Joint City/GUC Pay & Benefits Committee

Thursday, September 11, 2025, 4:30 p.m. City Hall, Room 337

- I. Call to Order
- II. Approval of the Agenda
- III. Approval of Minutes March 25, 2025
- IV. Mercer Presentation: COG/GUC 2026 Recommendations for Health/Dental Insurance
- V. Consideration of Community Service and School Involvement Leave Policy
- VI. Discussion of Joint Committee Recommendations
- VII. Update on Upcoming Compensation Study
- VIII. Next Steps
 - September 16th 3-5 p.m. if needed, 2nd Committee meeting
 - September 22nd 6:00 p.m. Joint COG/GUC meeting
- IX. Adjournment

Minutes Joint Pay & Benefits Committee Meeting March 25, 2025

The Joint Pay & Benefits Committee met on Tuesday, March 25, 2025, at 3:00 p.m. in the GUC Board Room, located at 401 S. Greene Street, Greenville, North Carolina.

Committee Members Present

Commissioner Peter Geiger, Greenville Utilities Commission Commissioner Justin Fuller, Greenville Utilities Commission Council Member Portia Willis, City of Greenville Council Member Marion Blackburn, City of Greenville

Committee Members Absent

None

GUC Staff Present

Tony Cannon, General Manager/Chief Executive Officer, Greenville Utilities Commission Chris Padgett, Assistant General Manager/Chief Administrative Officer, Greenville Utilities Commission

Richie Shreves, Director of Human Resources, Greenville Utilities Commission
Lena Previll, Senior HR Manager, Greenville Utilities Commission
Leah Herring, HR Business Partner, Greenville Utilities Commission
Cortney Bazemore, HR Business Partner, Greenville Utilities Commission
Juanita Sims, HR Business Partner, Greenville Utilities Commission
Amy Wade, Executive Assistant to the General Manager/CEO, Greenville Utilities Commission
Lou Norris, Secretary to the General Manager/CEO, Greenville Utilities Commission
Paige Wallace, Staff Support Specialist I, Greenville Utilities Commission
Steve Hawley, Communications Manager/PIO, Greenville Utilities
Commission

COG Staff Present

Michael Cowin, City Manager, City of Greenville Ken Graves, Deputy City Manager, City of Greenville Dené Alexander, Assistant City Manager, City of Greenville Leah Futrell, Director of Human Resources, City of Greenville Steven Brewington, Human Resources Manager, City of Greenville Glen Buck, Human Resources Manager, City of Greenville Valerie Shiuwegar, City Clerk, City of Greenville

I. Call to Order

City Manager Michael Cowin called the meeting to order at 3:00 p.m.

II. Approval of the Agenda

Commissioner Geiger made a motion to approve the agenda as presented. Council Member Willis seconded the motion, and it carried unanimously.

Safety Brief

Mr. Tony Cannon, General Manager/CEO of Greenville Utilities Commission, provided a safety brief and explained the plan of action should there be an emergency at today's meeting.

III. Approval of the Minutes

Council Member Willis made a motion to approve the minutes from the March 18, 2024, Joint Pay & Benefits Committee meeting. Commissioner Geiger seconded the motion, and it carried unanimously.

IV. Consideration of Market Adjustment/Merit Program for FY 2025-2026

Greenville Utilities Commission Director of Human Resources Richie Shreves announced that the City and GUC annually review the competitive pay posture of the joint pay plan with the objective to maintain an effective pay system that is internally equitable and compatible and is as competitive as possible in relation to the external marketplace. Staff analyzed data from 7 national surveys from well-known compensation consultant companies, including Catapult, a survey largely focused on North Carolina. She presented data from these 7 surveys showing an average projected 3.8% increase in pay. In addition, 26 public sector benchmark organizations were surveyed. Nineteen of the 26 responded with average 4.6% actual increase for FY 2024-2025. Three of those responded with a 4.0% average projected increase for FY 2025-2026.

There were 19 local private sector employers surveyed with only 4 responding with a 3.4% average increase for FY 2024-2025. Four of those that responded projected a 3.0% increase for FY 2025-2026.

Ms. Shreves reviewed the City/GUC pay increases compared to market along with the projections for FY 2025-2026 as follow:

	Actual %			
FY	Catapult (fka CAI)	Public Sector	Private Sector	City / GUC
20/21	2.5%	2.2%	2.1%	2.0%
21/22	3.1%	3.9%	2.7%	2.0%
22/23	3.8%	5.2%	4.8%	4.0%
23/24	4.2%	5.5%	3.7%	2.0%
24/25	3.9%	4.6%	3.4%	4.0%

Projections:

FY	Catapult	Public Sector	Private Sector	City/GUC
25/26	3.7%	4.0%	3.0%	TBD

Ms. Shreves stated that based on the analysis, staff recommends a 4.0% pay adjustment for FY 2025-2026, applied as deemed appropriate by each entity, to better mirror the market and to pay competitively.

After discussion, Council Member Blackburn made a motion to approve staff's recommendations. Commissioner Geiger seconded the motion, and it carried unanimously.

V. Consideration of Salary Structure Adjustment

Greenville Utilities Commission Director of Human Resources Richie Shreves stated that during the 2022 Compensation Study, Segal Consulting recommended that in addition to market/merit adjustments, the salary structure should be reviewed annually to ensure our structure remains market competitive. Based on WorldatWork projections for 2025, staff recommends to increase the salary structure by 2.5% to remain competitive.

After discussion, Council Member Blackburn made a motion to approve the salary structure adjustment of 2.5% for FY 2025-2026. Commissioner Geiger seconded the motion, and it carried unanimously.

VI. 401(k) Adjustment

City of Greenville Director of Human Resources Leah Futrell distributed a copy of the North Carolina Municipalities 20 Largest Municipalities 401(k) Employer Contribution survey. She stated that to improve employee retention and market competitiveness, last year the City and GUC Joint Boards approved a 401(k) contribution adjustment increasing the employer contribution from a flat rate of \$40 per pay period to 3% for this current fiscal year with an adjustment increase of a quarter percent each fiscal year for general employees (not sworn employees) depending on funding available, until the contribution rate reaches 3.75%. The plan was to then reassess for market competitiveness. Ms. Futrell noted that both organizations have already seen the positive impact of this change on employee retention and recruitment. Therefore, staff believes increasing the 401(k) employer contribution by a full percentage point until it reaches 5% instead of by a quarter percent as originally approved, will maintain momentum and allow the City and GUC to reach market competitiveness sooner as it relates to the 401(k) contribution for its general employees.

Ms. Futrell announced that the employer contribution proposal is 4% for FY 2025-2026 and 5% for FY 2026-2027, funding permitting. In addition, increasing the 401(k) contribution for its general employees to 5% aligns the contribution to that of sworn law enforcement officers, which is the practice of most North Carolina municipalities.

After discussion, Council Member Willis made a motion to approve staff's recommendation to change the 401(k) employer contribution from 3% per pay period to 4% per pay period effective FY 2025-2026 for full-time and select designated part-time employees (excluding sworn law enforcement officers who receive a 5% 401(k) contribution) and to 5% per pay period effective

FY 2026-2027, funding permitting. Council Member Blackburn seconded the motion, and it carried unanimously.

VII. 2025-2026 Pay Study

Ms. Futrell reminded the Committee members that the City and GUC typically conduct a comprehensive pay study every 10 years and a true up 5 years after each comprehensive study.

The last comprehensive study was scheduled for 2020. However, due to the pandemic the study was paused. So, March 2022 a limited true up market study was conducted due to the issues both organizations were experiencing with recruitment and retention. Those results were implemented January 1, 2023. This study showed the City and GUC were behind market.

She noted that the overall goal is to ensure alignment of job classifications with current market rates, allowing the City and GUC to attract and retain talent. The staff recommendation is for the City and GUC to conduct a comprehensive classification and compensation study for implementation July 1, 2026. The cost of the study will be split between both organizations.

Commissioner Gieger made a motion to approve staff's recommendation to conduct a comprehensive classification and compensation study for implementation July 1, 2026. Council Member Blackburn seconded the motion, and it carried unanimously.

VIII. Next steps

Council Member Blackburn made a motion to cancel the April 9, 2025, Joint Committee meeting. Council Member Willis seconded the motion, and it carried unanimously.

Mr. Cowin reminded the Committee members that these recommendations will be presented to the City Council and the GUC Board of Commissioners at the Joint Board meeting scheduled for Monday, April 14, 2025, at 6:00 p.m. in the City Hall Council Chambers.

IX. Adjournment

Commissioner Blackburn made a motion to adjourn the meeting at 3:48 p.m. Council Member Willis seconded the motion, and it carried unanimously.

Amy Wade
Acting Secretary

Community Service and School Involvement Leave

The City [GUC] recognizes the importance of community involvement and encourages employees to participate in volunteer service. Additionally, the City [GUC] recognizes that parental involvement in school is an essential component of positive student outcomes. Therefore, regular full-time employees who have successfully completed their initial probationary period will be granted a total of eight (8) hours of paid Community Service and School Involvement Leave per calendar year. Designated part-time (DPT) employees who have successfully completed their initial probationary period will be granted Community Service and School Involvement Leave on a prorated basis as follows: three-quarter DPT employees: six (6) hours per calendar year; half-time DPT employees: four (4) hours per calendar year.

Community Service and School Involvement Leave shall be used under the following guidelines:

- 1. An employee who volunteers his or her service to the community during the employee's normal working hours.
 - a. The volunteer activity must be with a governmental entity or community service organization which is defined as a non-profit, non-partisan organization under section 501(c)(3) of the Internal Revenue Code. An employee may not receive any pay or compensation from the governmental entity or community service organization. Additionally, the employee must choose to perform the community service (i.e., the employee is not required or pressured to perform the community service for any reason). Examples of activities include, but are not limited to, the following:
 - Participating in tutoring, mentoring, or otherwise assisting with programs for a school which is a governmental or section 501(c)(3) entity;
 - Volunteering at a food bank, delivering meals to the elderly, or similar charitable activities organized by and for the benefit of a governmental or section 501(c)(3) entity; and
 - Participating in activities such as planting trees, removing debris to enhance community beautification, or building structures for community areas for the benefit of a governmental or section 501(c)(3) entity.

- b. Community service does not include activities designed to promote religious beliefs such as teaching or leading religious assemblies or raising funds to support religious or political activities.
- 2. An employee who is a parent, guardian, or person standing in loco parentis (in place of the parent) of a school-aged child so that the employee may attend activities at the child's school or otherwise be involved at the child's school during the employee's normal working hours.
 - a. For purposes of this policy, "school" means any public school, private church school, church of religious charter, non-public school, preschool, and child daycare facilities.
 - b. Leave may be used to attend or participate in any school-sponsored activities including, but not limited to, classroom programs, school trips, graduations, awards day, and athletic and arts programs.

To ensure sufficient resources are in place to prevent business disruption, employees must receive approval from their supervisor prior to using leave. The supervisor or department head may require acceptable proof that leave is being utilized in accordance with this policy. An employee who misuses Community Service and School Involvement Leave is subject to disciplinary action, up to and including dismissal.

Community Service and School Involvement Leave is not cumulative; therefore, leave not taken by the end of the calendar year is forfeited. Employees shall not be paid for unused leave at separation or if transferred into a non-benefited position. The use of Community Service and School Involvement Leave shall be reported separately from all other paid leave.

Any employee who is a parent, guardian, or person standing in loco parentis of a school-aged child but does not meet the eligibility requirements for leave under this policy may use four (4) hours of unpaid leave per school year so that the employee may attend or otherwise be involved at the child's school in accordance with North Carolina General Statute § 95-28.3 (Leave for parent involvement in schools). Use of this unpaid leave must be scheduled in advance and approved by the employee's supervisor.