

# REGISTER AS AN ATHLETE!

2025-26 Program Year: August 2025 through May 2026

**Special  
Olympics**  
North Carolina



Special Olympics North Carolina (SONC) is a non-profit organization which provides sports training and competition for over 53,000 athletes with intellectual disabilities and Unified partners (people without intellectual disabilities). In North Carolina, 20 sports are offered on a year-round basis. Sport offerings vary by local program (primarily county).

## Athlete Eligibility

Special Olympics training and competition is open to every person with an intellectual disability who is at least eight years of age.

There is no maximum age limit. Eligible individuals must be identified by a medical agency or professional as having an intellectual disability. Some Special Olympics athletes may also have a physical disability, but it is their developmental disability that qualifies them to participate in Special Olympics.

Children who are ages two through seven may participate in the Young Athletes program.

The Young Athletes program is Unified, meaning it is for children with and without intellectual disabilities. All participants should complete this form.



## SCAN TO FILL OUT THE FORM:



<https://portals.specialolympics.org/>

Scan the QR code to register completely online!

1. Create an account.
2. Verify your email.
3. Provide basic information, including health history.
4. Agree to the Code of Conduct.
5. You are all set for this program year!



North Carolina is primarily organized by county with a local coordinator. Completing this form will register the athlete with the local program.

**Pitt County**  
**Special  
Olympics**  
North Carolina



Completion of this online registration is required for Pitt County athletes to participate in 2025-2026 program year.

Local Coordinator: Blair Spivey

[pitt@sonc.net](mailto:pitt@sonc.net)

**To learn more about getting involved with  
Special Olympics, contact [sports@sonc.net](mailto:sports@sonc.net).**

# Steps to complete for Special Olympics Pitt County Fall Programs:

**Step 1:** Create an account following steps included

**Step 2:** Complete 3 forms on your portal (code of conduct, transportation questionnaire, & health history and release)

**Step 3:** Register your athlete for fall sports!

- Unified Soccer
- Bocce
- Bowling

\*Limited spots available per sport\*

Below is a floating drop-in event for us to assist you with creating an account! This event is optional but strongly encouraged if you have limited access to a computer, internet access or just need assistance setting it up!



*Pitt County*  
**Special  
Olympics**  
North Carolina



# ATHLETE REGISTRATION DROP-IN EVENT

**WEDNESDAY**  
**AUG. 27 3-7PM**

## **NEW Athlete Registration Portal Access**

This floating event is an opportunity for parents/guardians to come in-person and register their athlete! The portal link will be sent once it is open! **Portal registration is REQUIRED to participate in Special Olympics Pitt County Programs.**

Location: Drew Steele Center  
1058 S Elm Street, Greenville, NC



252-329-4270



[bspivey@greenvillenc.gov](mailto:bspivey@greenvillenc.gov)

# Account Creation on the Special Olympics Portal

## Frequently Asked Questions

***Special  
Olympics***



# Frequently Asked Questions

## Purpose

Welcome to the Account Creation FAQ (Frequently Asked Questions) document!

This guide has been created to address the most common questions and concerns you may have regarding the Account Creation process. We understand navigating through a new registration process can sometimes be overwhelming, and that's why we have consolidated all the important information you need into this handy resource.

We hope this FAQ supports you in completing the registration process in the new Portal. If any of your questions are not included in this document, you may contact us for more support.



# Registering on the Portal



Special  
Olympics  
**Unified  
Sports®**

# FAQ: Signing up in the Portal

1

## What is the Special Olympics Portal?

The Athlete Registration Portal is a website where you can sign up to participate in Special Olympics programming like sports and events.

2

## How can I access the portal?

To access the portal:

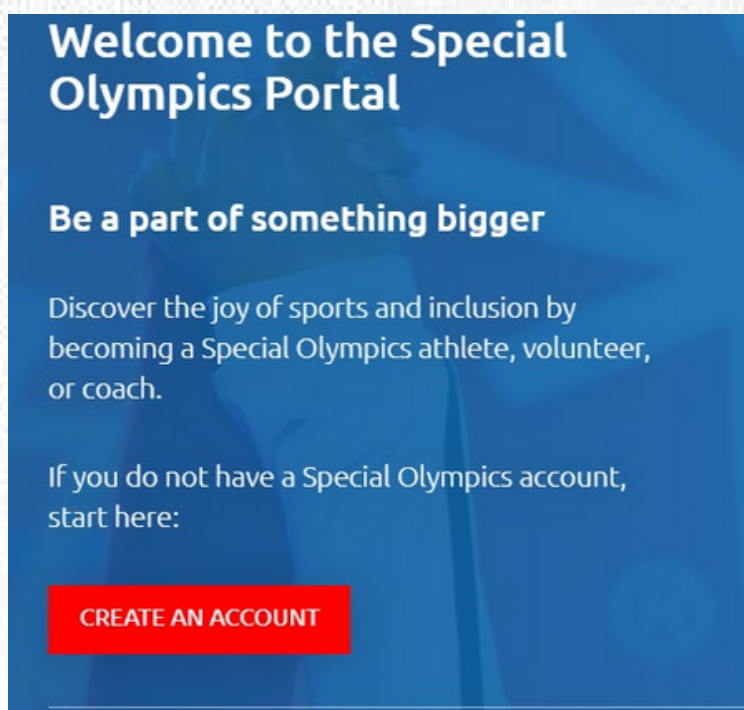
- Click this link <https://portals.specialolympics.org/>
- If you have already created an account, Click 'Sign in' and login with your email address and password
- If you have not created an account, please follow the steps below

3

## How do I create an account?

To create an account, please follow the instructions below:

- Click this link: <https://portals.specialolympics.org/>
- At the website, click on the "Create an account" button to sign up



- Enter an email address you have access to and create a password (see example in next slide)





## FAQ: Signing up in the Portal

- You will receive a code to your email address (if you do not see the email, check your spam/junk folder)

Example for Bruce Banner

The image shows two side-by-side screenshots of the Special Olympics B2C account creation form. The left screenshot shows the form with empty fields. The right screenshot shows the form with example data: Email Address: brucebanner@bruce.com, New Password, Confirm New Password, First Name, Last Name, Preferred Name, and Program. A red arrow points from the left form to the right form.

- Type the code you received in the portal and click verify code

The image shows two side-by-side screenshots of the email verification process. The left screenshot shows the 'Verify your email address' screen with a thank you message and the verification code 247798. The right screenshot shows the 'Verification code has been sent to your inbox' screen with the email address gawawan534@fulwark.com and the verification code 247798. A red arrow points to the verification code field.

- After this your email will be verified and you will be able to continue completing the rest of the information: password, First Name, Last Name and Preferred Name

4

### Clicking "Save & Continue"

Any time you see "Save & Continue" on the portal, your information will be updated and saved. You may log at any time and continue the process later if needed.





## FAQ: Signing up in the Portal

5

What should I do if I already created an account, but I forgot my password?

- Click 'Forgot your password' on the website. And follow the steps in the next page

Sign in with your existing account

nawiba1472@byorby.com

Password

**Forgot your password?**

Sign in

Don't have an account? [Sign up now](#)

- Type in your email address and click 'Send verification code'

Please provide the following details.

Verification is necessary. Please click Send button.

Email Address

**Send verification code**

Continue

- Enter the verification code that you will receive to your email provided. (If you do not see it in your email, check your spam or junk folder)
- Add the code in the field and click verify code and continue

Please provide the following details.

Verification code has been sent to your inbox. Please copy it to the input box below.

nawiba1472@byorby.com

**Verification code**

**Verify code** Send new code

Continue

Note: If you do not receive a verification code in your email address, please click 'Send new code'

Please reach out to our support team if you are unable to do so.



## FAQ: Signing up in the Portal

### 6 Which option should I select when being asked 'What is your role'?

This role selection should be your most common way of interacting with Special Olympics. Don't worry! You can always get access to other sections of the Portal later in the process.

What is your role?

Select one option, you can add another later.

☐ I want to be an Athlete

☐ I am registering an Athlete (Parent, Circle of Care, Family)

☐ I want to be a Volunteer (Coach, Event Volunteer, LETR)

### 7 Is my personal information secure when I register?

We take data security very seriously. Your data is encrypted and stored securely. For more details, please refer to our Privacy Policy <http://www.specialolympics.org/Privacy-Policy>

### 8 Will I be able to sign up on a mobile device?

Yes, you will be able to use your cell phone, laptop, iPad or computer to create your account and sign in.

### 9 Why do I need to provide my email address during registration?

Your email address is needed for account verification, password resets, and to communicate important information regarding your registration process.

### 10 Can I register multiple accounts with the same email address?

No, each email address can only be associated with one account to ensure each user has a unique identity. If you already created an account with an email, you might just need to sign in instead of creating a new one.

### 11 I'm experiencing technical difficulties during registration. Who should I contact for help?

Please contact your local SO program for assistance with technical difficulties





# FAQ: Personal Details: 'We'll start with a few things about you'

**We'll start with a few things about you**

Please type your information in all required fields marked with an asterisk (\*). Fields with no symbol are optional.  
Then hit 'Save & Continue'.

<b>First Name *</b> Bruce	<b>Middle Name</b> <input type="text"/>
<b>Last Name *</b> Banner	<b>Suffix</b> <input type="text"/>
<b>Phone *</b> <input type="text" value="(xxx)-xxx-xxxx"/>	<b>Email</b> soweme3001@anwarb.com

1

When completing my personal details, what should I do If I do not have my own email address?

If you do not have your own email address, you may enter your parent or guardians email address.

2

What should I do if I do not have a personal phone and do not know what to enter in the Phone field?

If you do not have your own phone you can enter your parent or guardian's phone number.

3

What information should I include in Middle Name?

This field is optional, if you have a middle name and would like to share it with Special Olympics, please include it in this field.

4

What should I answer in the question: 'What is your race or ethnicity?

This is an optional field, if you know what your race or ethnicity is you may pick one of the options from the list. However, if you do not know it or prefer not to share this information you can pick the option called 'Prefer not to answer'

5

What information should I include in Address?

Type in the street where you currently live.

6

Why ask for my shirt size?

Your shirt size can be used for volunteer opportunities, and giveaways your program may have!

7

What does the "Select Region" section mean when completing my profile?

Your state may be broken into smaller regions, based on where you live. If you aren't sure where you're located, you can select "Don't Know" and can be entered in later, or by SO staff.



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<b>Phone *</b> <input type="text" value="(xxx)-xxx-xxxx"/>	<b>Email</b> soweme3001@anwarb.com

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