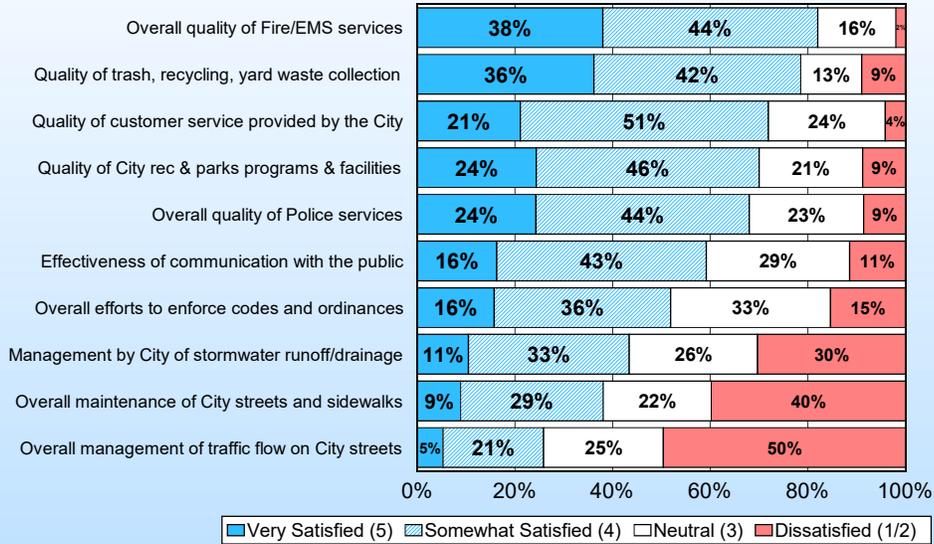


Charts & Graphics



Q1. Overall Satisfaction With City Services by Major Category

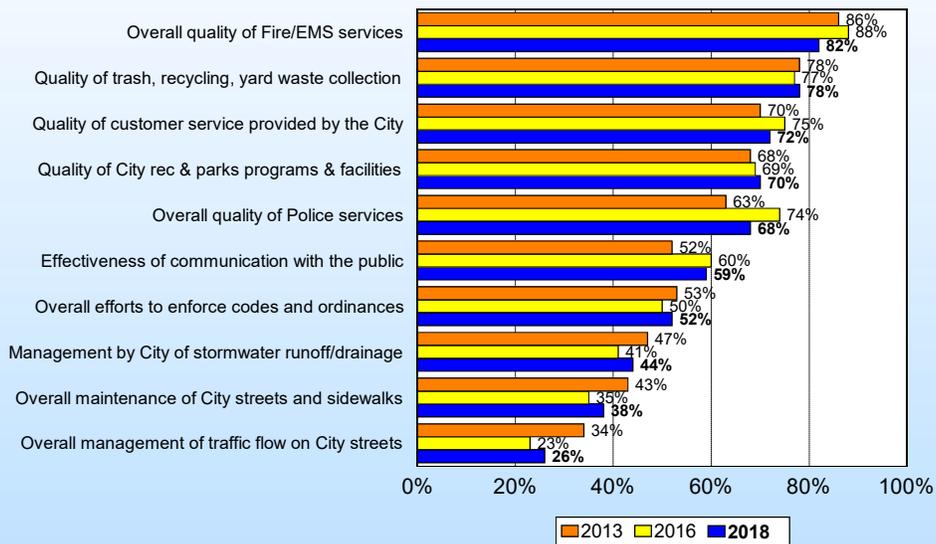
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Overall Satisfaction With City Services by Major Category - 2013 to 2018

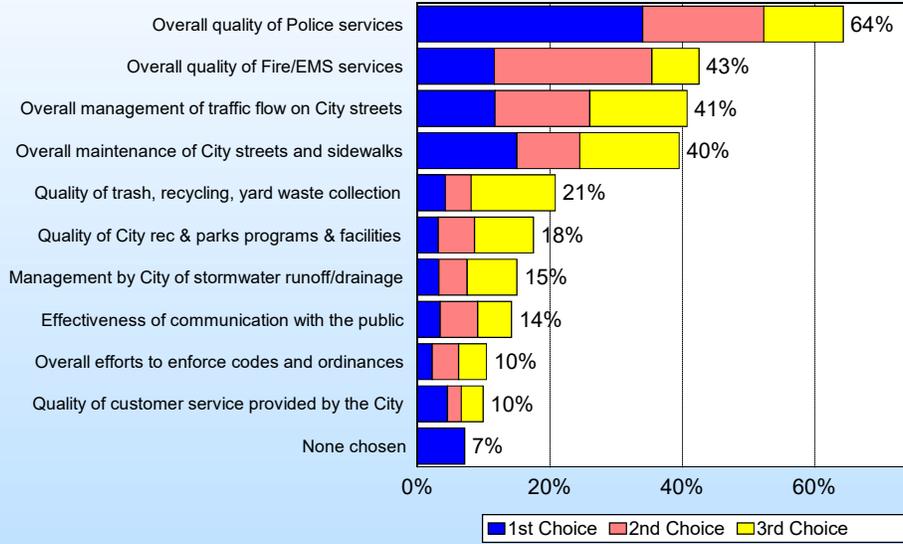
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q2. City Services That Are Most Important for the City to Provide

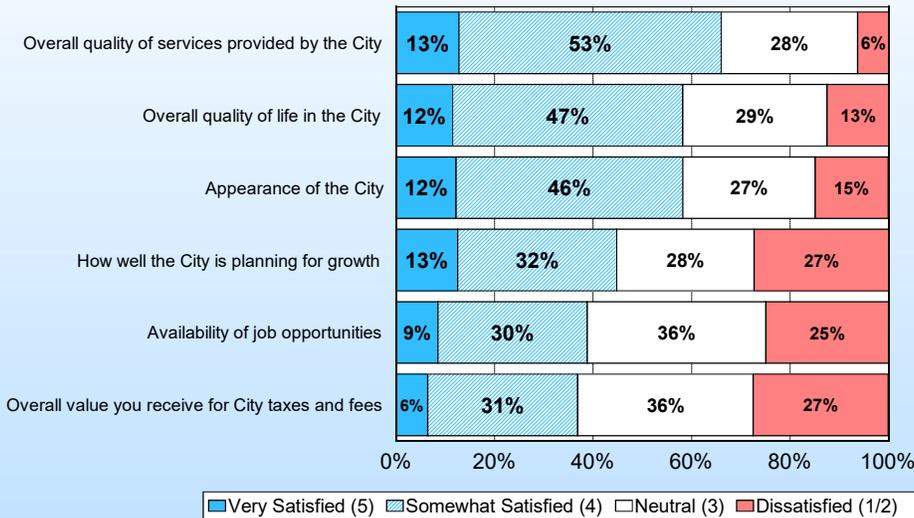
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (City of Greenville - 2018)

Q3. Satisfaction with Various Items That May Influence Respondents' Perception of the City of Greenville

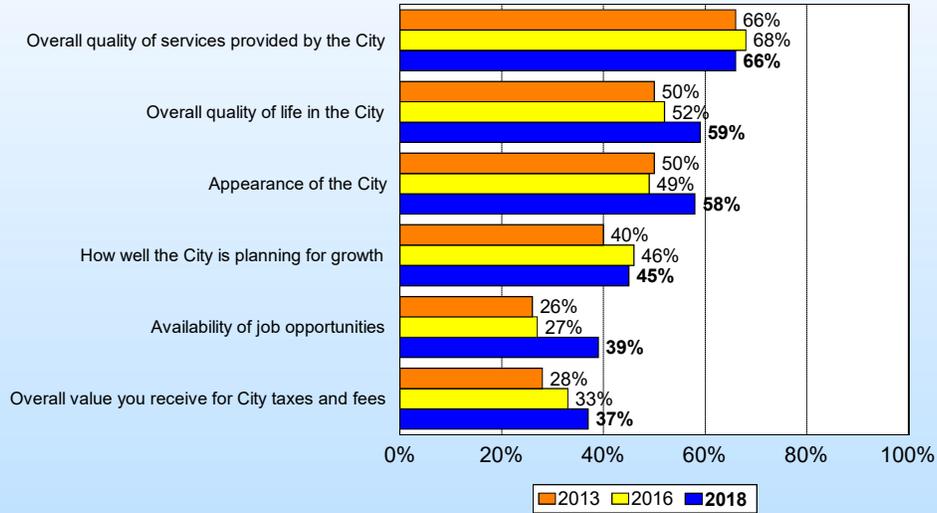
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Satisfaction with Various Items That May Influence Respondents' Perception of the City of Greenville - 2013 to 2018

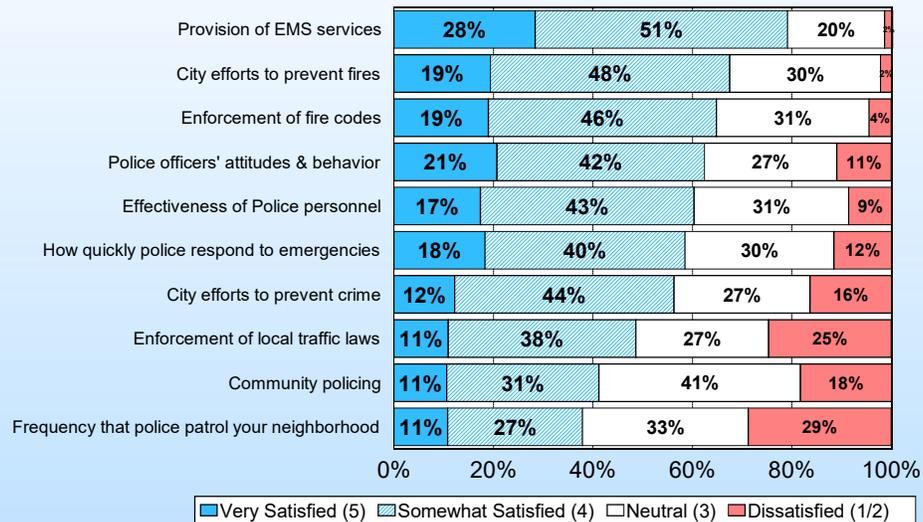
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q4. Satisfaction with Various Aspects of Public Safety

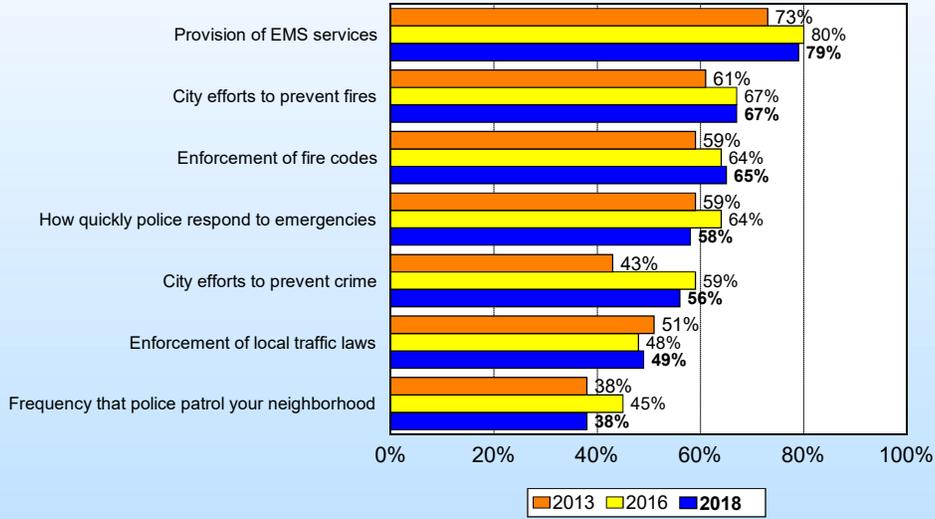
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Satisfaction with Various Aspects of Public Safety - 2013 to 2018

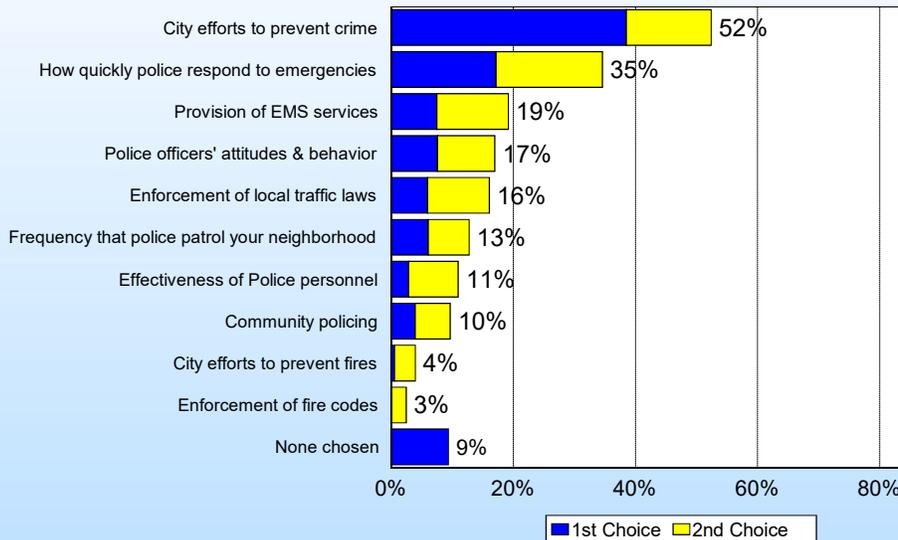
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q5. Aspects of Public Safety That Are Most Important for the City to Provide

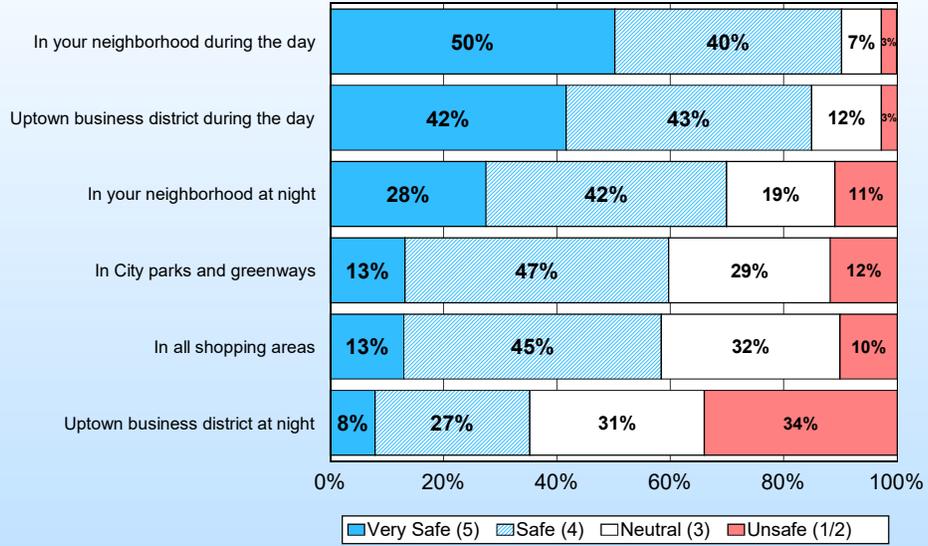
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute (City of Greenville - 2018)

Q6. Level of Safety in Various Situations

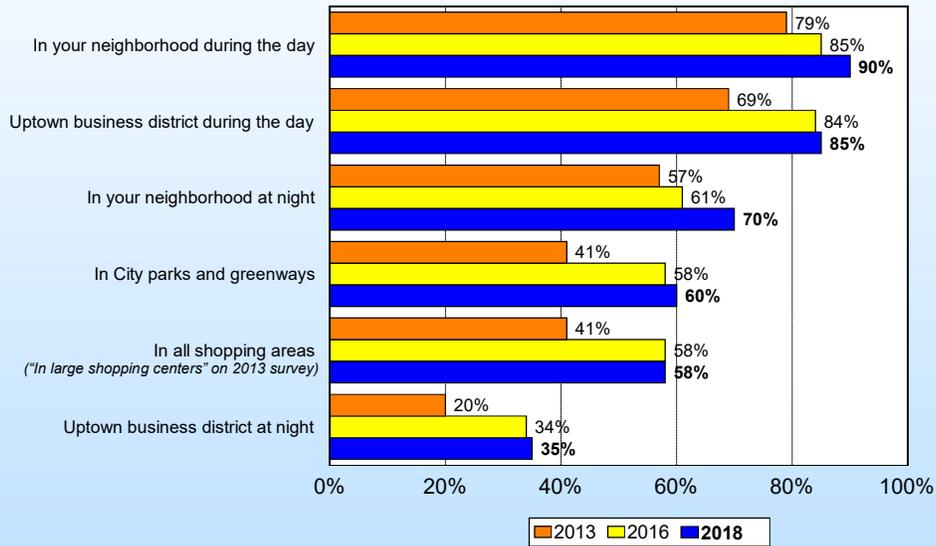
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Level of Safety in Various Situations 2013 to 2018

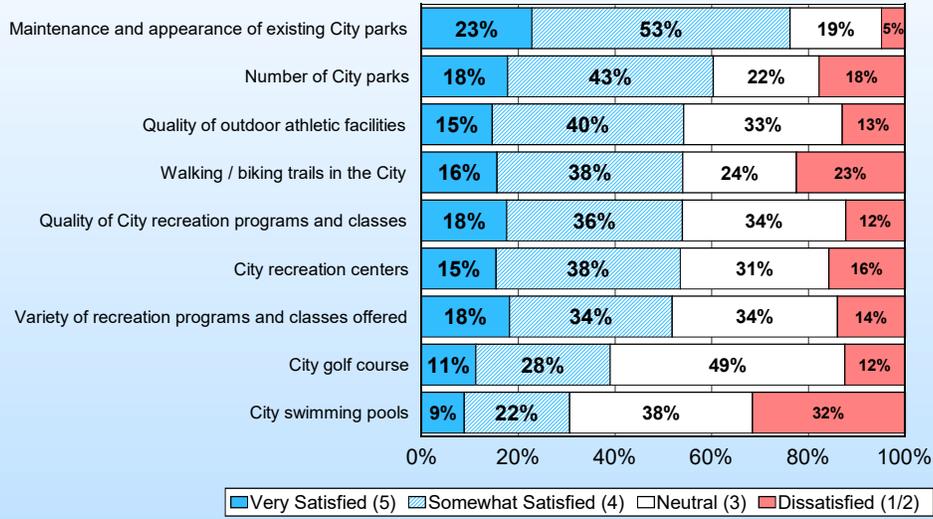
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q8. Satisfaction with Various Aspects of Recreation and Parks

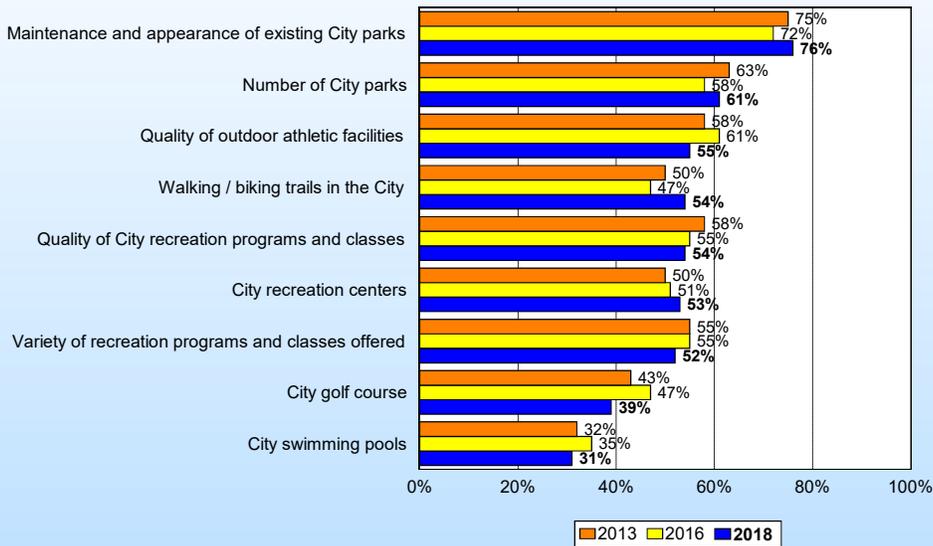
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Satisfaction with Various Aspects of Recreation and Parks - 2013 to 2018

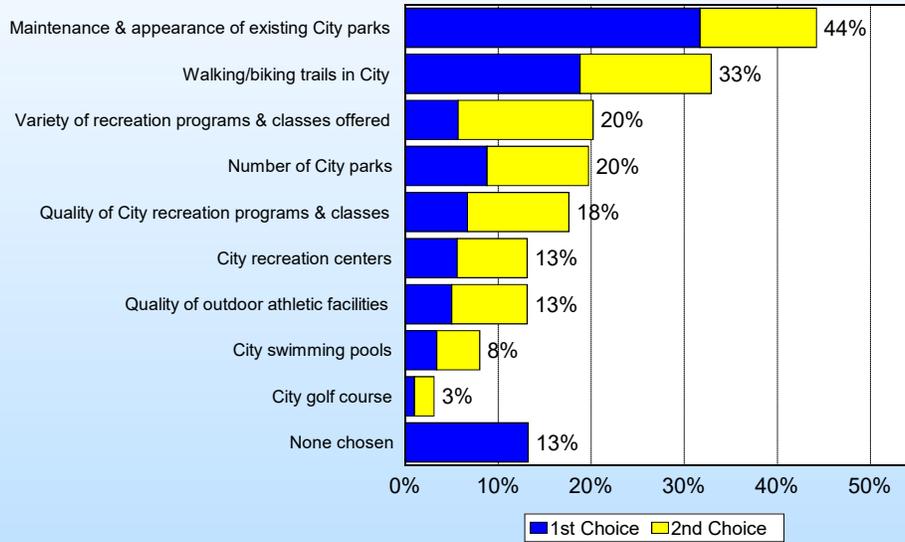
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q9. Aspects of Recreation and Parks That Are Most Important for the City to Provide

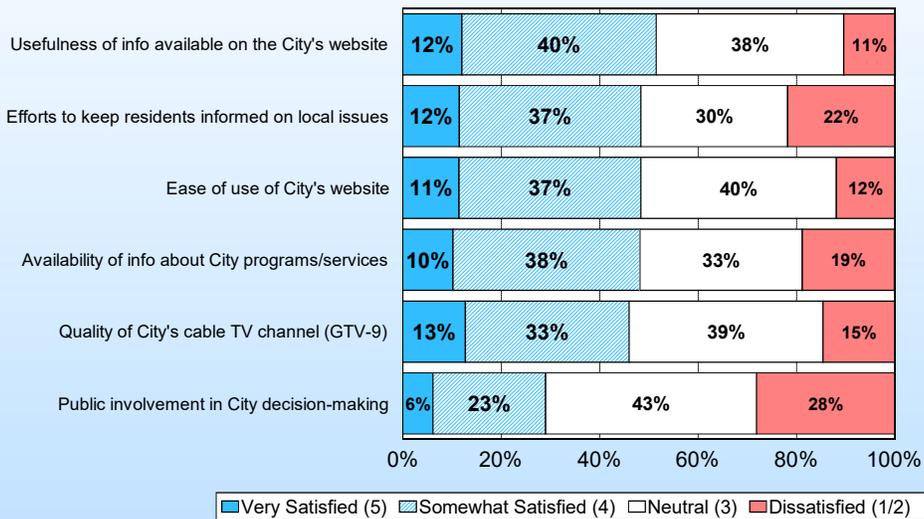
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute (City of Greenville - 2018)

Q10. Satisfaction with Various Aspects of City Communication

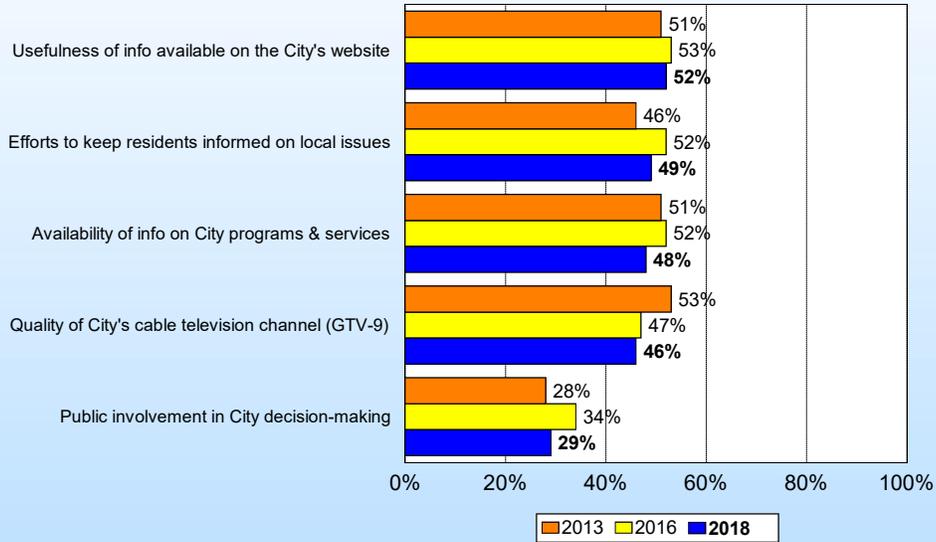
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Satisfaction with Various Aspects of City Communication - 2013 to 2018

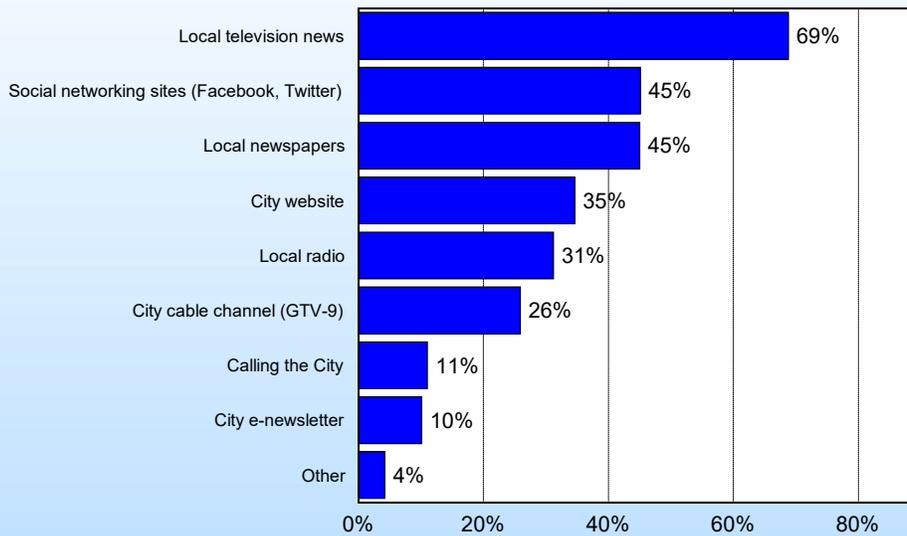
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q11. Ways Residents Currently Get Information About the City of Greenville

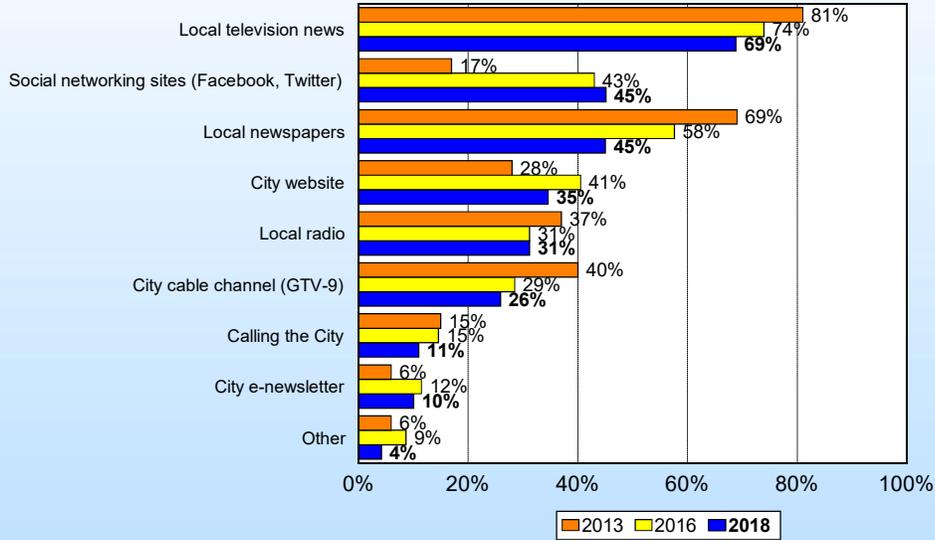
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Ways Residents Currently Get Information About the City of Greenville - 2013 to 2018

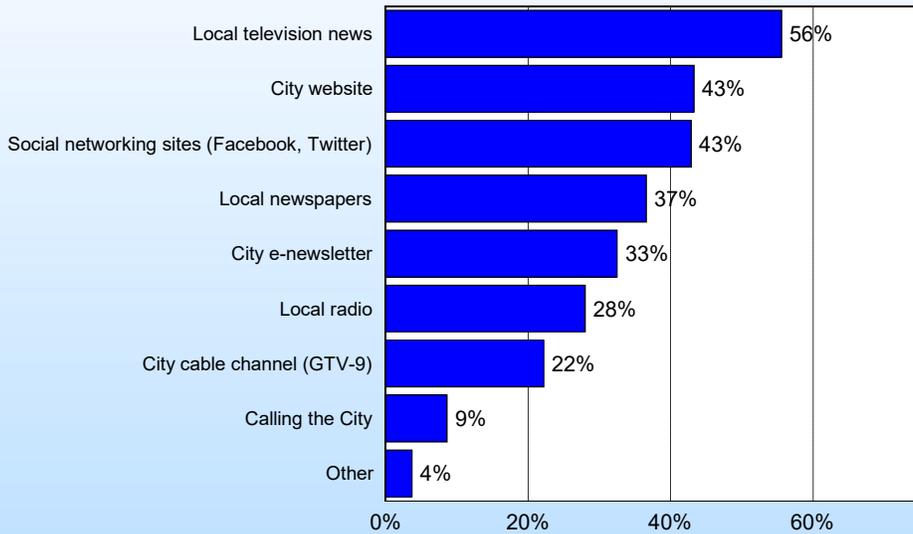
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (City of Greenville - 2018)

Q12. Ways Residents Prefer to Get Information About the City of Greenville

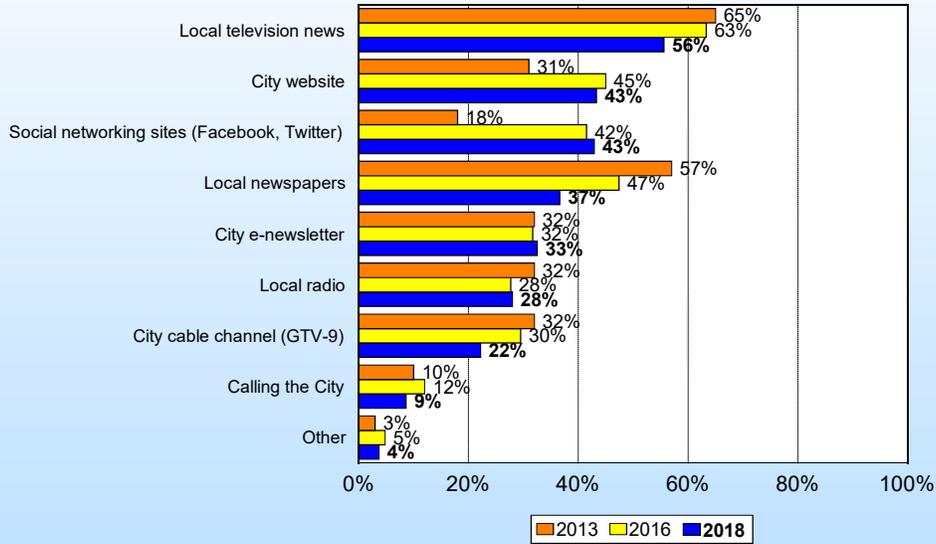
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Ways Residents Prefer to Get Information About the City of Greenville - 2013 to 2018

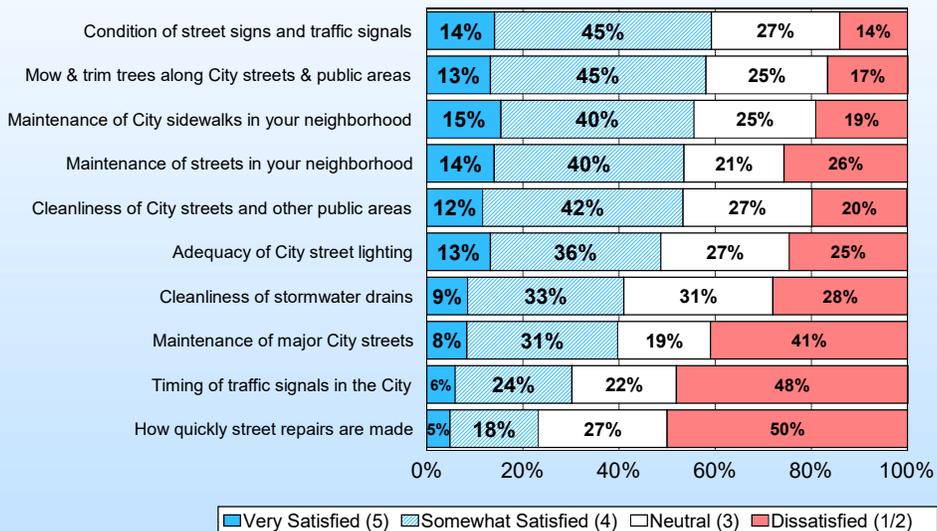
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (City of Greenville - 2018)

Q13. Satisfaction with Various Aspects of Street Maintenance

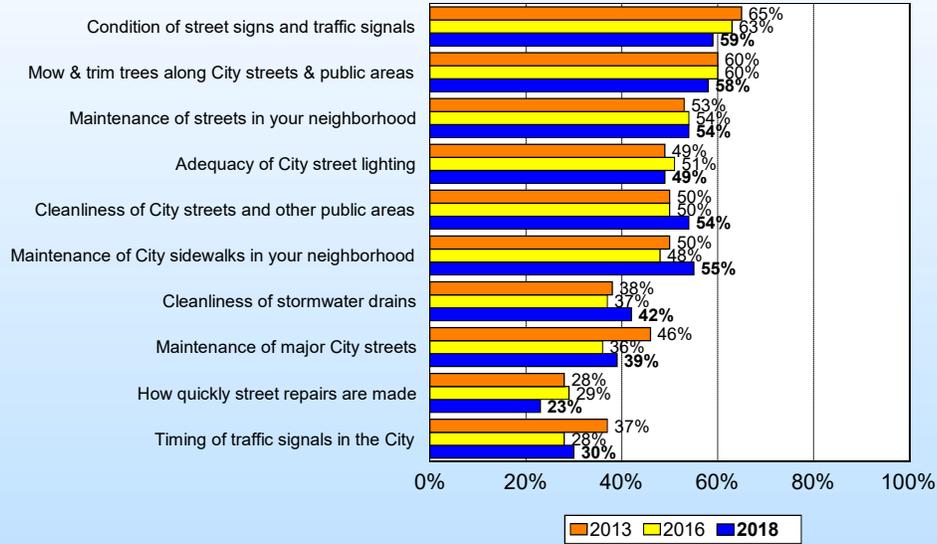
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Satisfaction with Various Aspects of Street Maintenance - 2013 to 2018

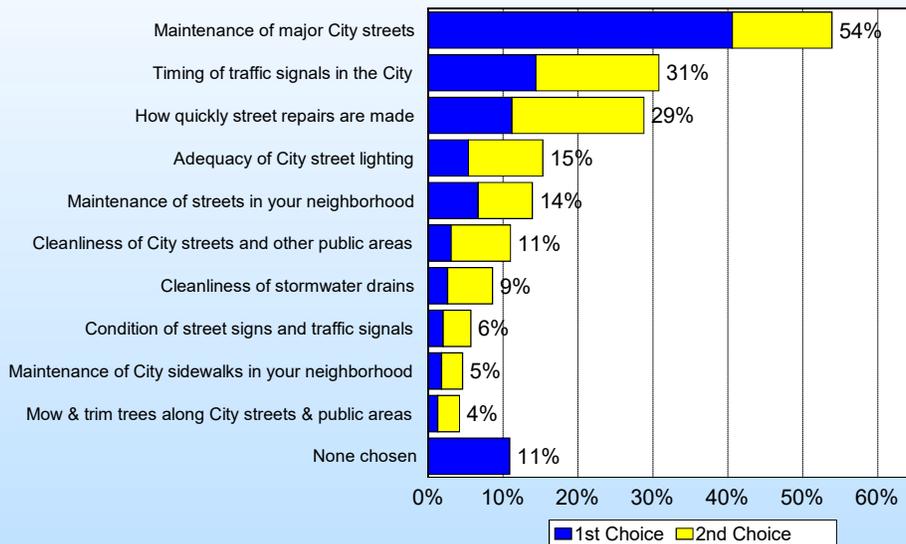
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q14. Aspects of Street Maintenance That Are Most Important for the City to Provide

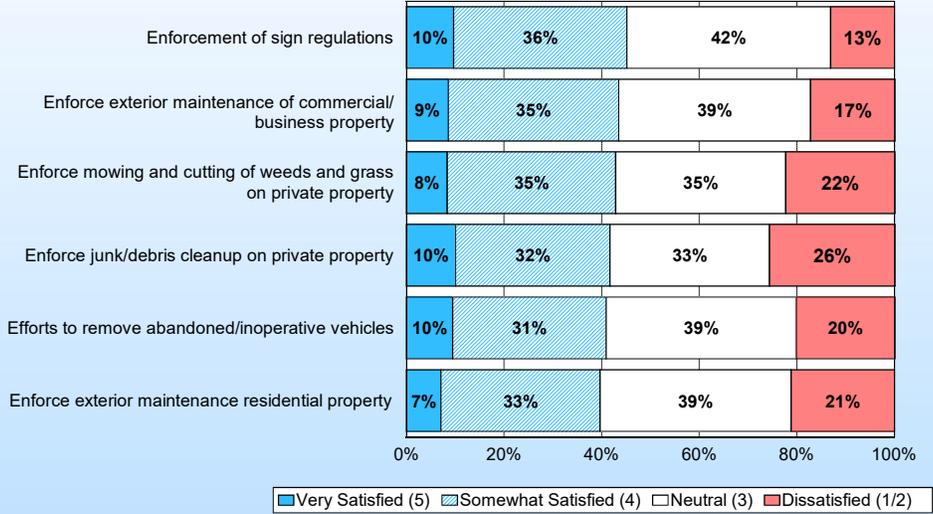
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute (City of Greenville - 2018)

Q15. Satisfaction with Various Aspects of City Code Enforcement

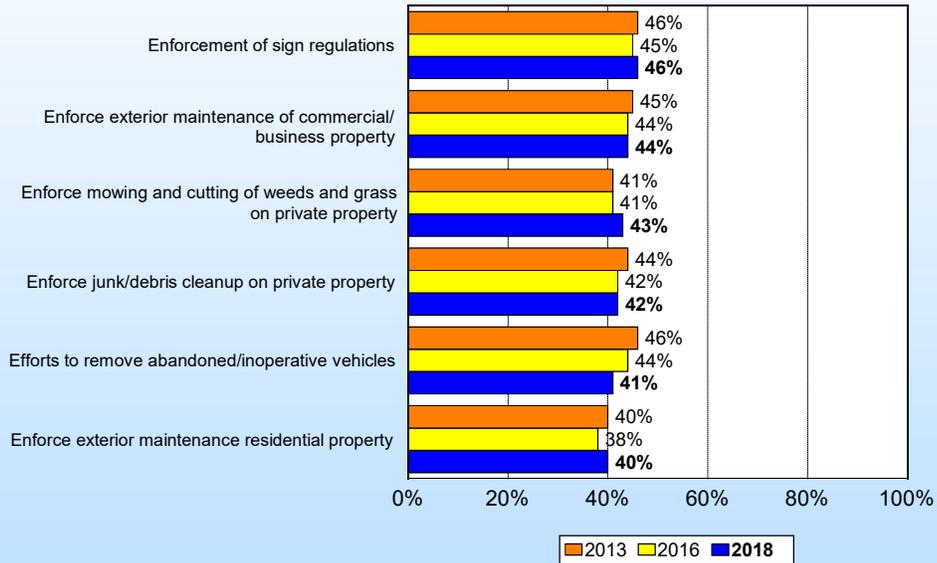
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Satisfaction with Various Aspects of City Code Enforcement - 2013 to 2018

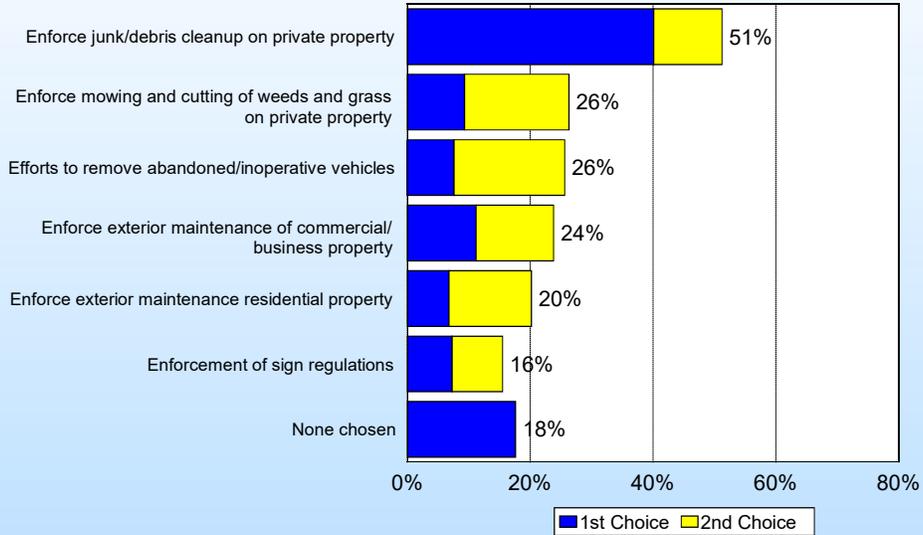
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q16. Aspects of Code Enforcement That Are Most Important for the City to Provide

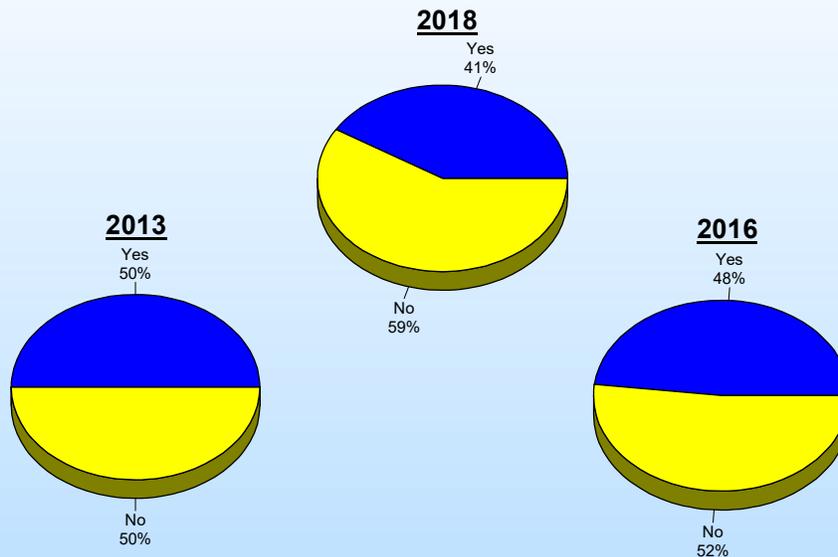
by percentage of respondents who selected the item as one of their top two choices



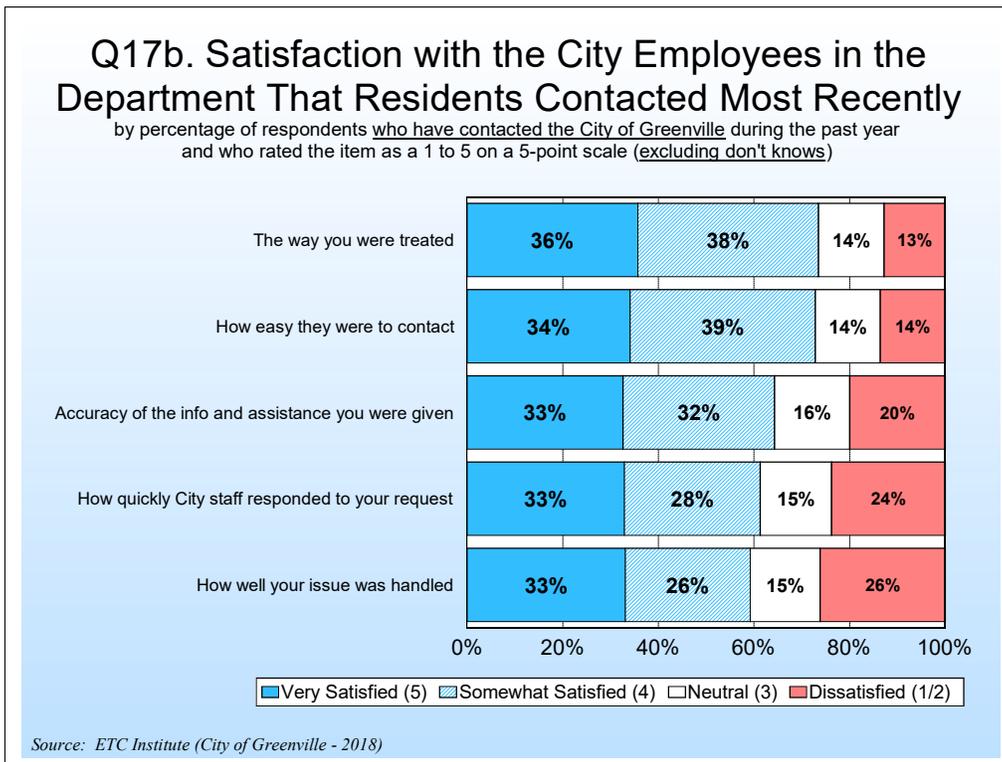
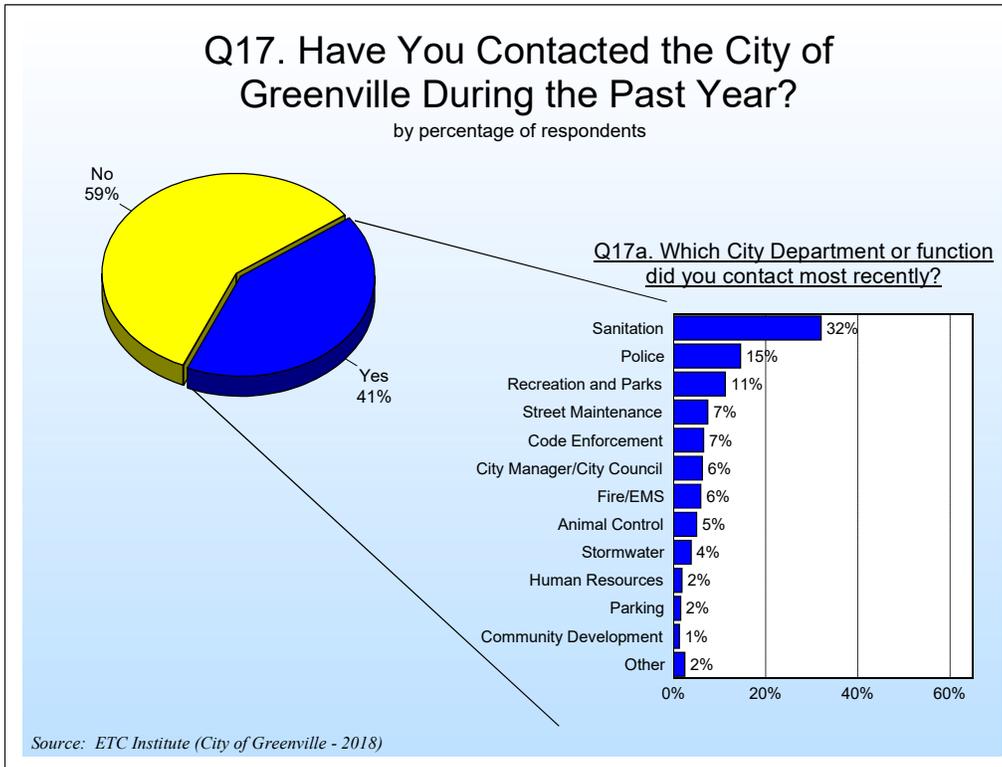
Source: ETC Institute (City of Greenville - 2018)

Q17. Have You Contacted the City of Greenville During the Past Year?

by percentage of respondents

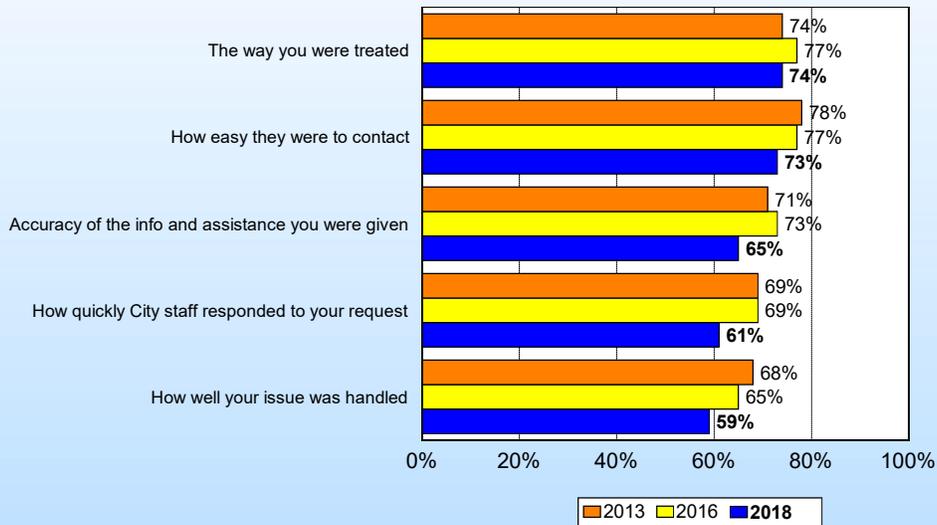


Source: ETC Institute (City of Greenville - 2018)



TRENDS: Satisfaction with the City Employees in the Department That Residents Contacted Most Recently 2013 to 2018

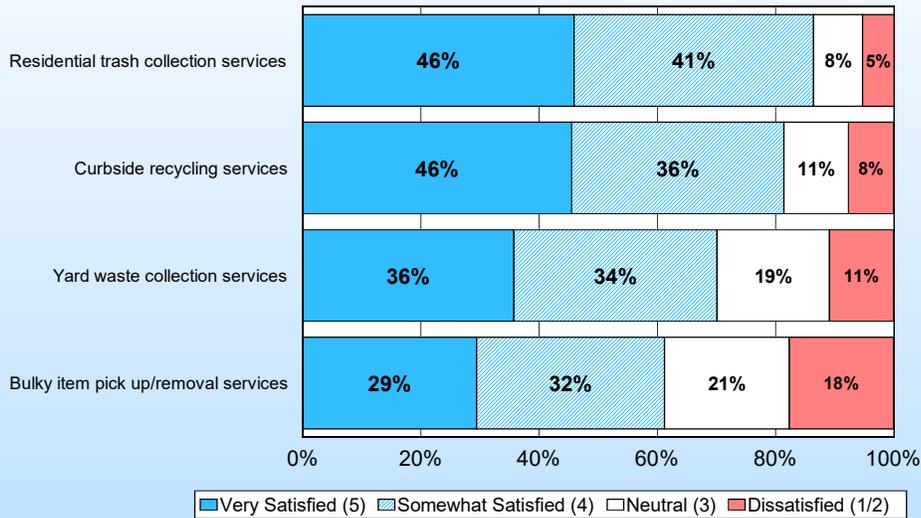
by percentage of respondents who have contacted the City of Greenville during the past year and who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q18. Satisfaction with Various Aspects of Sanitation Services

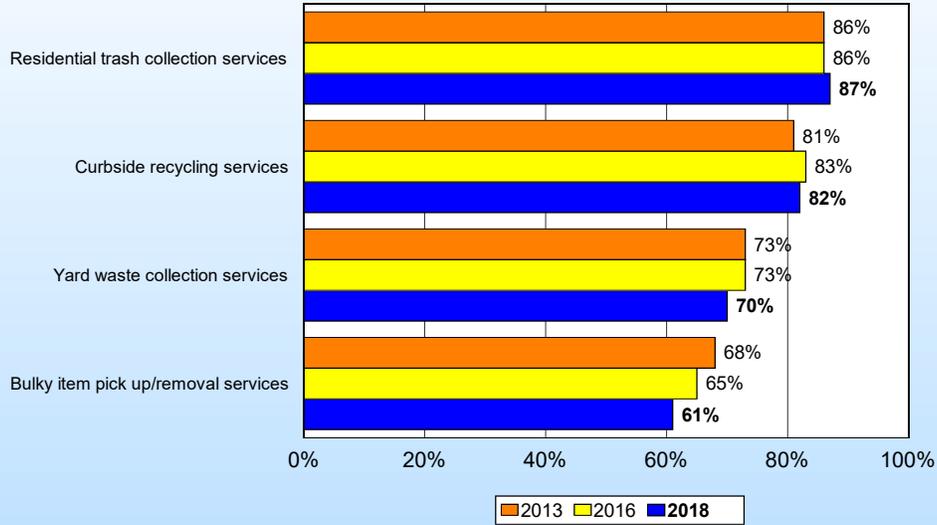
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Satisfaction with Various Aspects of City Public Services - 2013 to 2018

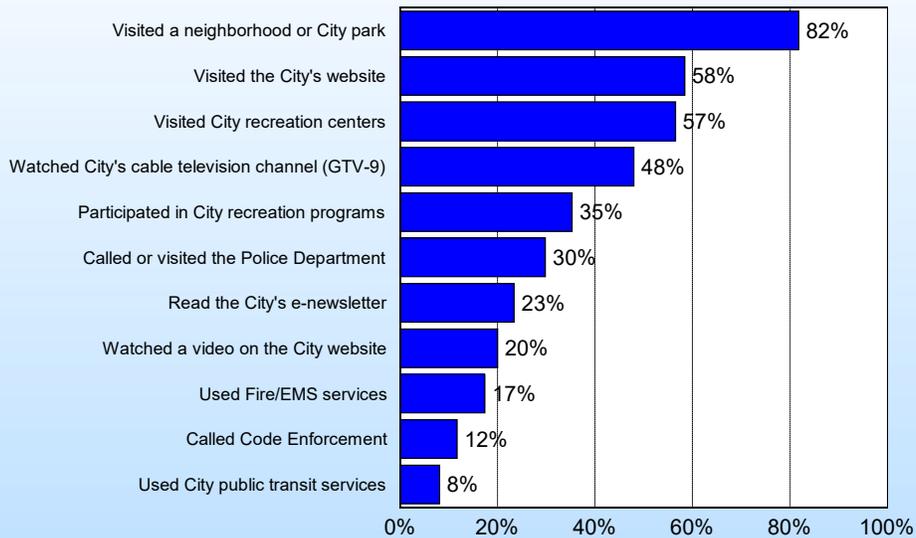
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q19. City Services That Residents Have Used During the Past 12 Months

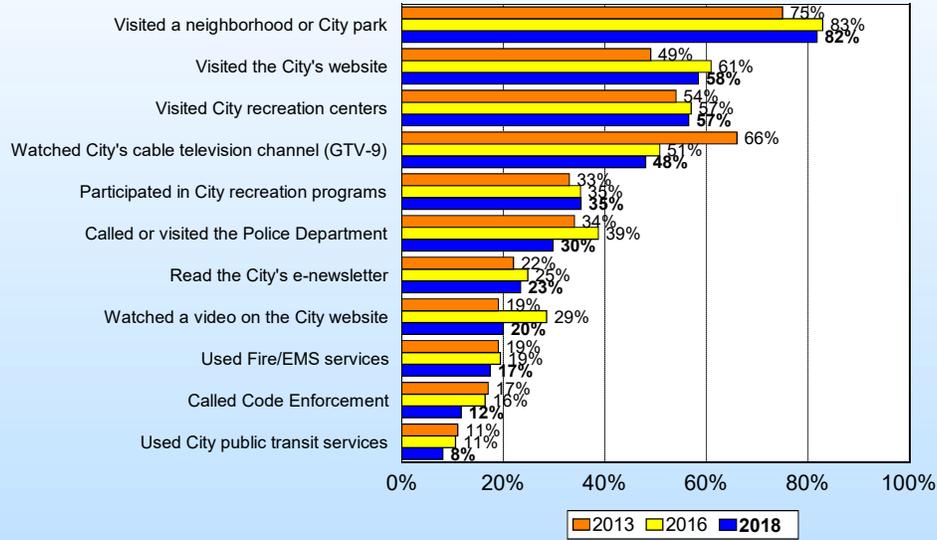
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: City Services That Residents Have Used During the Past 12 Months - 2013 to 2018

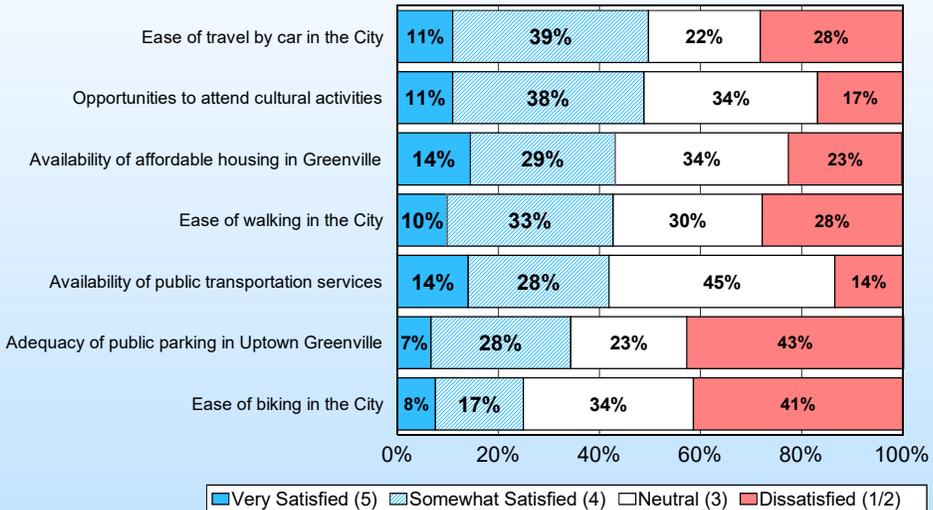
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (City of Greenville - 2018)

Q20. Satisfaction with Various Aspects of Transportation and Other Issues

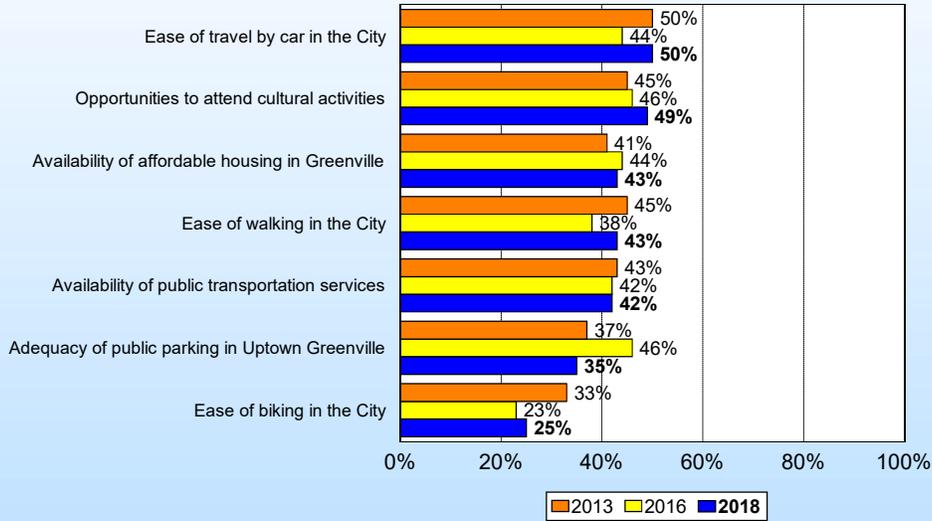
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Satisfaction with Various Aspects of Transportation and Other Issues - 2013 to 2018

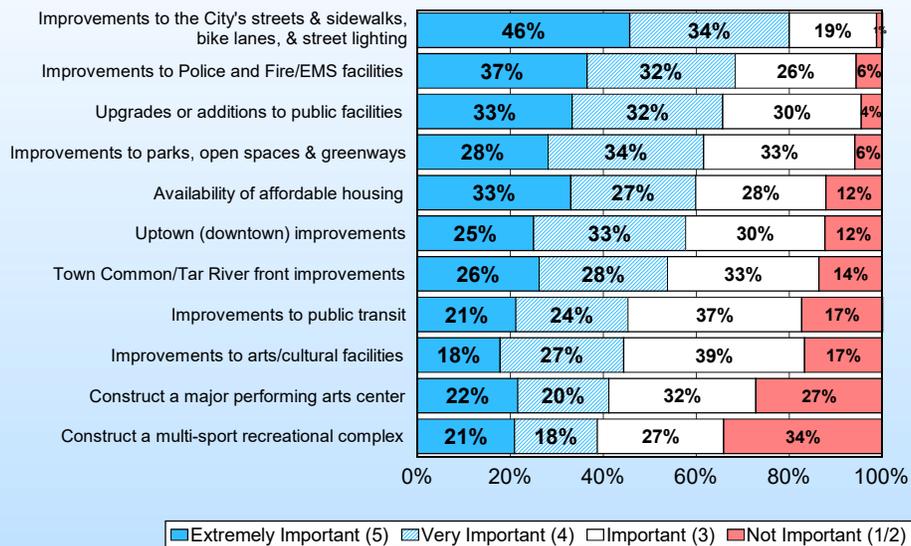
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q21. Importance of the City Continuing to Invest in Various Projects

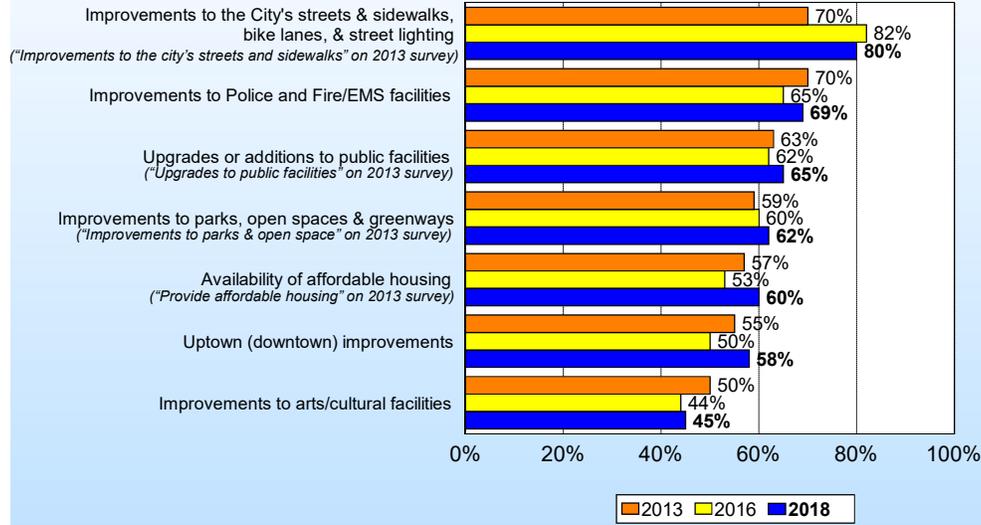
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Importance of the City Continuing to Invest in Various Projects - 2013 to 2018

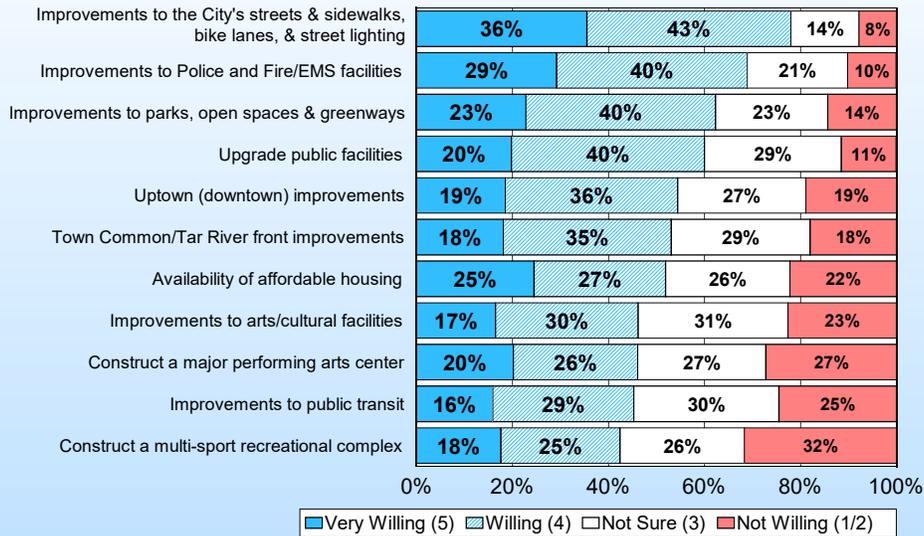
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q22. Willingness to Support a Bond Referendum or Additional Funding for Various Reasons

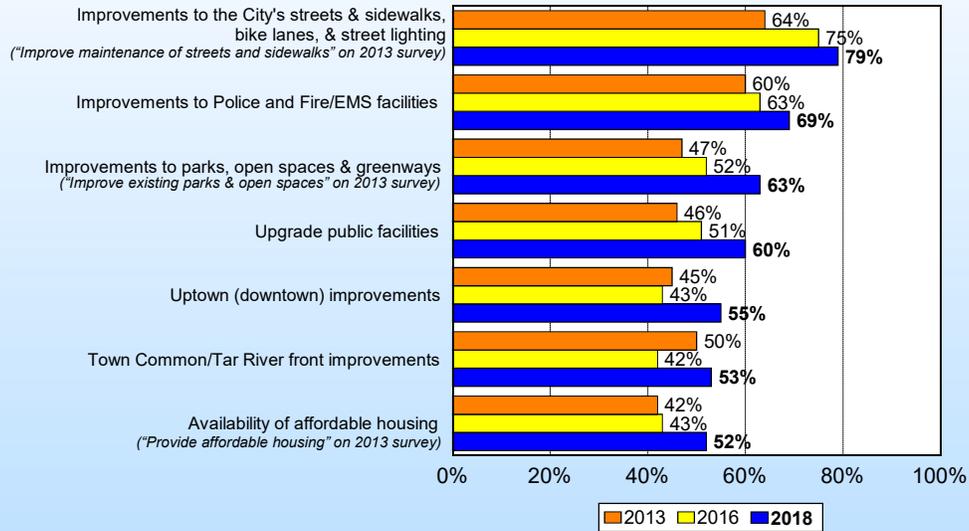
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Willingness to Support a Bond Referendum or Additional Funding for Various Reasons 2013 to 2018

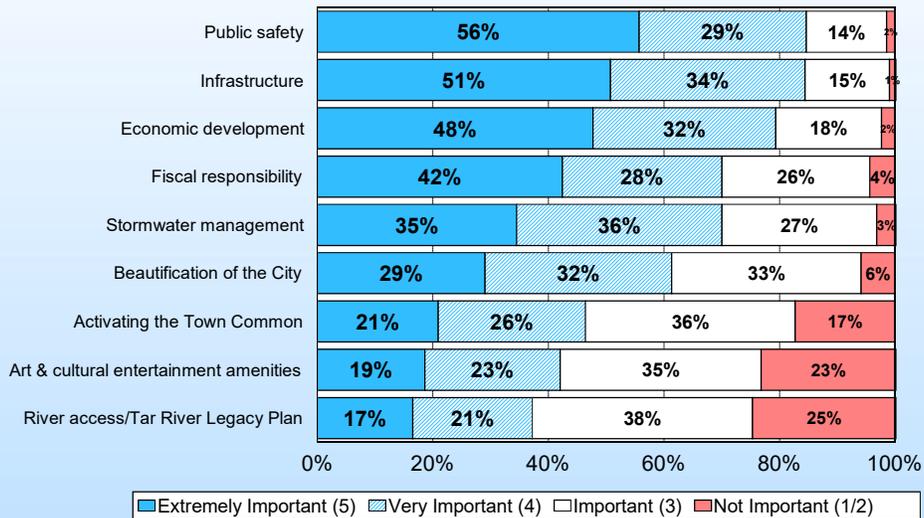
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q23. Importance of Various Focus Areas for the City of Greenville

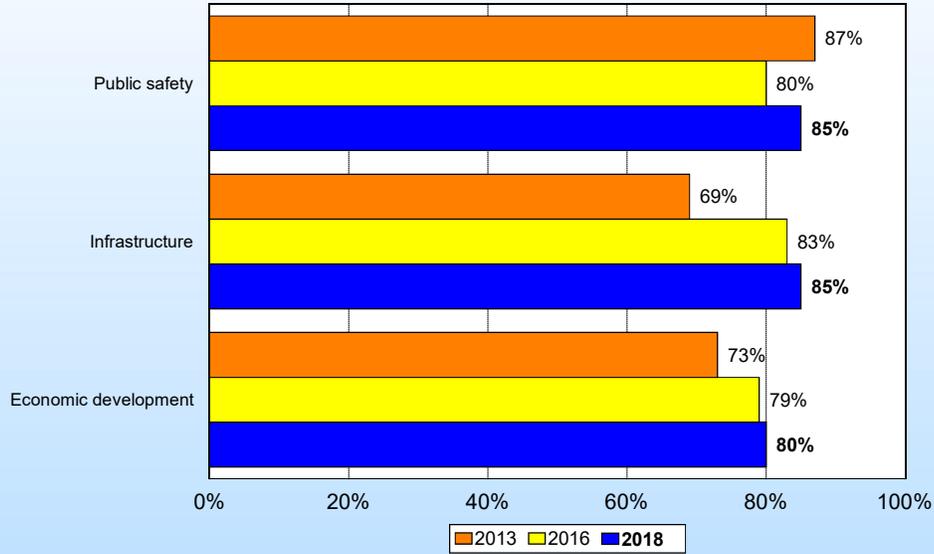
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: Importance of Various Focus Areas for the City of Greenville - 2013 to 2018

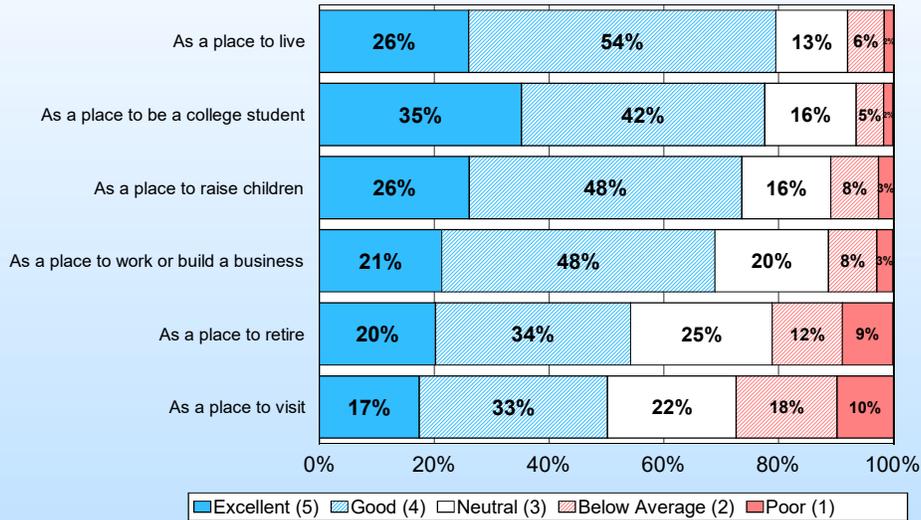
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q24. How Respondents Rate the City of Greenville as a Place to Live, Work and Raise Children

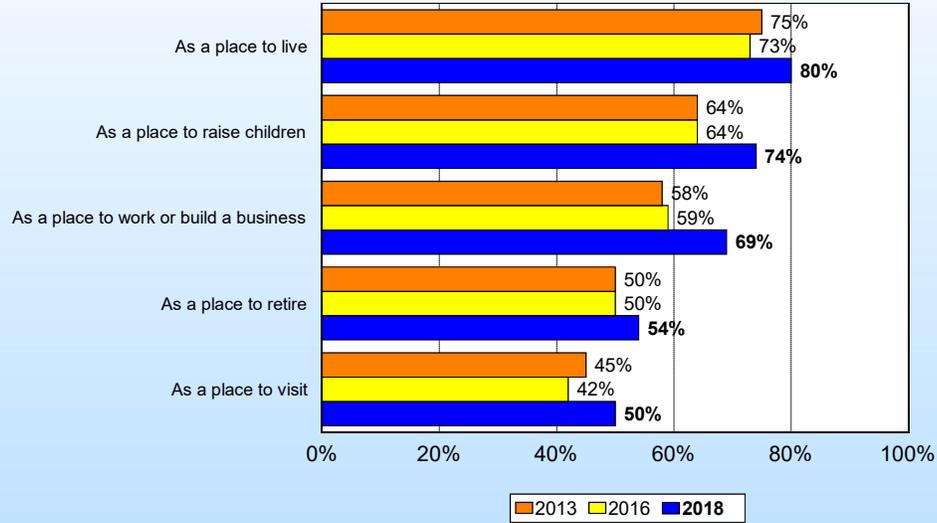
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

TRENDS: How Respondents Rate the City of Greenville as a Place to Live, Work and Raise Children 2013 to 2018

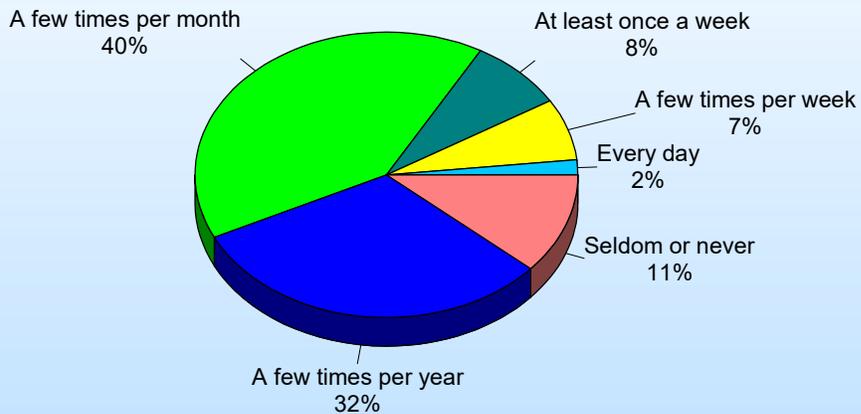
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (City of Greenville - 2018)

Q25. How Often Residents Typically Go Outside of Greenville for Entertainment or Recreation

by percentage of respondents (excluding "not provided")



Source: ETC Institute (City of Greenville - 2018)

Q26. Demographics: Number of Years Lived in the City of Greenville

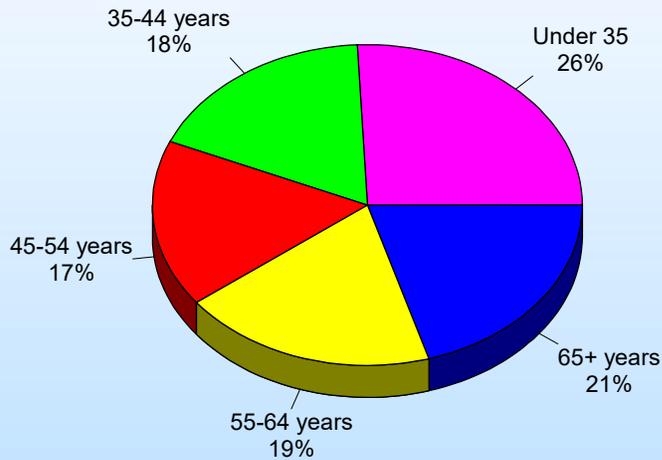
by percentage of respondents



Source: ETC Institute (City of Greenville - 2018)

Q27. Demographics: Age of Respondent

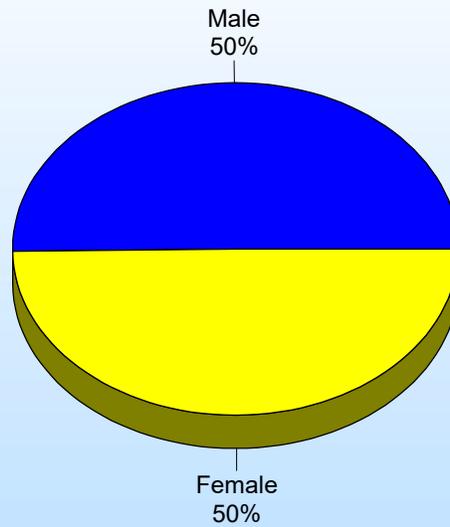
by percentage of respondents



Source: ETC Institute (City of Greenville - 2018)

Q28. Demographics: Gender

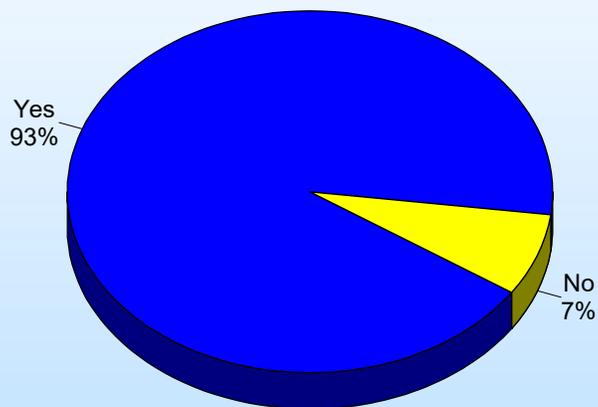
by percentage of respondents



Source: ETC Institute (City of Greenville - 2018)

Q29. Demographics: Have you visited Uptown Greenville (downtown) during the past year?

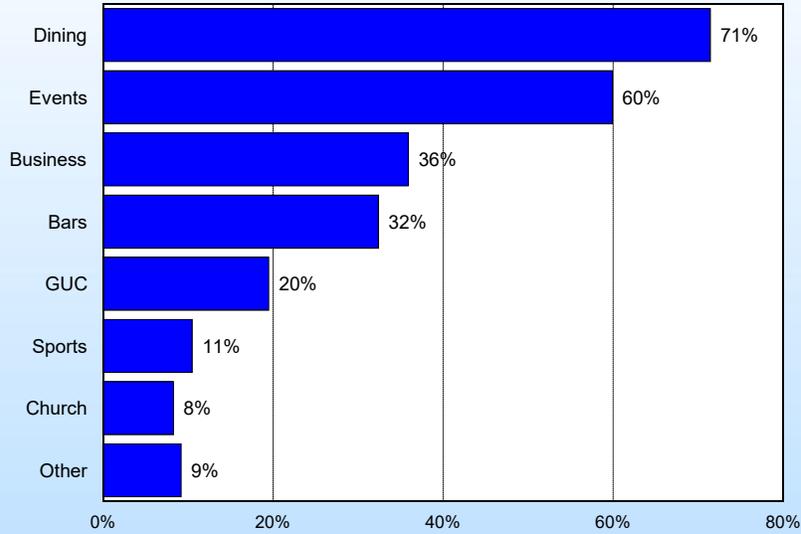
by percentage of respondents



Source: ETC Institute (City of Greenville - 2018)

Q29a. Demographics: Why Respondents Visited Uptown Greenville

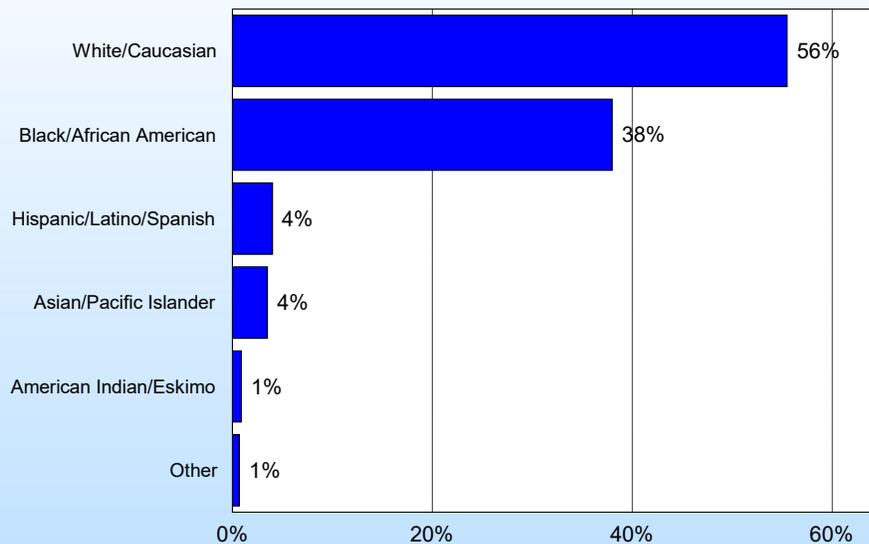
by percentage of respondents who visited Uptown Greenville during the past year
(multiple choices could be made)



Source: ETC Institute (City of Greenville - 2018)

Q30. Demographics: Race/Ethnicity

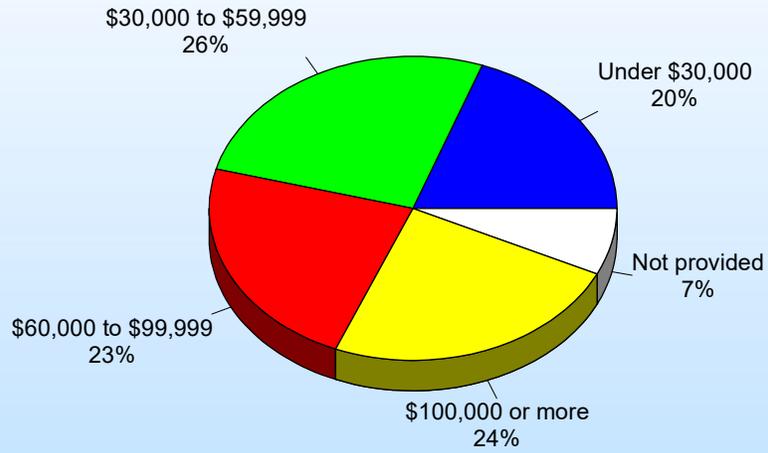
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (City of Greenville - 2018)

Q31. Demographics: Total Annual Household Income

by percentage of respondents



Source: ETC Institute (City of Greenville - 2018)