information for Table 2. a. Solid Waste Dumpsters 48 - What size? 2, 4, 6 or 8 yard? b. Solid Waste Carts 11 - Are these 65 or 95 gallon? c. OCC Dumpsters 73 - Are these all 8 yards? d. Recycling Carts 40 – Are these 65 or 95 gallon?	Table 2 below shows revised totals by container type based on updated information. It is important to note that these totals are approximate and are likely to change over the course of the contract period. Containers include: • 96-Gallon Solid Waste: 14 • 65-Gallon Recycling: 19 • 96-Gallon Recycling: 20 • 2-Yard Solid Waste: 2 • 4-Yard Solid Waste: 10 • 6-Yard Solid Waste: 4 • 8-Yard Solid Waste: 32 • 8-Yard Corrugated Cardboard: 7 • Compactor (not yet in place): 1
4	Page 8 indicates that the Collector should offer Optional Large/Irregular items collection on an on-call basis for no additional fee, but on Page 9 - Bulk Item collections should be billed directly to the requesting customer? What is the difference between Optional Large/Irregular Items vs Bulk Items.	There is no difference between large/irregular items and bulk items. Please exclude the cost of bulk item collection from the bid calculations. All bulk items and/or construction debris will be scheduled for collection directly with the contractor, who will bill the Uptown business owner or resident directly. The Cost Proposal Template in the RFP (Attachment C) has been updated to reflect this change.

5	Does the vendor need to provide 4 days of service or offer a choice of 4 days of service for shared containers?	Four days a week would only be for certain heavy use dumpsters. Collection for other containers would be less frequent, as shown in Table 2 below.
6	Do all containers require to be dumped two times/week regardless of service needed, including carts? Do we need to dump empty containers?	Containers should be collected at the frequency at which they are billed unless they are totally empty. If there is any material in the container whatsoever it should be collected. Collection frequency varies, as shown in Table 2 below.
7	Must the vendor offer all container sizes listed?	Yes. However, if there is an opportunity to provide the same capacity with a different sized container, the City and contractor may potentially agree on a substitution.
8	If vendor is responsible for cleaning public dumpster sites, who is going to enforce illegal dumping? What if the material is an unacceptable waste (i.e., Bulk waste, Liquid Waste, etc.)? Who is responsible for that?	The City is planning to increase its Code Enforcement presence in Uptown to enforce rules against illegal dumping, littering, and other code violations. It will be the contractor's responsibility to collect bulk waste upon request. No liquid waste will be collected as part of this service. Standard waste that falls out due to collection needs to be collected by the contractor.
9	Is the compactor in the Rose's lot a proposed shared compactor? If shared, how will access be managed? Will the new hotel in Uptown have a compactor? Is this covered under this franchise agreement?	Yes, the compactor will be shared by several customers, including the new hotel. Conversations with the hotel are ongoing. The compactor is likely not needed until August 2024, when the hotel is planned to open. The City will work with the contractor on an appropriate solution as conversations with the hotel evolve. Access to the compactor will be restricted by a key system, keypad system, or some other method to be defined after the compactor is purchased. The contractor should propose an access restriction approach. The City will assist in determining appropriate placement for the compactor.
10	Define special event? Is that an event defined by the city or customer? How many per year?	The City will define special events and may define up to seven (7) per year. Examples may include parades, festivals, sports events, and move-in/move-out weekends at ECU. The contractor should build in the cost of seven extra collection days into their fee schedule.

11	Automated Vehicle Locator – who should be able to track? Is it for company use only?	There is no requirement that vehicles be tracked by anyone outside of the company.
12	Number of tons by container type – is this required to be broken down by type of container? This would require each container to be scaled. Is this the expectation?	The contractor does not need to track tonnage by container type, as long as the total tonnage is tracked.
13	As you are aware there are Commercial Contracts currently in place, how will they be handled?	Yes, the City is aware that there are commercial contracts currently in place. North Carolina law allows a local government to displace these contracts as long as the provisions of North Carolina General Statutes § 160A-327 are followed.
14	Are any items set outside of the dumpster the contractor's responsibility to collect?	Leaving trash bags or other waste outside of receptacles is a violation of City Code, and the City is planning on increasing enforcement in the Uptown area to limit these incidences. The contractor is not responsible for collecting any waste left outside of the receptacle but is responsible for notifying the City of any such incidents. The contractor is also responsible for cleaning up any spillage caused in the collection process.
15	Are there cameras in the shared lots?	Yes, all shared lots have cameras to help enforce City Codes and effective waste management practices.
16	Is the City planning on consolidating certain individual receptacles into shared containers?	The City does not have any specific plans to consolidate containers. However, the contractor is expected to be dynamic, as the needs of the Uptown area will likely change over time.
17	How will new customers be added?	New customers will contact the City, which will then contact the contractor to set up service.
18	Is there any expectation that the contractor will offer Sunday collections?	The Pitt County Landfill is not open on Sundays, so there is no expectation that the vendor will collect on Sundays. However, there will likely be a heavy collection need on Mondays due to the waste generated over the weekend.
19	What is contained in the 12-page RFP limit?	The 12-page limit is not hard and fast. However, RFP responses should be as concise

		as possible while still providing all necessary information.
20	Are there any time restrictions on when waste can be collected.	The service expectation will be that collection take place no earlier than 6:00 am for the compactor, and no earlier than 5:00 am for all other receptacles.
21	Can the cost proposal template include a specific section on compactor costs?	The Cost Proposal Template (Attachment C of the RFP) has been updated to reflect this change.
22	Can the proposal be extended to allow more time for internal review of responses before they are submitted?	Yes, the RFP has been amended to reflect a new due date of 5pm on July 26, 2023.

Table 2: All Receptacles by Type and Collection Frequency (Approximate)

Receptacle Type	Four Times per Week	Twice per Week	Weekly	Every Two Weeks	Monthly	Total
96-Gallon Solid Waste	0	0	14	0	0	14
65-Gallon Recycling	0	0	18	0	1	19
96-Gallon Recycling	0	0	16	1	3	20
2-Yard Solid Waste	0	0	1	1	0	2
4-Yard Solid Waste	0	0	4	5	1	10
6-Yard Solid Waste	0	0	4	0	0	4
8-Yard Solid Waste	4	3	24	1	0	32
8-Yard Corrugated Cardboard	0	1	5	1	0	7
Compactor	0	1	0	0	0	1
Total	4	5	86	9	5	109