

Cross-Tabular Data by Age of Respondents and Number of Years Lived in Greenville



Q1. Major Categories of Service. Please rate each of the following major categories of service provided by the City of Greenville using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q1-1. Overall quality of customer service provided by City employees

Very satisfied	25.9%	18.3%	15.1%	25.0%	21.0%	25.5%	23.7%	27.7%	18.2%	16.4%	21.3%	21.1%
Satisfied	22.2%	51.4%	49.6%	50.0%	53.1%	50.0%	68.4%	47.5%	48.2%	57.5%	50.7%	50.8%
Neutral	37.0%	26.1%	31.1%	21.8%	18.9%	23.6%	7.9%	21.3%	28.5%	21.6%	24.1%	23.9%
Dissatisfied	11.1%	3.5%	3.4%	2.4%	5.6%	0.9%	0.0%	3.5%	4.4%	3.0%	2.8%	3.4%
Very dissatisfied	3.7%	0.7%	0.8%	0.8%	1.4%	0.0%	0.0%	0.0%	0.7%	1.5%	1.0%	0.8%

Q1-2. Overall quality of City's Recreation & Parks programs & facilities

Very satisfied	23.3%	18.4%	19.7%	30.5%	25.8%	33.3%	21.1%	27.3%	17.7%	23.0%	27.0%	24.4%
Satisfied	40.0%	50.3%	47.7%	39.0%	45.5%	40.0%	57.9%	44.0%	48.3%	46.7%	44.2%	45.6%
Neutral	26.7%	21.5%	19.7%	24.6%	18.2%	21.0%	21.1%	18.7%	23.8%	20.0%	21.8%	21.2%
Dissatisfied	10.0%	8.0%	12.9%	5.9%	9.8%	3.8%	0.0%	9.3%	8.2%	8.9%	7.0%	8.0%
Very dissatisfied	0.0%	1.8%	0.0%	0.0%	0.8%	1.9%	0.0%	0.7%	2.0%	1.5%	0.0%	0.8%

Q1. Major Categories of Service. Please rate each of the following major categories of service provided by the City of Greenville using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q1-3. Overall maintenance of City streets & sidewalks

Very satisfied	6.3%	4.0%	7.6%	11.9%	11.7%	9.5%	14.9%	15.3%	8.3%	6.5%	6.6%	8.9%
Satisfied	12.5%	30.7%	29.0%	23.1%	29.2%	32.8%	42.6%	28.8%	31.4%	25.5%	29.7%	29.2%
Neutral	34.4%	23.9%	24.8%	23.1%	20.1%	17.2%	12.8%	23.7%	17.3%	30.1%	19.9%	22.1%
Dissatisfied	21.9%	26.1%	24.1%	26.1%	23.4%	33.6%	21.3%	20.9%	25.6%	24.2%	29.7%	25.8%
Very dissatisfied	25.0%	15.3%	14.5%	15.7%	15.6%	6.9%	8.5%	11.3%	17.3%	13.7%	14.2%	14.0%

Q1-4. Overall quality of Fire/EMS services

Very satisfied	48.1%	31.1%	33.3%	41.9%	34.1%	48.6%	43.5%	43.4%	36.6%	38.5%	36.4%	38.0%
Satisfied	25.9%	49.6%	49.6%	41.0%	44.7%	38.3%	43.5%	35.2%	46.6%	41.5%	47.8%	44.0%
Neutral	25.9%	17.0%	17.1%	16.2%	15.2%	11.2%	13.0%	21.3%	13.7%	17.0%	13.7%	16.0%
Dissatisfied	0.0%	2.2%	0.0%	0.9%	4.5%	0.9%	0.0%	0.0%	2.3%	2.2%	1.7%	1.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	1.5%	0.9%	0.0%	0.0%	0.8%	0.7%	0.3%	0.4%

Q1. Major Categories of Service. Please rate each of the following major categories of service provided by the City of Greenville using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q1-5. Overall efforts by City to enforce codes & ordinances

Very satisfied	33.3%	14.1%	13.3%	14.0%	16.8%	10.0%	31.7%	20.2%	17.2%	12.4%	14.2%	15.8%
Satisfied	25.9%	36.6%	41.7%	36.0%	29.8%	44.0%	29.3%	35.7%	35.8%	39.4%	35.3%	36.1%
Neutral	29.6%	34.5%	30.0%	35.1%	34.4%	33.0%	22.0%	32.6%	34.3%	31.4%	32.7%	32.7%
Dissatisfied	7.4%	9.9%	10.8%	10.5%	15.3%	8.0%	12.2%	5.4%	9.0%	13.1%	13.5%	10.8%
Very dissatisfied	3.7%	4.9%	4.2%	4.4%	3.8%	5.0%	4.9%	6.2%	3.7%	3.6%	4.4%	4.5%

Q1-6. Overall quality of Police services

Very satisfied	32.1%	18.6%	21.4%	29.6%	22.9%	26.5%	32.6%	25.3%	22.8%	25.2%	24.0%	24.3%
Satisfied	28.6%	46.2%	44.3%	41.6%	41.4%	46.9%	50.0%	43.8%	46.2%	41.0%	44.2%	43.7%
Neutral	25.0%	25.0%	26.7%	24.0%	21.4%	23.0%	8.7%	23.3%	22.8%	23.7%	23.4%	23.4%
Dissatisfied	0.0%	6.4%	1.5%	4.8%	7.9%	3.5%	4.3%	3.4%	4.8%	5.8%	4.5%	4.7%
Very dissatisfied	14.3%	3.8%	6.1%	0.0%	6.4%	0.0%	4.3%	4.1%	3.4%	4.3%	3.9%	3.9%

Q1. Major Categories of Service. Please rate each of the following major categories of service provided by the City of Greenville using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q1-7. Overall effectiveness of City communication with the public

Very satisfied	16.7%	13.4%	15.2%	22.0%	16.6%	16.1%	17.1%	16.9%	18.2%	16.2%	14.8%	16.3%
Satisfied	26.7%	48.8%	42.8%	37.9%	38.6%	46.4%	53.7%	44.4%	44.6%	39.2%	43.3%	42.9%
Neutral	46.7%	27.4%	26.8%	30.3%	31.7%	31.3%	14.6%	29.4%	25.0%	30.4%	31.1%	29.3%
Dissatisfied	3.3%	9.8%	10.1%	8.3%	9.0%	5.4%	12.2%	7.5%	10.1%	10.8%	7.9%	8.7%
Very dissatisfied	6.7%	0.6%	5.1%	1.5%	4.1%	0.9%	2.4%	1.9%	2.0%	3.4%	3.0%	2.7%

Q1-8. Overall management of traffic flow on City streets

Very satisfied	9.7%	2.9%	3.5%	6.0%	6.0%	5.3%	13.3%	6.3%	5.2%	3.3%	5.1%	5.3%
Satisfied	0.0%	21.1%	26.8%	18.7%	15.2%	23.9%	31.1%	21.0%	26.1%	16.7%	19.9%	20.6%
Neutral	22.6%	20.6%	16.9%	17.2%	32.5%	34.5%	33.3%	25.6%	20.3%	20.7%	27.0%	24.5%
Dissatisfied	45.2%	25.7%	29.6%	39.6%	21.9%	21.2%	13.3%	23.3%	30.1%	35.3%	25.7%	27.6%
Very dissatisfied	22.6%	29.7%	23.2%	18.7%	24.5%	15.0%	8.9%	23.9%	18.3%	24.0%	22.2%	22.0%

Q1. Major Categories of Service. Please rate each of the following major categories of service provided by the City of Greenville using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q1-9. Overall management of stormwater runoff/drainage by City

Very satisfied	13.3%	8.8%	9.2%	13.3%	6.9%	12.5%	17.0%	12.9%	12.1%	8.9%	9.2%	10.5%
Satisfied	13.3%	37.6%	34.5%	35.2%	33.8%	26.8%	29.8%	32.9%	31.5%	34.9%	32.0%	32.9%
Neutral	33.3%	24.7%	26.8%	22.7%	22.8%	33.0%	29.8%	27.6%	23.5%	29.5%	25.2%	26.3%
Dissatisfied	23.3%	18.8%	19.0%	14.1%	18.6%	16.1%	12.8%	13.5%	19.5%	15.1%	20.3%	17.4%
Very dissatisfied	16.7%	10.0%	10.6%	14.8%	17.9%	11.6%	10.6%	12.9%	13.4%	11.6%	13.4%	12.9%

Q1-10. Overall quality of trash, recycling, & yard waste collection services

Very satisfied	19.4%	30.8%	36.1%	36.3%	40.9%	39.5%	47.9%	41.6%	31.8%	35.5%	36.1%	36.2%
Satisfied	41.9%	40.7%	49.3%	42.2%	40.3%	41.2%	35.4%	38.7%	45.5%	46.7%	40.5%	42.3%
Neutral	25.8%	19.8%	8.3%	10.4%	7.8%	11.4%	12.5%	12.7%	14.3%	9.2%	12.7%	12.5%
Dissatisfied	6.5%	6.4%	2.1%	8.1%	7.8%	5.3%	2.1%	4.6%	5.2%	3.3%	8.2%	5.8%
Very dissatisfied	6.5%	2.3%	4.2%	3.0%	3.2%	2.6%	2.1%	2.3%	3.2%	5.3%	2.5%	3.1%

Q2. Which THREE of the major categories of City services listed in Question 1 do you think are MOST IMPORTANT for the City to provide? (top 3)

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q2. Sum of top 3 choices

Overall quality of customer service provided by City employees	6.3%	10.2%	9.7%	8.9%	12.3%	8.6%	12.0%	12.9%	6.4%	11.7%	9.1%	9.9%
Overall quality of City's Recreation & Parks programs & facilities	28.1%	26.7%	26.9%	12.6%	8.4%	13.8%	2.0%	24.2%	24.8%	14.9%	11.6%	17.5%
Overall maintenance of City streets & sidewalks	34.4%	46.6%	42.1%	40.7%	31.0%	41.4%	30.0%	36.0%	38.2%	48.1%	38.7%	39.6%
Overall quality of Fire/EMS services	34.4%	41.5%	37.9%	42.2%	46.5%	51.7%	36.0%	40.4%	43.9%	35.1%	47.2%	42.5%
Overall efforts by City to enforce codes & ordinances	6.3%	11.4%	9.0%	10.4%	7.7%	12.1%	14.0%	10.1%	9.6%	8.4%	11.3%	10.4%
Overall quality of Police services	59.4%	61.4%	69.0%	65.9%	65.8%	67.2%	52.0%	57.3%	63.7%	70.1%	66.7%	64.3%
Overall effectiveness of City communication with the public	37.5%	17.6%	11.7%	15.6%	10.3%	8.6%	14.0%	16.9%	15.3%	12.3%	12.3%	14.3%

Q2. Which THREE of the major categories of City services listed in Question 1 do you think are MOST IMPORTANT for the City to provide? (top 3) (cont.)

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q2. Sum of top 3 choices (cont.)

Overall management of traffic flow on City streets	50.0%	50.0%	40.0%	48.9%	34.2%	31.9%	24.0%	49.4%	39.5%	44.8%	35.5%	40.7%
Overall management of stormwater runoff/drainage by City	21.9%	10.2%	12.4%	18.5%	17.4%	13.8%	18.0%	17.4%	12.1%	14.9%	15.1%	14.9%
Overall quality of trash, recycling, & yard waste collection services	9.4%	15.9%	23.4%	21.5%	25.8%	21.6%	22.0%	19.1%	19.7%	17.5%	24.5%	20.8%
None chosen	3.1%	2.3%	4.8%	3.0%	12.9%	7.8%	24.0%	5.1%	7.0%	6.5%	7.9%	7.1%

Q3. Please rate each of the following items that may influence your perception of the City of Greenville using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q3-1. Overall quality of services provided by City</u>												
Very satisfied	12.9%	8.2%	10.0%	15.3%	11.2%	19.1%	17.8%	13.6%	14.4%	13.2%	11.0%	12.8%
Satisfied	38.7%	57.1%	52.1%	51.1%	53.3%	53.0%	57.8%	55.6%	52.9%	53.0%	52.3%	53.2%
Neutral	41.9%	29.4%	31.4%	27.5%	25.0%	21.7%	24.4%	26.0%	26.1%	26.5%	30.0%	27.7%
Dissatisfied	6.5%	3.5%	5.0%	4.6%	9.2%	6.1%	0.0%	4.1%	5.2%	6.6%	5.5%	5.3%
Very dissatisfied	0.0%	1.8%	1.4%	1.5%	1.3%	0.0%	0.0%	0.6%	1.3%	0.7%	1.3%	1.1%
<u>Q3-2. Appearance of City</u>												
Very satisfied	12.5%	8.0%	11.8%	9.7%	15.0%	15.7%	19.1%	14.6%	13.5%	11.1%	10.2%	12.2%
Satisfied	28.1%	48.3%	45.8%	42.5%	47.7%	47.0%	48.9%	43.3%	44.5%	43.1%	49.8%	46.0%
Neutral	43.8%	28.4%	30.6%	32.1%	22.2%	19.1%	19.1%	24.7%	31.6%	31.4%	24.3%	26.9%
Dissatisfied	15.6%	13.1%	11.1%	12.7%	13.7%	15.7%	12.8%	15.7%	8.4%	13.1%	14.1%	13.1%
Very dissatisfied	0.0%	2.3%	0.7%	3.0%	1.3%	2.6%	0.0%	1.7%	1.9%	1.3%	1.6%	1.7%

Q3. Please rate each of the following items that may influence your perception of the City of Greenville using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q3-3. How well City is planning for growth</u>												
Very satisfied	16.7%	7.9%	13.2%	7.9%	12.6%	15.6%	27.3%	8.8%	15.1%	9.9%	13.8%	12.5%
Satisfied	33.3%	31.7%	33.8%	33.9%	32.9%	31.2%	27.3%	34.6%	31.5%	29.8%	32.1%	32.3%
Neutral	33.3%	32.3%	24.3%	32.3%	25.2%	24.8%	22.7%	30.8%	26.7%	31.9%	25.6%	27.9%
Dissatisfied	13.3%	18.3%	22.8%	20.5%	22.4%	23.9%	15.9%	20.1%	20.5%	22.7%	21.0%	20.8%
Very dissatisfied	3.3%	9.8%	5.9%	5.5%	7.0%	4.6%	6.8%	5.7%	6.2%	5.7%	7.5%	6.6%
<u>Q3-4. Overall quality of life in City</u>												
Very satisfied	9.4%	10.3%	11.7%	9.7%	11.8%	12.5%	16.3%	12.5%	15.0%	7.3%	10.9%	11.5%
Satisfied	34.4%	44.0%	48.3%	47.0%	49.7%	47.3%	58.1%	46.0%	45.8%	49.7%	47.0%	46.7%
Neutral	40.6%	28.0%	28.3%	32.8%	27.5%	28.6%	16.3%	26.7%	28.1%	30.5%	30.4%	29.3%
Dissatisfied	9.4%	14.3%	9.7%	10.4%	9.8%	9.8%	7.0%	11.9%	9.2%	9.3%	11.2%	10.6%
Very dissatisfied	6.3%	3.4%	2.1%	0.0%	1.3%	1.8%	2.3%	2.8%	2.0%	3.3%	0.6%	2.0%

Q3. Please rate each of the following items that may influence your perception of the City of Greenville using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q3-5. Availability of job opportunities

Very satisfied	14.3%	7.6%	7.6%	7.5%	7.0%	6.3%	24.2%	12.7%	7.7%	5.3%	8.3%	8.5%
Satisfied	14.3%	28.0%	32.1%	33.3%	36.4%	28.1%	24.2%	25.4%	25.9%	32.8%	33.7%	30.3%
Neutral	50.0%	32.5%	33.6%	34.2%	36.4%	44.8%	33.3%	35.2%	42.7%	38.2%	33.0%	36.3%
Dissatisfied	10.7%	21.7%	16.0%	20.0%	12.4%	15.6%	18.2%	16.2%	18.2%	16.8%	16.7%	16.9%
Very dissatisfied	10.7%	10.2%	10.7%	5.0%	7.8%	5.2%	0.0%	10.6%	5.6%	6.9%	8.3%	8.0%

Q3-6. Overall value you receive for City taxes & fees

Very satisfied	0.0%	6.8%	6.3%	4.4%	6.1%	8.8%	9.3%	8.6%	6.6%	5.6%	5.5%	6.4%
Satisfied	16.0%	25.5%	35.9%	30.4%	26.4%	41.2%	30.2%	30.9%	33.8%	32.6%	28.3%	30.5%
Neutral	60.0%	41.6%	31.0%	37.0%	37.2%	23.7%	34.9%	38.9%	39.1%	32.6%	33.4%	35.6%
Dissatisfied	8.0%	19.3%	16.2%	20.0%	19.6%	19.3%	25.6%	14.2%	15.2%	19.4%	22.8%	18.8%
Very dissatisfied	16.0%	6.8%	10.6%	8.1%	10.8%	7.0%	0.0%	7.4%	5.3%	9.7%	10.0%	8.6%

Q4. Public Safety. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following items. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q4-1. City efforts to prevent crime</u>												
Very satisfied	13.3%	8.6%	11.2%	15.4%	9.2%	13.5%	25.5%	14.9%	10.5%	10.3%	12.3%	12.2%
Satisfied	30.0%	46.3%	47.0%	41.5%	46.1%	42.3%	44.7%	38.5%	48.0%	46.9%	44.2%	44.1%
Neutral	23.3%	30.2%	25.4%	30.0%	24.8%	27.9%	21.3%	28.4%	26.3%	25.5%	27.6%	27.3%
Dissatisfied	26.7%	9.9%	11.9%	10.0%	13.5%	13.5%	2.1%	14.2%	10.5%	13.1%	10.7%	11.8%
Very dissatisfied	6.7%	4.9%	4.5%	3.1%	6.4%	2.7%	6.4%	4.1%	4.6%	4.1%	5.2%	4.6%
<u>Q4-2. Enforcement of local traffic laws</u>												
Very satisfied	18.8%	7.7%	10.8%	13.7%	8.2%	9.5%	20.8%	9.3%	12.3%	7.3%	12.1%	10.9%
Satisfied	21.9%	32.1%	43.9%	44.3%	36.7%	38.8%	35.4%	36.4%	39.6%	38.0%	37.6%	37.7%
Neutral	46.9%	29.8%	20.9%	22.9%	32.0%	21.6%	22.9%	30.2%	25.3%	28.0%	24.5%	26.7%
Dissatisfied	9.4%	20.8%	21.6%	14.5%	15.0%	21.6%	12.5%	16.7%	13.6%	22.7%	18.8%	17.8%
Very dissatisfied	3.1%	9.5%	2.9%	4.6%	8.2%	8.6%	8.3%	7.4%	9.1%	4.0%	7.0%	6.8%

Q4. Public Safety. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following items. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q4-3. How quickly police respond to emergencies

Very satisfied	26.9%	9.9%	22.9%	18.8%	15.2%	19.4%	33.3%	17.9%	21.8%	19.8%	15.8%	18.3%
Satisfied	26.9%	38.2%	39.0%	45.5%	40.8%	42.9%	42.9%	36.6%	44.5%	40.5%	40.1%	40.2%
Neutral	26.9%	35.1%	28.6%	30.4%	28.0%	30.6%	14.3%	37.5%	26.9%	27.8%	29.4%	29.9%
Dissatisfied	3.8%	9.9%	5.7%	3.6%	11.2%	7.1%	9.5%	5.4%	3.4%	5.6%	11.5%	7.7%
Very dissatisfied	15.4%	6.9%	3.8%	1.8%	4.8%	0.0%	0.0%	2.7%	3.4%	6.3%	3.2%	3.9%

Q4-4. Frequency that police officers patrol your neighborhood

Very satisfied	16.0%	9.7%	10.5%	9.8%	8.0%	15.0%	14.0%	11.7%	14.0%	8.3%	10.0%	10.8%
Satisfied	16.0%	27.3%	29.8%	33.3%	29.7%	22.4%	16.3%	26.6%	27.2%	26.3%	27.9%	27.1%
Neutral	36.0%	31.2%	34.7%	27.6%	36.2%	31.8%	41.9%	31.8%	30.9%	35.3%	34.1%	33.3%
Dissatisfied	24.0%	22.1%	16.9%	22.0%	11.6%	19.6%	20.9%	20.1%	19.1%	19.5%	17.6%	18.9%
Very dissatisfied	8.0%	9.7%	8.1%	7.3%	14.5%	11.2%	7.0%	9.7%	8.8%	10.5%	10.3%	9.8%

Q4. Public Safety. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following items. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q4-5. Community policing

Very satisfied	12.5%	10.2%	9.1%	12.8%	6.0%	14.0%	15.8%	8.5%	13.6%	9.5%	10.7%	10.6%
Satisfied	29.2%	29.9%	35.5%	30.8%	32.3%	28.0%	23.7%	31.2%	31.1%	32.5%	29.3%	30.6%
Neutral	41.7%	45.6%	33.9%	39.3%	40.6%	39.0%	47.4%	43.3%	37.9%	40.5%	40.4%	40.5%
Dissatisfied	8.3%	8.2%	11.6%	13.7%	11.3%	12.0%	10.5%	9.9%	10.6%	9.5%	12.9%	11.3%
Very dissatisfied	8.3%	6.1%	9.9%	3.4%	9.8%	7.0%	2.6%	7.1%	6.8%	7.9%	6.8%	7.0%

Q4-6. Police officers' attitudes & behavior

Very satisfied	36.0%	16.1%	18.9%	24.6%	18.5%	19.8%	33.3%	22.7%	23.0%	23.2%	17.7%	20.7%
Satisfied	20.0%	38.5%	48.8%	37.7%	44.4%	45.9%	40.5%	37.1%	48.9%	39.9%	41.5%	41.7%
Neutral	28.0%	31.5%	22.8%	29.5%	22.2%	26.1%	19.0%	33.3%	20.9%	26.1%	25.9%	26.6%
Dissatisfied	12.0%	9.1%	3.1%	1.6%	8.1%	5.4%	2.4%	3.8%	4.3%	6.5%	6.8%	5.6%
Very dissatisfied	4.0%	4.9%	6.3%	6.6%	6.7%	2.7%	4.8%	3.0%	2.9%	4.3%	8.2%	5.3%

Q4. Public Safety. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following items. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q4-7. Effectiveness of Police personnel</u>												
Very satisfied	32.0%	11.3%	18.4%	21.9%	13.3%	18.7%	24.4%	18.7%	19.7%	18.0%	15.4%	17.4%
Satisfied	24.0%	37.3%	45.6%	44.7%	46.1%	43.9%	53.7%	39.0%	46.2%	45.3%	42.1%	42.9%
Neutral	36.0%	41.5%	28.9%	27.2%	29.7%	29.0%	12.2%	35.8%	26.5%	29.7%	31.6%	31.1%
Dissatisfied	4.0%	4.9%	5.3%	4.4%	7.8%	3.7%	4.9%	3.3%	6.1%	3.9%	6.3%	5.3%
Very dissatisfied	4.0%	4.9%	1.8%	1.8%	3.1%	4.7%	4.9%	3.3%	1.5%	3.1%	4.6%	3.4%
 <u>Q4-8. City efforts to prevent fires</u>												
Very satisfied	38.5%	15.3%	19.0%	19.2%	20.7%	17.5%	22.0%	21.1%	21.7%	15.3%	18.9%	19.4%
Satisfied	26.9%	44.1%	53.0%	54.8%	45.5%	49.5%	51.2%	36.0%	50.0%	61.3%	46.8%	48.1%
Neutral	30.8%	39.8%	26.0%	25.0%	29.8%	32.0%	19.5%	40.4%	26.7%	20.7%	32.1%	30.3%
Dissatisfied	3.8%	0.8%	2.0%	1.0%	3.3%	0.0%	4.9%	2.6%	0.8%	2.7%	1.5%	1.8%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.8%	1.0%	2.4%	0.0%	0.8%	0.0%	0.8%	0.5%

Q4. Public Safety. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following items. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q4-9. Enforcement of fire codes</u>												
Very satisfied	38.5%	15.2%	22.0%	18.0%	18.1%	15.1%	26.3%	20.0%	25.2%	14.7%	17.3%	19.0%
Satisfied	30.8%	48.2%	47.3%	52.0%	43.1%	41.9%	50.0%	38.2%	43.0%	57.8%	44.9%	45.8%
Neutral	26.9%	33.0%	27.5%	27.0%	31.9%	39.8%	13.2%	36.4%	29.0%	21.6%	33.5%	30.7%
Dissatisfied	0.0%	2.7%	2.2%	3.0%	3.4%	2.2%	7.9%	3.6%	0.9%	5.9%	2.4%	2.9%
Very dissatisfied	3.8%	0.9%	1.1%	0.0%	3.4%	1.1%	2.6%	1.8%	1.9%	0.0%	2.0%	1.5%
 <u>Q4-10. Provision of EMS services</u>												
Very satisfied	60.0%	18.6%	24.3%	28.8%	31.8%	27.4%	42.2%	25.8%	28.9%	25.2%	30.6%	28.4%
Satisfied	24.0%	57.4%	55.1%	48.6%	42.4%	57.5%	53.3%	51.6%	51.6%	55.5%	48.0%	50.7%
Neutral	12.0%	23.3%	20.6%	20.7%	23.5%	13.2%	2.2%	21.8%	18.0%	18.5%	19.2%	19.5%
Dissatisfied	4.0%	0.8%	0.0%	0.9%	1.5%	0.9%	2.2%	0.8%	0.8%	0.0%	1.8%	1.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.9%	0.8%	0.9%	0.0%	0.0%	0.8%	0.8%	0.4%	0.5%

Q5. Which TWO of the public safety services listed in Question 4 do you think are MOST IMPORTANT for the City to provide? (top 2)

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q5. Sum of top 2 choices</u>												
City efforts to prevent crime	46.9%	54.0%	57.2%	49.6%	52.9%	49.1%	48.0%	55.1%	51.0%	50.0%	53.1%	52.4%
Enforcement of local traffic laws	15.6%	11.4%	15.2%	16.3%	16.8%	22.4%	20.0%	19.1%	15.9%	16.2%	15.1%	16.1%
How quickly police respond to emergencies	37.5%	47.2%	36.6%	34.8%	31.0%	22.4%	24.0%	30.9%	38.2%	39.6%	32.7%	34.6%
Frequency that police officers patrol your neighborhood	18.8%	8.5%	10.3%	14.1%	13.5%	19.8%	10.0%	12.9%	9.6%	13.0%	14.2%	12.8%
Community policing	3.1%	8.5%	14.5%	11.1%	9.0%	9.5%	4.0%	8.4%	10.2%	7.8%	11.0%	9.8%
Police officers' attitudes & behavior	18.8%	19.9%	18.6%	17.8%	17.4%	10.3%	14.0%	16.9%	17.2%	16.9%	17.6%	17.0%
Effectiveness of Police personnel	15.6%	13.6%	13.1%	5.9%	12.3%	9.5%	6.0%	14.6%	11.5%	9.7%	9.7%	11.0%
City efforts to prevent fires	9.4%	3.4%	3.4%	5.2%	2.6%	5.2%	4.0%	2.8%	6.4%	4.5%	3.5%	4.0%
Enforcement of fire codes	0.0%	2.8%	0.0%	3.0%	5.2%	1.7%	4.0%	1.7%	3.2%	1.9%	2.8%	2.6%
Provision of EMS services	18.8%	18.8%	14.5%	20.7%	21.9%	20.7%	20.0%	23.0%	17.8%	13.0%	20.4%	19.2%
None chosen	6.3%	5.7%	7.6%	10.4%	8.4%	12.1%	22.0%	6.7%	8.9%	12.3%	9.1%	9.4%

Q6. Using a scale of 1 to 5, where 5 means "very safe" and 1 means "very unsafe," please indicate how safe you feel in the following situations. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q6-1. In the Uptown business district during the day</u>												
Very safe	34.4%	50.3%	50.0%	44.0%	33.3%	32.4%	30.0%	48.5%	42.7%	43.0%	37.3%	41.6%
Safe	46.9%	43.2%	41.4%	40.3%	50.3%	42.6%	37.5%	40.1%	44.7%	46.3%	42.6%	43.3%
Neutral	15.6%	3.6%	8.6%	14.2%	12.9%	18.5%	27.5%	10.2%	12.0%	8.1%	15.2%	12.3%
Unsafe	3.1%	1.8%	0.0%	0.7%	3.4%	5.6%	5.0%	1.2%	0.7%	2.0%	4.0%	2.3%
Very unsafe	0.0%	1.2%	0.0%	0.7%	0.0%	0.9%	0.0%	0.0%	0.0%	0.7%	1.0%	0.5%
 <u>Q6-2. In the Uptown business district at night</u>												
Very safe	6.5%	9.9%	10.8%	9.6%	2.2%	5.2%	13.2%	11.1%	7.7%	3.5%	8.4%	7.9%
Safe	22.6%	26.5%	33.8%	27.2%	29.6%	21.9%	21.1%	32.0%	32.9%	29.1%	21.3%	27.3%
Neutral	25.8%	32.7%	28.8%	33.6%	28.1%	31.3%	31.6%	27.5%	27.3%	31.2%	33.1%	30.8%
Unsafe	35.5%	21.6%	19.4%	20.0%	25.2%	31.3%	31.6%	23.5%	22.4%	24.8%	25.4%	24.0%
Very unsafe	9.7%	9.3%	7.2%	9.6%	14.8%	10.4%	2.6%	5.9%	9.8%	11.3%	11.8%	10.0%

Q6. Using a scale of 1 to 5, where 5 means "very safe" and 1 means "very unsafe," please indicate how safe you feel in the following situations. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q6-3. In City parks & greenways</u>												
Very safe	12.9%	13.7%	12.0%	17.6%	7.7%	14.6%	17.5%	18.5%	10.8%	12.8%	11.5%	13.2%
Safe	38.7%	46.4%	55.6%	42.4%	49.0%	44.7%	32.5%	45.2%	51.4%	50.4%	43.1%	46.5%
Neutral	38.7%	24.4%	27.1%	28.8%	28.7%	28.2%	40.0%	24.2%	25.0%	28.4%	32.2%	28.5%
Unsafe	6.5%	14.3%	4.5%	8.0%	13.3%	10.7%	10.0%	10.8%	10.1%	6.4%	12.2%	10.2%
Very unsafe	3.2%	1.2%	0.8%	3.2%	1.4%	1.9%	0.0%	1.3%	2.7%	2.1%	1.0%	1.6%
 <u>Q6-4. In all shopping areas</u>												
Very safe	25.0%	14.4%	14.9%	15.7%	6.0%	10.8%	14.9%	22.2%	12.3%	8.1%	10.9%	13.0%
Safe	37.5%	47.1%	46.1%	48.5%	45.7%	42.3%	42.6%	43.3%	50.6%	47.7%	43.5%	45.4%
Neutral	37.5%	31.0%	29.1%	25.4%	35.1%	32.4%	36.2%	28.7%	30.5%	35.6%	31.0%	31.5%
Unsafe	0.0%	6.9%	8.5%	9.7%	11.9%	12.6%	6.4%	5.3%	4.5%	8.1%	13.7%	9.1%
Very unsafe	0.0%	0.6%	1.4%	0.7%	1.3%	1.8%	0.0%	0.6%	1.9%	0.7%	1.0%	1.0%

Q6. Using a scale of 1 to 5, where 5 means "very safe" and 1 means "very unsafe," please indicate how safe you feel in the following situations. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q6-5. In your neighborhood during the day</u>												
Very safe	50.0%	55.4%	58.6%	53.0%	34.8%	49.1%	56.3%	55.4%	54.8%	53.3%	44.8%	50.2%
Safe	34.4%	39.4%	33.1%	39.6%	52.9%	40.4%	29.2%	39.5%	39.4%	36.8%	41.3%	40.0%
Neutral	9.4%	2.9%	6.9%	6.0%	8.4%	8.8%	8.3%	3.4%	3.9%	7.9%	9.8%	7.0%
Unsafe	6.3%	1.7%	0.7%	1.5%	3.2%	0.9%	6.3%	1.1%	0.6%	2.0%	3.8%	2.2%
Very unsafe	0.0%	0.6%	0.7%	0.0%	0.6%	0.9%	0.0%	0.6%	1.3%	0.0%	0.3%	0.5%
 <u>Q6-6. In your neighborhood at night</u>												
Very safe	15.6%	28.0%	37.2%	27.8%	17.0%	27.7%	39.1%	37.1%	26.0%	28.5%	22.9%	27.5%
Safe	34.4%	41.1%	38.6%	48.9%	47.1%	42.0%	32.6%	35.4%	51.9%	41.1%	41.4%	42.4%
Neutral	31.3%	18.3%	16.6%	16.5%	19.6%	22.3%	15.2%	16.6%	12.3%	20.5%	23.2%	19.1%
Unsafe	9.4%	9.1%	6.2%	5.3%	9.2%	6.3%	13.0%	6.3%	6.5%	7.9%	9.2%	7.8%
Very unsafe	9.4%	3.4%	1.4%	1.5%	7.2%	1.8%	0.0%	4.6%	3.2%	2.0%	3.2%	3.2%

Q8. Recreation and Parks. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q8-1. Maintenance & appearance of existing City parks</u>												
Very satisfied	26.7%	20.7%	22.6%	26.8%	21.3%	20.8%	28.6%	29.9%	21.6%	18.0%	22.0%	22.8%
Satisfied	43.3%	53.0%	55.6%	51.2%	53.9%	56.6%	54.3%	48.4%	56.1%	56.8%	53.3%	53.4%
Neutral	20.0%	18.9%	17.3%	17.3%	20.6%	19.8%	17.1%	17.2%	16.2%	19.4%	20.6%	18.9%
Dissatisfied	6.7%	6.7%	3.0%	4.7%	4.3%	1.9%	0.0%	3.8%	4.1%	5.8%	3.8%	4.2%
Very dissatisfied	3.3%	0.6%	1.5%	0.0%	0.0%	0.9%	0.0%	0.6%	2.0%	0.0%	0.3%	0.7%
 <u>Q8-2. Number of City parks</u>												
Very satisfied	34.5%	13.9%	18.8%	18.7%	13.9%	18.4%	27.3%	19.9%	17.4%	13.7%	18.8%	17.8%
Satisfied	27.6%	46.1%	42.1%	38.2%	46.0%	42.7%	45.5%	36.4%	45.8%	44.6%	43.1%	42.5%
Neutral	24.1%	15.2%	16.5%	28.5%	26.3%	24.3%	21.2%	19.2%	18.1%	25.2%	23.6%	21.9%
Dissatisfied	10.3%	20.0%	13.5%	13.8%	11.7%	10.7%	6.1%	17.9%	13.9%	13.7%	11.8%	13.8%
Very dissatisfied	3.4%	4.8%	9.0%	0.8%	2.2%	3.9%	0.0%	6.6%	4.9%	2.9%	2.8%	4.0%

Q8. Recreation and Parks. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q8-3. Walking/biking trails in City

Very satisfied	35.7%	14.3%	13.1%	16.1%	14.0%	14.0%	24.2%	19.9%	15.7%	15.4%	13.5%	15.6%
Satisfied	39.3%	39.8%	34.6%	37.9%	36.0%	40.0%	54.5%	35.6%	42.1%	33.8%	39.9%	38.4%
Neutral	21.4%	18.6%	24.6%	25.0%	25.7%	26.0%	18.2%	21.9%	16.4%	23.5%	27.4%	23.5%
Dissatisfied	3.6%	18.6%	16.2%	16.1%	16.9%	13.0%	3.0%	13.0%	15.7%	19.9%	14.2%	15.3%
Very dissatisfied	0.0%	8.7%	11.5%	4.8%	7.4%	7.0%	0.0%	9.6%	10.0%	7.4%	4.9%	7.2%

Q8-4. City recreation centers

Very satisfied	33.3%	9.6%	13.6%	16.1%	13.8%	18.0%	27.3%	17.8%	13.4%	12.6%	16.3%	15.4%
Satisfied	14.3%	39.0%	35.6%	38.1%	40.8%	36.0%	57.6%	37.3%	38.6%	33.9%	40.1%	38.1%
Neutral	42.9%	34.6%	28.8%	28.8%	28.5%	36.0%	12.1%	33.9%	28.3%	29.1%	31.2%	30.7%
Dissatisfied	4.8%	11.8%	16.1%	16.1%	13.8%	5.0%	3.0%	5.9%	13.4%	18.1%	11.3%	12.0%
Very dissatisfied	4.8%	5.1%	5.9%	0.8%	3.1%	5.0%	0.0%	5.1%	6.3%	6.3%	1.1%	3.8%

Q8. Recreation and Parks. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q8-5. City swimming pools

Very satisfied	23.5%	6.3%	4.0%	9.8%	7.5%	9.9%	25.8%	14.0%	4.7%	5.1%	9.7%	8.8%
Satisfied	17.6%	18.0%	18.2%	21.6%	27.1%	24.7%	22.6%	18.3%	24.3%	17.2%	23.4%	21.8%
Neutral	41.2%	35.1%	34.3%	34.3%	42.1%	43.2%	38.7%	41.9%	37.4%	40.4%	36.3%	37.8%
Dissatisfied	11.8%	27.0%	26.3%	25.5%	12.1%	16.0%	3.2%	18.3%	21.5%	25.3%	18.5%	20.4%
Very dissatisfied	5.9%	13.5%	17.2%	8.8%	11.2%	6.2%	9.7%	7.5%	12.1%	12.1%	12.1%	11.2%

Q8-6. City golf course

Very satisfied	28.6%	7.3%	4.9%	8.4%	14.1%	11.4%	33.3%	11.7%	5.6%	8.6%	13.6%	11.2%
Satisfied	14.3%	33.3%	24.7%	30.5%	29.3%	27.1%	18.5%	20.8%	36.0%	27.2%	28.1%	27.8%
Neutral	50.0%	45.8%	51.9%	50.5%	47.8%	52.9%	22.2%	53.2%	42.7%	51.9%	48.2%	48.5%
Dissatisfied	7.1%	6.3%	14.8%	9.5%	5.4%	7.1%	18.5%	11.7%	10.1%	11.1%	6.1%	8.9%
Very dissatisfied	0.0%	7.3%	3.7%	1.1%	3.3%	1.4%	7.4%	2.6%	5.6%	1.2%	3.9%	3.5%

Q8. Recreation and Parks. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q8-7. Quality of outdoor athletic facilities (e.g., baseball, tennis, soccer)

Very satisfied	20.8%	6.9%	11.8%	15.8%	15.1%	22.8%	25.8%	13.6%	10.0%	13.0%	17.3%	14.6%
Satisfied	20.8%	42.7%	41.8%	39.5%	45.4%	32.6%	38.7%	32.7%	43.3%	39.0%	42.1%	39.6%
Neutral	37.5%	32.1%	30.0%	36.0%	30.3%	34.8%	29.0%	36.4%	31.7%	32.5%	32.0%	32.8%
Dissatisfied	16.7%	13.0%	10.0%	7.0%	6.7%	6.5%	0.0%	11.8%	10.0%	12.2%	5.3%	8.9%
Very dissatisfied	4.2%	5.3%	6.4%	1.8%	2.5%	3.3%	6.5%	5.5%	5.0%	3.3%	3.4%	4.0%

Q8-8. Quality of City recreation programs & classes

Very satisfied	20.0%	11.9%	15.0%	19.8%	15.0%	21.9%	35.3%	15.2%	15.7%	12.8%	20.8%	17.6%
Satisfied	20.0%	39.8%	35.5%	32.4%	37.5%	40.6%	29.4%	31.4%	33.3%	37.6%	39.4%	36.3%
Neutral	60.0%	33.1%	35.5%	37.8%	31.7%	27.1%	32.4%	39.0%	34.3%	36.8%	30.5%	33.8%
Dissatisfied	0.0%	11.0%	9.3%	7.2%	12.5%	6.3%	0.0%	8.6%	11.1%	10.3%	6.7%	8.7%
Very dissatisfied	0.0%	4.2%	4.7%	2.7%	3.3%	4.2%	2.9%	5.7%	5.6%	2.6%	2.6%	3.6%

Q8. Recreation and Parks. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

Q27. Your age								Q26. How many years have you lived in Greenville?				Total
Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years		

Q8-9. Variety of recreation programs & classes offered by City

Very satisfied	31.3%	14.4%	15.3%	20.4%	18.2%	17.3%	29.4%	18.4%	14.9%	15.0%	20.1%	18.2%
Satisfied	6.3%	33.9%	34.2%	36.1%	31.4%	39.8%	26.5%	27.2%	34.2%	30.1%	37.6%	33.6%
Neutral	56.3%	33.1%	36.0%	32.4%	33.9%	31.6%	35.3%	39.8%	31.6%	38.9%	31.4%	34.2%
Dissatisfied	6.3%	13.6%	9.9%	8.3%	10.7%	7.1%	2.9%	8.7%	13.2%	11.5%	7.3%	9.4%
Very dissatisfied	0.0%	5.1%	4.5%	2.8%	5.8%	4.1%	5.9%	5.8%	6.1%	4.4%	3.6%	4.6%

Q9. Which TWO of the Recreation and Parks items listed in Question 8 do you think are MOST IMPORTANT for the City to provide? (top 2)

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q9. Sum of top 2 choices

Maintenance & appearance of existing City parks	65.6%	54.5%	41.4%	43.0%	40.6%	36.2%	38.0%	51.1%	40.8%	47.4%	40.9%	44.1%
Number of City parks	12.5%	23.9%	22.8%	19.3%	16.1%	22.4%	8.0%	21.9%	22.9%	16.9%	18.9%	19.7%
Walking/biking trails in City	43.8%	44.9%	33.8%	37.0%	27.7%	25.9%	8.0%	40.4%	33.8%	40.3%	25.2%	32.9%
City recreation centers	6.3%	6.8%	15.2%	11.9%	19.4%	13.8%	16.0%	11.8%	12.1%	11.0%	15.1%	13.1%
City swimming pools	9.4%	8.5%	8.3%	6.7%	8.4%	7.8%	10.0%	6.7%	8.3%	9.7%	7.9%	8.1%
City golf course	6.3%	1.7%	2.1%	0.7%	4.5%	3.4%	10.0%	1.7%	3.2%	1.9%	4.4%	3.1%
Quality of outdoor athletic facilities (e.g., baseball, tennis, soccer)	15.6%	10.2%	15.9%	11.9%	13.5%	16.4%	6.0%	10.7%	8.9%	14.9%	15.4%	13.1%
Quality of City recreation programs & classes	6.3%	15.9%	21.4%	18.5%	18.1%	15.5%	18.0%	14.0%	21.7%	17.5%	17.9%	17.6%
Variety of recreation programs & classes offered by City	18.8%	21.6%	22.1%	25.2%	18.1%	17.2%	10.0%	18.5%	24.2%	20.1%	19.2%	20.3%
None chosen	6.3%	5.7%	8.3%	11.9%	15.5%	19.0%	38.0%	10.7%	11.5%	9.7%	16.4%	13.2%

Q10. Communication. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q10-1. Availability of information about City programs & services</u>												
Very satisfied	3.4%	5.7%	13.3%	11.8%	5.8%	14.5%	21.6%	10.8%	10.3%	8.3%	10.3%	10.2%
Satisfied	34.5%	39.0%	31.3%	34.6%	39.1%	45.5%	48.6%	37.2%	35.2%	38.9%	39.5%	38.0%
Neutral	41.4%	34.6%	35.2%	31.5%	37.0%	25.5%	21.6%	34.5%	31.7%	32.6%	33.7%	33.0%
Dissatisfied	17.2%	13.8%	11.7%	15.7%	13.0%	11.8%	5.4%	14.2%	13.1%	14.6%	11.7%	13.0%
Very dissatisfied	3.4%	6.9%	8.6%	6.3%	5.1%	2.7%	2.7%	3.4%	9.7%	5.6%	4.8%	5.7%
 <u>Q10-2. City efforts to keep residents informed about local issues</u>												
Very satisfied	17.2%	6.1%	12.2%	11.7%	9.8%	16.8%	16.7%	13.9%	10.9%	11.5%	10.2%	11.5%
Satisfied	27.6%	40.9%	33.6%	34.4%	33.6%	40.7%	47.6%	31.1%	41.5%	32.4%	39.6%	36.9%
Neutral	41.4%	30.5%	29.8%	27.3%	35.0%	23.9%	23.8%	36.4%	23.1%	31.8%	29.4%	29.8%
Dissatisfied	10.3%	17.1%	18.3%	18.0%	14.7%	15.0%	11.9%	13.9%	19.0%	18.9%	14.9%	16.1%
Very dissatisfied	3.4%	5.5%	6.1%	8.6%	7.0%	3.5%	0.0%	4.6%	5.4%	5.4%	5.9%	5.7%

Q10. Communication. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q10-3. Level of public involvement in City decision making

Very satisfied	8.3%	4.5%	8.4%	5.8%	3.0%	6.7%	12.1%	6.7%	8.4%	3.0%	6.0%	6.1%
Satisfied	20.8%	22.4%	17.6%	21.5%	20.5%	31.4%	30.3%	20.2%	20.6%	23.1%	24.0%	22.9%
Neutral	41.7%	42.5%	47.9%	43.0%	47.0%	36.2%	33.3%	50.4%	42.7%	43.3%	40.6%	42.9%
Dissatisfied	25.0%	21.6%	15.1%	19.8%	20.5%	21.0%	24.2%	15.1%	19.1%	23.1%	21.6%	20.0%
Very dissatisfied	4.2%	9.0%	10.9%	9.9%	9.1%	4.8%	0.0%	7.6%	9.2%	7.5%	7.8%	8.1%

Q10-4. Quality of City's cable television channel (GTV-9)

Very satisfied	21.4%	12.3%	10.1%	16.2%	8.5%	11.3%	21.1%	12.5%	14.0%	9.7%	12.7%	12.7%
Satisfied	35.7%	31.1%	31.5%	30.5%	32.5%	41.2%	39.5%	30.2%	37.4%	33.0%	33.2%	33.3%
Neutral	28.6%	47.2%	38.2%	34.3%	44.4%	36.1%	23.7%	43.8%	33.6%	38.8%	40.2%	39.4%
Dissatisfied	14.3%	6.6%	11.2%	13.3%	7.7%	8.2%	7.9%	9.4%	11.2%	10.7%	8.1%	9.2%
Very dissatisfied	0.0%	2.8%	9.0%	5.7%	6.8%	3.1%	7.9%	4.2%	3.7%	7.8%	5.8%	5.4%

Q10. Communication. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q10-5. Usefulness of information that is available on City's website</u>												
Very satisfied	18.2%	10.9%	13.9%	12.4%	5.4%	14.4%	20.0%	10.9%	15.8%	8.3%	12.3%	12.0%
Satisfied	40.9%	41.6%	40.0%	40.5%	43.4%	32.0%	33.3%	36.7%	35.3%	48.8%	38.7%	39.5%
Neutral	36.4%	38.0%	31.3%	38.0%	39.5%	42.3%	43.3%	43.0%	38.3%	29.8%	39.4%	38.1%
Dissatisfied	4.5%	5.8%	11.3%	7.4%	10.1%	9.3%	3.3%	8.6%	8.3%	9.1%	7.4%	8.2%
Very dissatisfied	0.0%	3.6%	3.5%	1.7%	1.6%	2.1%	0.0%	0.8%	2.3%	4.1%	2.2%	2.3%
 <u>Q10-6. Ease of use of City's website</u>												
Very satisfied	18.2%	10.7%	12.7%	11.7%	5.5%	13.4%	20.0%	10.9%	15.3%	8.9%	10.9%	11.4%
Satisfied	18.2%	39.3%	39.8%	39.2%	41.7%	25.8%	40.0%	37.2%	29.0%	42.3%	38.3%	37.0%
Neutral	50.0%	37.9%	29.7%	38.3%	43.3%	50.5%	32.0%	43.4%	43.5%	30.9%	40.2%	39.7%
Dissatisfied	4.5%	7.1%	15.3%	7.5%	8.7%	8.2%	8.0%	7.0%	8.4%	13.0%	8.3%	9.0%
Very dissatisfied	9.1%	5.0%	2.5%	3.3%	0.8%	2.1%	0.0%	1.6%	3.8%	4.9%	2.3%	2.9%

Q11. From which of the following sources do you currently use to get information about the City of Greenville?

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q11. What sources do you currently use to get City information

City e-newsletter	9.4%	6.8%	10.3%	8.1%	12.3%	10.3%	16.0%	10.7%	8.9%	6.5%	12.3%	10.1%
Local newspapers	28.1%	33.5%	33.8%	43.7%	55.5%	63.8%	56.0%	32.6%	36.9%	43.5%	56.6%	45.0%
Local radio	28.1%	30.1%	32.4%	30.4%	29.0%	34.5%	34.0%	30.9%	31.2%	27.9%	32.4%	31.2%
Local television news	28.1%	52.3%	62.1%	68.1%	87.1%	82.8%	84.0%	58.4%	62.4%	68.2%	78.0%	68.8%
Social networking sites (e.g. Facebook, Twitter)	81.3%	75.0%	57.2%	41.5%	22.6%	26.7%	8.0%	44.9%	60.5%	48.7%	36.5%	45.1%
City website	31.3%	43.8%	42.8%	41.5%	29.7%	19.8%	12.0%	38.2%	40.8%	37.0%	28.9%	34.6%
City cable channel (GTV-9)	12.5%	15.3%	24.8%	25.9%	31.0%	31.9%	42.0%	15.2%	23.6%	22.1%	34.0%	25.9%
Calling City	6.3%	5.7%	5.5%	17.0%	14.2%	12.1%	20.0%	8.4%	10.8%	8.4%	13.8%	11.0%
Other	0.0%	2.8%	4.1%	7.4%	3.2%	5.2%	2.0%	5.1%	1.9%	5.2%	4.1%	4.2%

Q12. From which of the following sources would you prefer to get information about the City of Greenville?

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q12. What sources would you prefer to use to get City information</u>												
City e-newsletter	21.9%	36.4%	29.7%	31.1%	37.4%	31.0%	22.0%	33.7%	33.8%	30.5%	32.7%	32.5%
Local newspapers	21.9%	27.3%	26.2%	34.1%	42.6%	54.3%	54.0%	27.5%	31.2%	27.3%	49.1%	36.6%
Local radio	34.4%	29.0%	31.7%	24.4%	22.6%	29.3%	32.0%	31.5%	30.6%	19.5%	29.2%	28.0%
Local television news	34.4%	43.2%	48.3%	51.1%	69.0%	69.8%	72.0%	46.6%	51.6%	56.5%	62.9%	55.6%
Social networking sites (e.g. Facebook, Twitter)	68.8%	67.0%	54.5%	34.8%	25.8%	30.2%	14.0%	47.8%	54.8%	46.8%	33.6%	42.9%
City website	53.1%	51.7%	53.8%	46.7%	38.7%	33.6%	8.0%	47.8%	47.1%	44.8%	39.3%	43.3%
City cable channel (GTV-9)	15.6%	15.9%	22.1%	17.0%	25.8%	27.6%	38.0%	18.0%	17.2%	14.9%	30.5%	22.2%
Calling City	6.3%	7.4%	2.1%	14.1%	14.2%	5.2%	8.0%	6.7%	8.9%	5.2%	11.3%	8.6%
Other	3.1%	2.3%	4.8%	5.2%	3.9%	2.6%	2.0%	2.8%	2.5%	3.9%	4.1%	3.7%

Q13. Street Maintenance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q13-1. Maintenance of major City streets</u>												
Very satisfied	12.9%	5.2%	8.5%	9.1%	7.2%	7.9%	17.8%	12.6%	10.5%	5.3%	6.4%	8.3%
Satisfied	25.8%	32.2%	31.2%	31.8%	30.1%	34.2%	35.6%	30.3%	36.6%	35.8%	27.3%	31.4%
Neutral	16.1%	19.5%	19.9%	15.2%	19.0%	22.8%	20.0%	21.1%	19.6%	19.9%	17.7%	19.3%
Dissatisfied	22.6%	30.5%	25.5%	31.8%	30.1%	21.9%	15.6%	22.9%	19.6%	29.1%	32.8%	27.4%
Very dissatisfied	22.6%	12.6%	14.9%	12.1%	13.7%	13.2%	11.1%	13.1%	13.7%	9.9%	15.8%	13.6%
 <u>Q13-2. Maintenance of streets in your neighborhood</u>												
Very satisfied	19.4%	12.0%	16.9%	12.8%	10.4%	13.9%	25.0%	20.3%	19.0%	10.5%	9.8%	14.0%
Satisfied	9.7%	41.7%	40.8%	36.8%	40.3%	45.2%	41.7%	35.0%	41.8%	44.7%	37.8%	39.5%
Neutral	38.7%	26.9%	19.0%	17.3%	16.9%	20.9%	14.6%	26.0%	18.3%	24.3%	17.8%	20.8%
Dissatisfied	19.4%	12.6%	12.0%	23.3%	15.6%	15.7%	8.3%	14.1%	10.5%	13.8%	19.7%	15.5%
Very dissatisfied	12.9%	6.9%	11.3%	9.8%	16.9%	4.3%	10.4%	4.5%	10.5%	6.6%	14.9%	10.2%

Q13. Street Maintenance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q13-3. How quickly street repairs are made

Very satisfied	6.9%	1.8%	5.9%	7.0%	2.0%	3.6%	17.1%	4.4%	6.7%	4.7%	3.9%	4.8%
Satisfied	10.3%	15.9%	20.6%	18.6%	17.6%	25.5%	14.6%	25.0%	22.8%	18.2%	12.8%	18.4%
Neutral	31.0%	28.8%	23.5%	20.9%	27.7%	31.8%	29.3%	30.0%	26.8%	29.7%	23.3%	26.8%
Dissatisfied	17.2%	36.5%	33.1%	37.2%	30.4%	25.5%	24.4%	25.0%	26.2%	31.1%	39.7%	32.1%
Very dissatisfied	34.5%	17.1%	16.9%	16.3%	22.3%	13.6%	14.6%	15.6%	17.4%	16.2%	20.3%	17.9%

Q13-4. Condition of street signs & traffic signals

Very satisfied	32.3%	12.6%	15.6%	13.6%	11.8%	9.6%	20.8%	17.2%	15.6%	11.8%	12.5%	14.1%
Satisfied	16.1%	44.0%	46.8%	45.5%	44.7%	53.5%	45.8%	46.0%	46.1%	46.7%	43.3%	45.1%
Neutral	29.0%	28.6%	25.5%	24.2%	28.3%	27.2%	22.9%	28.7%	23.4%	21.1%	30.1%	26.7%
Dissatisfied	19.4%	9.7%	8.5%	11.4%	9.9%	5.3%	6.3%	5.2%	8.4%	15.8%	9.3%	9.4%
Very dissatisfied	3.2%	5.1%	3.5%	5.3%	5.3%	4.4%	4.2%	2.9%	6.5%	4.6%	4.8%	4.7%

Q13. Street Maintenance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q13-5. Timing of traffic signals in City

Very satisfied	9.7%	5.2%	3.5%	5.3%	5.3%	5.3%	14.3%	9.8%	2.6%	6.6%	4.8%	5.9%
Satisfied	9.7%	24.1%	23.4%	17.3%	23.7%	36.0%	32.7%	27.0%	26.6%	22.5%	22.0%	24.3%
Neutral	38.7%	18.4%	27.0%	18.8%	21.1%	17.5%	24.5%	19.0%	22.7%	19.9%	23.6%	21.7%
Dissatisfied	19.4%	29.9%	21.3%	37.6%	30.3%	22.8%	18.4%	20.1%	30.5%	29.1%	29.3%	27.4%
Very dissatisfied	22.6%	22.4%	24.8%	21.1%	19.7%	18.4%	10.2%	24.1%	17.5%	21.9%	20.4%	20.8%

Q13-6. Mowing & tree trimming along City streets & other public areas

Very satisfied	25.8%	13.2%	14.6%	13.6%	8.4%	11.4%	17.0%	16.0%	15.6%	14.3%	9.9%	13.2%
Satisfied	35.5%	51.1%	51.8%	41.7%	38.3%	41.2%	48.9%	52.0%	46.8%	44.2%	39.7%	44.9%
Neutral	29.0%	24.7%	19.0%	24.2%	32.5%	28.9%	10.6%	21.7%	24.0%	22.4%	29.8%	25.3%
Dissatisfied	6.5%	7.5%	10.2%	16.7%	13.0%	10.5%	14.9%	6.9%	9.1%	13.6%	13.8%	11.3%
Very dissatisfied	3.2%	3.4%	4.4%	3.8%	7.8%	7.9%	8.5%	3.4%	4.5%	5.4%	6.7%	5.4%

Q13. Street Maintenance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q13-7. Adequacy of City street lighting</u>												
Very satisfied	16.1%	13.3%	12.0%	12.7%	9.7%	14.8%	21.7%	14.9%	11.6%	13.2%	13.1%	13.2%
Satisfied	12.9%	37.0%	40.1%	32.8%	35.5%	33.9%	47.8%	39.1%	38.7%	26.3%	36.3%	35.5%
Neutral	35.5%	27.2%	25.4%	26.9%	27.1%	24.3%	21.7%	21.3%	27.7%	32.2%	26.4%	26.7%
Dissatisfied	25.8%	16.2%	19.0%	23.1%	17.4%	15.7%	2.2%	17.8%	15.5%	24.3%	15.3%	17.5%
Very dissatisfied	9.7%	6.4%	3.5%	4.5%	10.3%	11.3%	6.5%	6.9%	6.5%	3.9%	8.9%	7.1%
<u>Q13-8. Cleanliness of City streets & other public areas</u>												
Very satisfied	16.7%	8.7%	11.4%	13.5%	7.8%	13.0%	20.8%	15.4%	13.1%	10.1%	9.6%	11.6%
Satisfied	30.0%	41.6%	44.3%	42.1%	41.2%	44.3%	39.6%	42.3%	43.8%	42.3%	39.8%	41.7%
Neutral	30.0%	28.9%	26.4%	22.6%	28.8%	26.1%	22.9%	22.9%	26.1%	29.5%	28.0%	26.8%
Dissatisfied	3.3%	15.6%	14.3%	14.3%	16.3%	9.6%	10.4%	13.1%	12.4%	12.8%	15.0%	13.6%
Very dissatisfied	20.0%	5.2%	3.6%	7.5%	5.9%	7.0%	6.3%	6.3%	4.6%	5.4%	7.6%	6.2%

Q13. Street Maintenance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

Q27. Your age

Q26. How many years have you lived in Greenville?

Total

Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years
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Q13-9. Cleanliness of stormwater drains

Very satisfied	17.2%	6.0%	7.8%	13.2%	3.4%	6.6%	20.9%	10.3%	9.3%	7.4%	7.7%	8.5%
Satisfied	17.2%	36.3%	39.5%	27.9%	29.1%	34.0%	30.2%	40.6%	31.1%	33.8%	27.8%	32.5%
Neutral	37.9%	28.6%	31.8%	28.7%	35.8%	31.1%	20.9%	24.8%	26.5%	38.2%	33.4%	31.0%
Dissatisfied	17.2%	22.0%	12.4%	19.4%	17.6%	18.9%	18.6%	14.5%	25.2%	14.0%	18.7%	18.1%
Very dissatisfied	10.3%	7.1%	8.5%	10.9%	14.2%	9.4%	9.3%	9.7%	7.9%	6.6%	12.4%	9.9%

Q13-10. Maintenance of City sidewalks in your neighborhood

Very satisfied	17.9%	14.4%	20.5%	15.1%	9.2%	13.7%	25.0%	25.6%	16.7%	10.8%	11.4%	15.4%
Satisfied	28.6%	46.3%	38.6%	42.1%	34.8%	44.1%	34.1%	40.6%	45.8%	41.0%	36.3%	40.2%
Neutral	25.0%	25.0%	23.5%	25.4%	27.0%	26.5%	22.7%	19.4%	22.2%	28.1%	29.1%	25.3%
Dissatisfied	10.7%	8.8%	10.6%	10.3%	9.9%	10.8%	11.4%	6.9%	8.3%	13.7%	11.1%	10.1%
Very dissatisfied	17.9%	5.6%	6.8%	7.1%	19.1%	4.9%	6.8%	7.5%	6.9%	6.5%	12.1%	9.0%

Q14. Which TWO of the street maintenance items listed in Question 13 do you think are MOST IMPORTANT for the City to provide? (top 2)

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q14. Sum of top 2 choices</u>												
Maintenance of major City streets	46.9%	66.5%	58.6%	54.8%	48.4%	49.1%	32.0%	59.6%	59.2%	55.2%	49.1%	53.9%
Maintenance of streets in your neighborhood	9.4%	9.7%	11.7%	13.3%	20.6%	13.8%	18.0%	14.0%	9.6%	14.3%	16.0%	13.9%
How quickly street repairs are made	46.9%	31.3%	31.0%	25.9%	25.2%	25.9%	26.0%	21.3%	33.8%	30.5%	29.9%	28.9%
Condition of street signs & traffic signals	9.4%	6.8%	4.1%	8.1%	4.5%	4.3%	2.0%	5.6%	6.4%	7.8%	4.1%	5.6%
Timing of traffic signals in City	25.0%	34.1%	32.4%	31.1%	28.4%	31.9%	24.0%	32.6%	25.5%	31.2%	33.0%	30.8%
Mowing & tree trimming along City streets & other public areas	3.1%	2.3%	3.4%	3.7%	5.8%	4.3%	12.0%	3.9%	4.5%	0.6%	6.0%	4.3%
Adequacy of City street lighting	21.9%	12.5%	18.6%	17.0%	14.8%	15.5%	8.0%	19.1%	12.1%	14.3%	15.1%	15.3%
Cleanliness of City streets & other public areas	9.4%	13.1%	11.0%	11.9%	9.7%	10.3%	10.0%	10.1%	14.6%	11.7%	9.7%	11.0%
Cleanliness of stormwater drains	6.3%	8.0%	6.2%	10.4%	11.0%	8.6%	8.0%	7.9%	8.9%	10.4%	7.9%	8.6%

Q14. Which TWO of the street maintenance items listed in Question 13 do you think are MOST IMPORTANT for the City to provide? (top 2) (cont.)

N=818

Q27. Your age							Q26. How many years have you lived in Greenville?				Total
Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q14. Sum of top 2 choices (cont.)

Maintenance of City sidewalks in your neighborhood	3.1%	2.3%	5.5%	5.9%	6.5%	5.2%	2.0%	5.6%	1.9%	5.2%	5.3%	4.6%
None chosen	9.4%	6.8%	7.6%	8.9%	12.3%	12.9%	28.0%	9.6%	11.5%	8.4%	11.3%	10.9%

Q15. Code Enforcement. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q15-1. Enforcement of clean-up of junk/debris on private property</u>												
Very satisfied	23.8%	7.8%	6.5%	12.8%	6.9%	13.3%	14.6%	14.3%	9.7%	8.9%	8.9%	10.1%
Satisfied	33.3%	32.8%	36.4%	35.0%	29.2%	26.7%	29.3%	32.8%	33.1%	31.5%	31.3%	31.6%
Neutral	28.6%	36.7%	32.7%	29.9%	32.3%	33.3%	22.0%	29.4%	29.8%	37.1%	33.1%	32.7%
Dissatisfied	4.8%	17.2%	19.6%	17.1%	23.1%	19.0%	26.8%	16.8%	21.8%	16.9%	19.6%	19.1%
Very dissatisfied	9.5%	5.5%	4.7%	5.1%	8.5%	7.6%	7.3%	6.7%	5.6%	5.6%	7.1%	6.6%
<u>Q15-2. Enforcement of mowing & cutting of weeds & grass on private property</u>												
Very satisfied	22.7%	9.1%	7.8%	7.7%	5.3%	6.8%	15.0%	17.1%	7.9%	4.0%	6.5%	8.4%
Satisfied	22.7%	37.9%	38.8%	35.0%	30.8%	35.0%	32.5%	36.6%	39.4%	37.9%	30.5%	34.5%
Neutral	31.8%	32.6%	34.0%	39.3%	34.6%	37.9%	17.5%	31.7%	29.1%	36.3%	37.5%	34.8%
Dissatisfied	22.7%	12.9%	16.5%	14.5%	21.1%	14.6%	22.5%	10.6%	17.3%	18.5%	18.2%	16.5%
Very dissatisfied	0.0%	7.6%	2.9%	3.4%	8.3%	5.8%	12.5%	4.1%	6.3%	3.2%	7.3%	5.9%

Q15. Code Enforcement. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q15-3. Enforcement of exterior maintenance of residential property

Very satisfied	17.4%	7.5%	8.8%	7.2%	3.8%	5.0%	10.3%	11.5%	8.9%	3.3%	5.8%	7.1%
Satisfied	30.4%	32.1%	33.3%	36.9%	30.8%	33.7%	28.2%	41.0%	33.1%	33.6%	28.7%	32.6%
Neutral	34.8%	41.8%	38.2%	37.8%	38.3%	38.6%	35.9%	27.9%	37.1%	42.6%	43.6%	39.1%
Dissatisfied	17.4%	12.7%	14.7%	12.6%	21.8%	16.8%	12.8%	17.2%	13.7%	18.0%	14.5%	15.5%
Very dissatisfied	0.0%	6.0%	4.9%	5.4%	5.3%	5.9%	12.8%	2.5%	7.3%	2.5%	7.3%	5.7%

Q15-4. Enforcement of exterior maintenance of commercial/business property

Very satisfied	33.3%	5.8%	8.4%	10.6%	6.1%	5.0%	14.3%	13.4%	10.5%	4.0%	7.4%	8.6%
Satisfied	20.8%	44.5%	34.6%	35.4%	29.0%	32.7%	34.3%	41.7%	42.7%	31.2%	29.9%	34.9%
Neutral	33.3%	35.0%	36.4%	40.7%	40.5%	44.6%	42.9%	29.1%	33.1%	47.2%	43.2%	39.3%
Dissatisfied	12.5%	9.5%	15.0%	10.6%	21.4%	14.9%	2.9%	13.4%	8.9%	15.2%	14.8%	13.5%
Very dissatisfied	0.0%	5.1%	5.6%	2.7%	3.1%	3.0%	5.7%	2.4%	4.8%	2.4%	4.8%	3.8%

Q15. Code Enforcement. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q15-5. Enforcement of sign regulations

Very satisfied	34.8%	7.1%	10.6%	11.2%	6.1%	8.7%	11.1%	16.1%	9.3%	5.2%	8.6%	9.7%
Satisfied	21.7%	42.5%	37.5%	31.8%	35.9%	30.4%	38.9%	39.0%	43.2%	28.4%	34.1%	35.5%
Neutral	39.1%	38.6%	39.4%	45.8%	42.0%	42.4%	41.7%	36.4%	35.6%	50.9%	42.3%	41.7%
Dissatisfied	4.3%	4.7%	5.8%	9.3%	13.0%	14.1%	5.6%	5.1%	5.1%	12.9%	10.5%	8.8%
Very dissatisfied	0.0%	7.1%	6.7%	1.9%	3.1%	4.3%	2.8%	3.4%	6.8%	2.6%	4.5%	4.3%

Q15-6. City efforts to remove abandoned or inoperative vehicles

Very satisfied	22.7%	8.1%	12.6%	7.5%	5.5%	9.0%	18.8%	15.8%	10.7%	5.1%	8.0%	9.5%
Satisfied	9.1%	35.5%	31.1%	39.3%	30.5%	31.5%	15.6%	32.5%	34.8%	35.0%	28.4%	31.4%
Neutral	50.0%	33.1%	37.9%	36.4%	42.2%	41.6%	37.5%	32.5%	36.6%	40.2%	42.1%	39.0%
Dissatisfied	18.2%	16.1%	13.6%	11.2%	17.2%	13.5%	15.6%	14.9%	11.6%	15.4%	15.7%	14.6%
Very dissatisfied	0.0%	7.3%	4.9%	5.6%	4.7%	4.5%	12.5%	4.4%	6.3%	4.3%	5.7%	5.6%

Q16. Which TWO of the code enforcement items listed in Question 15 do you think are most important for the City to provide? (top 2)

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q16. Sum of top 2 choices

Enforcement of clean-up of junk/debris on private property	37.5%	43.8%	55.2%	56.3%	53.5%	53.4%	50.0%	51.7%	43.9%	50.0%	56.0%	51.2%
Enforcement of mowing & cutting of weeds & grass on private property	25.0%	21.6%	23.4%	30.4%	27.1%	28.4%	36.0%	22.5%	24.8%	24.0%	30.5%	26.3%
Enforcement of exterior maintenance of residential property	25.0%	23.9%	17.9%	17.8%	21.9%	19.8%	18.0%	16.9%	25.5%	19.5%	20.1%	20.3%
Enforcement of exterior maintenance of commercial/business property	31.3%	31.3%	26.9%	25.2%	16.8%	19.8%	14.0%	21.3%	29.9%	29.2%	20.4%	23.8%
Enforcement of sign regulations	34.4%	19.3%	12.4%	12.6%	14.2%	17.2%	6.0%	24.7%	12.1%	13.6%	13.5%	15.5%
City efforts to remove abandoned or inoperative vehicles	9.4%	27.8%	29.7%	24.4%	27.7%	25.9%	12.0%	25.3%	26.8%	26.0%	24.8%	25.6%
None chosen	18.8%	15.9%	16.6%	15.6%	17.4%	16.4%	30.0%	18.5%	17.2%	18.2%	15.7%	17.6%

Q17. Customer Service. Have you contacted the City of Greenville during the past year?

N=818

<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q17. Have you contacted City of Greenville during past year

Yes	25.0%	31.3%	40.7%	50.4%	47.7%	44.8%	40.0%	27.5%	39.5%	42.9%	49.7%	41.3%
No	75.0%	68.8%	59.3%	49.6%	52.3%	55.2%	60.0%	72.5%	60.5%	57.1%	50.3%	58.7%

Q17a. Which City Department or function did you contact most recently? (without "not provided")

N=338

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q17a. Which City Department or function did you contact most recently</u>												
City Manager/City Council	0.0%	5.5%	6.8%	6.0%	2.7%	5.8%	20.0%	2.1%	3.2%	10.6%	7.0%	6.3%
Fire/EMS	0.0%	3.6%	8.5%	7.5%	6.8%	3.8%	5.0%	6.3%	4.8%	9.1%	5.1%	6.0%
Recreation & Parks	25.0%	14.5%	11.9%	10.4%	8.2%	15.4%	0.0%	14.6%	12.9%	10.6%	10.2%	11.3%
Community Development	0.0%	1.8%	0.0%	3.0%	1.4%	0.0%	0.0%	2.1%	0.0%	3.0%	0.6%	1.2%
Police	12.5%	20.0%	11.9%	19.4%	13.7%	13.5%	0.0%	14.6%	22.6%	4.5%	15.3%	14.6%
Sanitation (e.g. garbage, recycling, yard waste, mosquitos)	12.5%	36.4%	25.4%	28.4%	39.7%	34.6%	30.0%	37.5%	27.4%	34.8%	31.8%	32.1%
Stormwater	12.5%	0.0%	6.8%	4.5%	2.7%	1.9%	5.0%	2.1%	1.6%	7.6%	3.8%	3.9%
Street Maintenance	0.0%	7.3%	6.8%	6.0%	8.2%	9.6%	10.0%	10.4%	3.2%	4.5%	9.6%	7.4%
Code Enforcement	12.5%	5.5%	11.9%	0.0%	6.8%	5.8%	15.0%	6.3%	6.5%	3.0%	7.6%	6.5%
Animal Control	25.0%	1.8%	3.4%	3.0%	6.8%	3.8%	15.0%	2.1%	9.7%	4.5%	4.5%	5.1%
Parking	0.0%	1.8%	1.7%	3.0%	0.0%	1.9%	0.0%	0.0%	3.2%	1.5%	1.3%	1.5%
Human Resources	0.0%	1.8%	1.7%	3.0%	0.0%	3.8%	0.0%	0.0%	3.2%	3.0%	1.3%	1.8%
Other	0.0%	0.0%	3.4%	6.0%	2.7%	0.0%	0.0%	2.1%	1.6%	3.0%	1.9%	2.4%

Q17b. Please rate your satisfaction with employees in the City departments you have contacted recently using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=338

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q17b-1. How easy they were to contact

Very satisfied	62.5%	32.1%	35.1%	40.9%	32.4%	19.2%	47.4%	38.3%	41.7%	42.4%	27.1%	34.1%
Satisfied	25.0%	43.4%	35.1%	33.3%	35.1%	51.9%	36.8%	44.7%	36.7%	31.8%	39.4%	38.7%
Neutral	0.0%	9.4%	14.0%	10.6%	16.2%	23.1%	5.3%	8.5%	10.0%	7.6%	19.4%	13.6%
Dissatisfied	0.0%	11.3%	10.5%	9.1%	8.1%	3.8%	5.3%	4.3%	10.0%	6.1%	9.7%	8.2%
Very dissatisfied	12.5%	3.8%	5.3%	6.1%	8.1%	1.9%	5.3%	4.3%	1.7%	12.1%	4.5%	5.4%

Q17b-2. The way you were treated

Very satisfied	62.5%	34.0%	26.3%	46.2%	33.3%	30.8%	36.8%	36.2%	38.3%	42.4%	32.2%	35.7%
Satisfied	25.0%	39.6%	50.9%	27.7%	36.1%	42.3%	31.6%	53.2%	43.3%	27.3%	35.5%	37.8%
Neutral	0.0%	7.5%	10.5%	15.4%	16.7%	17.3%	21.1%	4.3%	6.7%	12.1%	19.7%	13.7%
Dissatisfied	0.0%	9.4%	10.5%	4.6%	9.7%	1.9%	10.5%	4.3%	6.7%	10.6%	6.6%	7.3%
Very dissatisfied	12.5%	9.4%	1.8%	6.2%	4.2%	7.7%	0.0%	2.1%	5.0%	7.6%	5.9%	5.5%

Q17b. Please rate your satisfaction with employees in the City departments you have contacted recently using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=338

Q27. Your age							Q26. How many years have you lived in Greenville?				Total
Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q17b-3. Accuracy of information & assistance you were given

Very satisfied	50.0%	32.1%	25.0%	44.6%	31.1%	24.5%	27.8%	38.3%	32.2%	40.0%	28.5%	32.6%
Satisfied	37.5%	26.4%	42.9%	24.6%	27.0%	40.8%	33.3%	40.4%	37.3%	20.0%	31.8%	31.7%
Neutral	0.0%	17.0%	12.5%	9.2%	20.3%	20.4%	22.2%	12.8%	15.3%	12.3%	18.5%	15.7%
Dissatisfied	0.0%	11.3%	14.3%	10.8%	14.9%	8.2%	16.7%	4.3%	8.5%	13.8%	14.6%	12.0%
Very dissatisfied	12.5%	13.2%	5.4%	10.8%	6.8%	6.1%	0.0%	4.3%	6.8%	13.8%	6.6%	8.0%

Q17b-4. How quickly City staff responded to your request

Very satisfied	62.5%	30.2%	29.3%	42.4%	28.8%	26.5%	36.8%	35.4%	33.3%	40.0%	29.6%	32.9%
Satisfied	25.0%	24.5%	32.8%	21.2%	24.7%	40.8%	31.6%	41.7%	31.7%	21.5%	25.7%	28.4%
Neutral	0.0%	9.4%	15.5%	16.7%	20.5%	14.3%	10.5%	12.5%	13.3%	12.3%	17.8%	14.9%
Dissatisfied	0.0%	15.1%	12.1%	9.1%	17.8%	12.2%	15.8%	6.3%	13.3%	9.2%	16.4%	13.1%
Very dissatisfied	12.5%	20.8%	10.3%	10.6%	8.2%	6.1%	5.3%	4.2%	8.3%	16.9%	10.5%	10.7%

Q17b. Please rate your satisfaction with employees in the City departments you have contacted recently using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=338

Q27. Your age							Q26. How many years have you lived in Greenville?				Total
Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q17b-5. How well your issue was handled

Very satisfied	50.0%	28.3%	28.1%	45.5%	31.5%	27.5%	31.6%	35.4%	30.0%	41.5%	30.7%	33.1%
Satisfied	37.5%	24.5%	31.6%	22.7%	19.2%	35.3%	21.1%	41.7%	26.7%	21.5%	22.2%	26.1%
Neutral	0.0%	11.3%	15.8%	7.6%	16.4%	19.6%	31.6%	10.4%	18.3%	6.2%	18.3%	14.6%
Dissatisfied	0.0%	13.2%	10.5%	10.6%	21.9%	7.8%	10.5%	8.3%	13.3%	9.2%	15.7%	12.8%
Very dissatisfied	12.5%	22.6%	14.0%	13.6%	11.0%	9.8%	5.3%	4.2%	11.7%	21.5%	13.1%	13.4%

Q18. Sanitation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q18-1. Residential trash collection services</u>												
Very satisfied	41.4%	34.5%	47.1%	49.6%	52.6%	44.3%	58.3%	50.0%	42.4%	46.7%	45.3%	45.9%
Satisfied	24.1%	47.6%	40.7%	36.6%	34.9%	43.5%	41.7%	35.3%	44.4%	39.3%	41.2%	40.5%
Neutral	27.6%	13.1%	7.1%	6.1%	6.6%	7.0%	0.0%	10.0%	8.6%	7.3%	8.0%	8.3%
Dissatisfied	3.4%	3.0%	3.6%	6.1%	3.3%	3.5%	0.0%	4.1%	4.0%	2.7%	3.5%	3.5%
Very dissatisfied	3.4%	1.8%	1.4%	1.5%	2.6%	1.7%	0.0%	0.6%	0.7%	4.0%	1.9%	1.8%
 <u>Q18-2. Curbside recycling services</u>												
Very satisfied	44.0%	34.6%	46.7%	52.3%	47.9%	47.3%	54.5%	49.0%	41.5%	47.9%	45.3%	45.5%
Satisfied	20.0%	41.5%	37.0%	30.8%	32.2%	39.3%	38.6%	30.2%	40.1%	32.2%	37.8%	35.9%
Neutral	20.0%	15.1%	10.4%	10.0%	9.6%	7.1%	4.5%	10.7%	11.6%	12.3%	9.8%	10.9%
Dissatisfied	8.0%	6.3%	3.7%	5.4%	5.5%	2.7%	2.3%	6.0%	5.4%	4.1%	4.2%	4.7%
Very dissatisfied	8.0%	2.5%	2.2%	1.5%	4.8%	3.6%	0.0%	4.0%	1.4%	3.4%	2.9%	2.9%

Q18. Sanitation Services. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q18-3. Bulky item pick up/removal services (e.g. old furniture, appliances)

Very satisfied	36.4%	25.9%	28.7%	32.4%	29.0%	27.6%	37.5%	31.5%	28.3%	28.3%	29.4%	29.4%
Satisfied	18.2%	31.1%	29.6%	34.2%	32.1%	39.0%	22.5%	33.9%	30.7%	31.7%	30.9%	31.8%
Neutral	18.2%	23.7%	21.7%	18.0%	20.6%	19.0%	25.0%	21.3%	18.9%	23.3%	21.3%	21.1%
Dissatisfied	13.6%	11.9%	12.2%	10.8%	13.0%	9.5%	12.5%	8.7%	14.2%	10.0%	12.8%	11.6%
Very dissatisfied	13.6%	7.4%	7.8%	4.5%	5.3%	4.8%	2.5%	4.7%	7.9%	6.7%	5.7%	6.0%

Q18-4. Yard waste collection services

Very satisfied	47.4%	26.6%	36.4%	39.5%	36.9%	35.5%	43.9%	39.7%	36.0%	35.9%	34.0%	35.7%
Satisfied	5.3%	41.4%	33.9%	29.0%	31.9%	42.1%	31.7%	31.0%	30.4%	32.8%	37.7%	34.4%
Neutral	31.6%	23.4%	19.5%	22.6%	16.3%	13.1%	12.2%	23.0%	23.2%	18.0%	16.5%	19.0%
Dissatisfied	5.3%	4.7%	6.8%	6.5%	9.2%	7.5%	12.2%	4.0%	6.4%	9.4%	8.1%	7.3%
Very dissatisfied	10.5%	3.9%	3.4%	2.4%	5.7%	1.9%	0.0%	2.4%	4.0%	3.9%	3.7%	3.5%

Q19. Please indicate whether or not you have used each of the following services provided by the City of Greenville during the past 12 months. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q19-1. Used public transit services supported by City (i.e. GREAT bus)</u>												
Yes	18.8%	7.8%	5.8%	6.9%	8.7%	5.5%	14.6%	8.3%	6.0%	5.4%	9.6%	8.1%
No	81.3%	92.2%	94.2%	93.1%	91.3%	94.5%	85.4%	91.7%	94.0%	94.6%	90.4%	91.9%
<u>Q19-2. Participated in recreation programs offered by City</u>												
Yes	37.5%	41.3%	43.7%	31.8%	31.1%	28.7%	23.3%	33.9%	41.2%	31.5%	34.9%	35.3%
No	62.5%	58.7%	56.3%	68.2%	68.9%	71.3%	76.7%	66.1%	58.8%	68.5%	65.1%	64.7%
<u>Q19-3. Visited City recreation centers</u>												
Yes	50.0%	58.7%	63.8%	59.4%	55.0%	50.0%	45.2%	50.9%	57.5%	57.0%	58.8%	56.5%
No	50.0%	41.3%	36.2%	40.6%	45.0%	50.0%	54.8%	49.1%	42.5%	43.0%	41.2%	43.5%
<u>Q19-4. Visited a neighborhood or City park</u>												
Yes	87.5%	89.7%	88.0%	82.2%	75.7%	76.6%	58.5%	79.7%	88.4%	82.0%	80.0%	81.8%
No	12.5%	10.3%	12.0%	17.8%	24.3%	23.4%	41.5%	20.3%	11.6%	18.0%	20.0%	18.2%

Q19. Please indicate whether or not you have used each of the following services provided by the City of Greenville during the past 12 months. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q19-5. Used Fire/EMS services</u>												
Yes	6.3%	10.9%	16.9%	22.4%	17.9%	21.6%	25.6%	10.4%	13.5%	19.3%	22.6%	17.4%
No	93.8%	89.1%	83.1%	77.6%	82.1%	78.4%	74.4%	89.6%	86.5%	80.7%	77.4%	82.6%
<u>Q19-6. Called Code Enforcement</u>												
Yes	6.3%	8.7%	10.7%	10.5%	11.9%	14.7%	23.3%	9.4%	11.7%	8.1%	14.7%	11.7%
No	93.8%	91.3%	89.3%	89.5%	88.1%	85.3%	76.7%	90.6%	88.3%	91.9%	85.3%	88.3%
<u>Q19-7. Called or visited Police Department</u>												
Yes	19.4%	34.5%	25.5%	38.3%	27.6%	25.2%	21.4%	22.0%	35.5%	28.7%	31.6%	29.8%
No	80.6%	65.5%	74.5%	61.7%	72.4%	74.8%	78.6%	78.0%	64.5%	71.3%	68.4%	70.2%
<u>Q19-8. Visited City's website</u>												
Yes	73.3%	72.9%	69.7%	62.4%	47.0%	42.7%	16.7%	60.6%	67.3%	66.2%	49.2%	58.4%
No	26.7%	27.1%	30.3%	37.6%	53.0%	57.3%	83.3%	39.4%	32.7%	33.8%	50.8%	41.6%

Q19. Please indicate whether or not you have used each of the following services provided by the City of Greenville during the past 12 months. (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q19-9. Read City's e-newsletter

Yes	16.1%	17.0%	18.6%	24.0%	23.7%	31.9%	40.5%	23.5%	24.5%	16.6%	25.4%	23.4%
No	83.9%	83.0%	81.4%	76.0%	76.3%	68.1%	59.5%	76.5%	75.5%	83.4%	74.6%	76.6%

Q19-10. Watched City's cable television channel (GTV-9)

Yes	29.0%	40.2%	39.0%	48.9%	52.6%	57.9%	72.7%	39.5%	44.8%	45.3%	54.8%	48.0%
No	71.0%	59.8%	61.0%	51.1%	47.4%	42.1%	27.3%	60.5%	55.2%	54.7%	45.2%	52.0%

Q19-11. Watched a video on City website/YouTube

Yes	13.3%	28.1%	21.4%	17.3%	15.1%	18.9%	17.1%	18.1%	21.7%	21.6%	19.2%	20.0%
No	86.7%	71.9%	78.6%	82.7%	84.9%	81.1%	82.9%	81.9%	78.3%	78.4%	80.8%	80.0%

Q20. Transportation and Other Issues. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

Q27. Your age							Q26. How many years have you lived in Greenville?				Total
Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q20-1. Adequacy of public parking in Uptown Greenville (downtown)

Very satisfied	9.4%	7.8%	2.9%	7.0%	5.7%	6.0%	15.6%	11.7%	4.8%	3.5%	5.9%	6.6%
Satisfied	12.5%	31.7%	33.6%	22.5%	24.8%	28.0%	34.4%	26.4%	33.8%	26.6%	26.0%	27.7%
Neutral	21.9%	17.4%	21.9%	29.5%	22.0%	25.0%	18.8%	20.2%	19.3%	23.8%	25.3%	23.0%
Dissatisfied	25.0%	26.9%	29.2%	24.0%	34.0%	25.0%	25.0%	26.4%	31.0%	29.4%	26.0%	27.7%
Very dissatisfied	31.3%	16.2%	12.4%	17.1%	13.5%	16.0%	6.3%	15.3%	11.0%	16.8%	16.7%	15.2%

Q20-2. Availability of public transportation/GREAT Bus services in Greenville

Very satisfied	23.5%	9.1%	18.6%	17.8%	8.7%	11.4%	20.0%	11.9%	18.1%	8.6%	15.1%	14.0%
Satisfied	17.6%	28.6%	25.7%	31.5%	33.7%	22.9%	24.0%	16.7%	34.7%	34.3%	28.1%	27.9%
Neutral	58.8%	45.5%	35.7%	41.1%	45.7%	51.4%	44.0%	50.0%	37.5%	40.0%	46.2%	44.7%
Dissatisfied	0.0%	11.7%	12.9%	4.1%	9.8%	12.9%	8.0%	11.9%	6.9%	14.3%	8.0%	9.5%
Very dissatisfied	0.0%	5.2%	7.1%	5.5%	2.2%	1.4%	4.0%	9.5%	2.8%	2.9%	2.5%	4.0%

Q20. Transportation and Other Issues. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q20-3. Ease of travel by car in City</u>												
Very satisfied	19.4%	9.2%	11.2%	11.9%	10.0%	7.9%	18.2%	12.8%	12.9%	8.5%	10.0%	10.9%
Satisfied	32.3%	38.5%	40.6%	39.6%	37.3%	40.4%	40.9%	36.6%	43.9%	41.8%	36.1%	38.8%
Neutral	19.4%	20.1%	22.4%	20.9%	20.0%	26.3%	29.5%	24.4%	18.7%	21.6%	22.3%	22.1%
Dissatisfied	19.4%	21.3%	16.8%	21.6%	23.3%	17.5%	11.4%	18.0%	17.4%	20.3%	21.9%	19.8%
Very dissatisfied	9.7%	10.9%	9.1%	6.0%	9.3%	7.9%	0.0%	8.1%	7.1%	7.8%	9.7%	8.4%
 <u>Q20-4. Ease of walking in City</u>												
Very satisfied	23.3%	5.6%	13.5%	9.4%	9.2%	7.5%	13.9%	13.2%	9.2%	5.7%	10.3%	9.8%
Satisfied	23.3%	34.8%	29.3%	35.2%	31.9%	39.6%	25.0%	28.3%	31.7%	35.5%	34.6%	32.9%
Neutral	23.3%	26.7%	28.6%	26.6%	32.6%	28.3%	50.0%	28.3%	31.0%	28.4%	29.8%	29.5%
Dissatisfied	23.3%	18.6%	15.0%	18.8%	17.0%	18.9%	8.3%	13.8%	19.7%	20.6%	16.8%	17.4%
Very dissatisfied	6.7%	14.3%	13.5%	10.2%	9.2%	5.7%	2.8%	16.4%	8.5%	9.9%	8.6%	10.4%

Q20. Transportation and Other Issues. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q20-5. Ease of biking in City

Very satisfied	28.6%	3.2%	8.8%	6.5%	5.5%	8.0%	15.4%	10.5%	7.7%	4.8%	7.0%	7.5%
Satisfied	19.0%	19.4%	18.6%	12.1%	15.6%	22.7%	15.4%	14.0%	17.9%	16.3%	18.3%	17.4%
Neutral	23.8%	29.0%	31.4%	35.5%	40.4%	32.0%	42.3%	29.8%	27.4%	33.7%	39.3%	33.7%
Dissatisfied	28.6%	24.2%	17.6%	30.8%	21.1%	25.3%	26.9%	26.3%	26.5%	30.8%	19.2%	24.2%
Very dissatisfied	0.0%	24.2%	23.5%	15.0%	17.4%	12.0%	0.0%	19.3%	20.5%	14.4%	16.2%	17.2%

Q20-6. Opportunities to attend cultural activities in Greenville

Very satisfied	17.4%	9.7%	8.6%	11.3%	11.2%	9.7%	16.2%	7.0%	15.6%	7.4%	12.1%	10.9%
Satisfied	21.7%	37.3%	31.9%	36.3%	38.1%	49.5%	45.9%	41.3%	31.1%	36.4%	40.1%	37.9%
Neutral	52.2%	31.3%	35.3%	36.3%	38.1%	27.2%	29.7%	36.4%	33.3%	33.1%	34.6%	34.4%
Dissatisfied	4.3%	17.9%	19.0%	12.1%	11.2%	6.8%	5.4%	9.1%	14.1%	20.7%	10.3%	12.7%
Very dissatisfied	4.3%	3.7%	5.2%	4.0%	1.5%	6.8%	2.7%	6.3%	5.9%	2.5%	2.9%	4.1%

Q20. Transportation and Other Issues. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied." (without "don't know")

N=818

Q27. Your age							Q26. How many years have you lived in Greenville?				Total
Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q20-7. Availability of affordable housing in Greenville

Very satisfied	14.8%	17.3%	17.2%	13.3%	8.3%	12.4%	25.0%	18.2%	18.2%	14.2%	10.3%	14.4%
Satisfied	37.0%	32.0%	25.9%	29.5%	30.6%	23.6%	21.4%	29.7%	34.1%	31.0%	23.9%	28.7%
Neutral	29.6%	29.3%	33.6%	31.4%	38.8%	41.6%	32.1%	30.4%	28.8%	31.0%	41.6%	34.3%
Dissatisfied	14.8%	14.0%	12.9%	16.2%	10.7%	13.5%	10.7%	14.2%	10.6%	15.9%	12.3%	13.2%
Very dissatisfied	3.7%	7.3%	10.3%	9.5%	11.6%	9.0%	10.7%	7.4%	8.3%	8.0%	11.9%	9.3%

Q21. Capital Improvement Priorities. Major investments that are being made or considered by the City are listed below. Using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all," please rate how important you think it is for the City to continue to invest in the following projects. (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q21-1. Upgrades or additions to public facilities (e.g. public buildings, parking lots/garages, stormwater/drainage facilities)

Extremely important	38.7%	33.9%	32.9%	35.1%	30.8%	29.4%	45.0%	38.5%	30.9%	36.9%	29.6%	33.3%
Very important	16.1%	29.2%	32.9%	39.7%	29.5%	37.6%	27.5%	22.5%	33.6%	35.6%	35.9%	32.4%
Important	41.9%	31.0%	31.4%	22.1%	32.2%	31.2%	25.0%	33.7%	29.5%	24.8%	30.6%	29.8%
Not very important	3.2%	4.7%	2.1%	3.1%	3.4%	0.9%	2.5%	4.1%	4.7%	1.3%	2.7%	3.1%
Not important at all	0.0%	1.2%	0.7%	0.0%	4.1%	0.9%	0.0%	1.2%	1.3%	1.3%	1.3%	1.3%

Q21-2. Improvements to parks, open spaces, & greenways

Extremely important	35.5%	34.7%	33.1%	25.8%	21.2%	18.7%	33.3%	32.9%	34.0%	30.7%	21.0%	28.1%
Very important	22.6%	28.9%	32.4%	40.2%	32.2%	42.1%	25.6%	33.5%	28.7%	32.0%	36.7%	33.5%
Important	38.7%	29.5%	30.3%	31.1%	39.0%	31.8%	33.3%	28.8%	33.3%	31.3%	34.7%	32.5%
Not very important	3.2%	4.0%	3.5%	3.0%	5.5%	6.5%	7.7%	4.1%	2.0%	5.3%	6.0%	4.6%
Not important at all	0.0%	2.9%	0.7%	0.0%	2.1%	0.9%	0.0%	0.6%	2.0%	0.7%	1.7%	1.3%

Q21. Capital Improvement Priorities. Major investments that are being made or considered by the City are listed below. Using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all," please rate how important you think it is for the City to continue to invest in the following projects. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q21-3. Improvements to Police & Fire/EMS facilities</u>												
Extremely important	38.7%	33.7%	35.8%	39.8%	36.3%	33.3%	46.2%	41.6%	36.2%	37.4%	32.9%	36.5%
Very important	25.8%	30.1%	32.1%	32.8%	32.2%	39.8%	20.5%	27.3%	33.6%	30.6%	34.6%	31.9%
Important	29.0%	27.1%	26.1%	23.4%	27.4%	24.1%	28.2%	23.6%	26.2%	26.5%	27.1%	26.0%
Not very important	3.2%	7.8%	5.2%	3.9%	4.1%	1.9%	5.1%	6.2%	4.0%	4.8%	4.7%	4.9%
Not important at all	3.2%	1.2%	0.7%	0.0%	0.0%	0.9%	0.0%	1.2%	0.0%	0.7%	0.7%	0.7%
<u>Q21-4. Improvements to City's streets & sidewalks, bike lanes, & street lighting</u>												
Extremely important	63.3%	44.3%	53.8%	48.1%	40.8%	38.9%	38.6%	44.6%	48.7%	49.3%	42.6%	45.7%
Very important	20.0%	35.1%	31.5%	34.8%	36.2%	37.2%	36.4%	33.7%	31.8%	35.3%	35.6%	34.3%
Important	16.7%	19.0%	14.7%	15.6%	22.4%	23.0%	20.5%	18.9%	19.5%	14.7%	20.5%	18.8%
Not very important	0.0%	1.1%	0.0%	1.5%	0.7%	0.9%	4.5%	1.7%	0.0%	0.7%	1.3%	1.0%
Not important at all	0.0%	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.3%

Q21. Capital Improvement Priorities. Major investments that are being made or considered by the City are listed below. Using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all," please rate how important you think it is for the City to continue to invest in the following projects. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q21-5. Improvements to arts/cultural facilities</u>												
Extremely important	26.7%	17.3%	20.4%	16.3%	15.0%	15.2%	24.3%	20.1%	20.5%	20.1%	13.3%	17.8%
Very important	10.0%	25.6%	27.0%	29.5%	24.5%	32.1%	29.7%	26.2%	24.5%	25.7%	28.6%	26.6%
Important	33.3%	34.5%	35.8%	39.5%	44.9%	42.9%	37.8%	36.0%	38.4%	39.6%	40.9%	38.9%
Not very important	23.3%	14.9%	11.7%	10.9%	12.9%	8.0%	5.4%	12.8%	10.6%	11.8%	13.0%	12.3%
Not important at all	6.7%	7.7%	5.1%	3.9%	2.7%	1.8%	2.7%	4.9%	6.0%	2.8%	4.3%	4.4%
 <u>Q21-6. Availability of affordable housing</u>												
Extremely important	48.4%	31.8%	35.6%	30.7%	30.1%	30.6%	39.5%	38.5%	32.9%	28.8%	30.9%	33.0%
Very important	12.9%	27.6%	22.0%	29.9%	27.3%	27.0%	42.1%	26.0%	29.5%	28.1%	25.7%	26.9%
Important	29.0%	22.4%	29.5%	26.8%	30.8%	36.0%	18.4%	26.0%	23.5%	30.1%	30.9%	28.0%
Not very important	3.2%	11.8%	9.8%	9.4%	9.1%	6.3%	0.0%	6.5%	10.7%	9.6%	9.0%	8.8%
Not important at all	6.5%	6.5%	3.0%	3.1%	2.8%	0.0%	0.0%	3.0%	3.4%	3.4%	3.5%	3.3%

Q21. Capital Improvement Priorities. Major investments that are being made or considered by the City are listed below. Using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all," please rate how important you think it is for the City to continue to invest in the following projects. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q21-7. Uptown (downtown) improvements

Extremely important	43.3%	26.5%	28.2%	24.8%	19.0%	21.1%	27.5%	28.8%	26.4%	30.0%	19.1%	25.0%
Very important	23.3%	33.5%	30.3%	31.6%	31.3%	38.5%	40.0%	34.1%	33.1%	32.7%	31.7%	32.7%
Important	26.7%	28.8%	31.7%	27.8%	38.1%	26.6%	20.0%	27.6%	30.4%	26.0%	33.7%	30.0%
Not very important	6.7%	8.2%	5.6%	13.5%	10.2%	9.2%	10.0%	8.2%	6.8%	11.3%	10.6%	9.5%
Not important at all	0.0%	2.9%	4.2%	2.3%	1.4%	4.6%	2.5%	1.2%	3.4%	0.0%	5.0%	2.8%

Q21-8. Town Common/Tar River front improvements

Extremely important	53.3%	27.5%	27.7%	25.2%	21.6%	19.4%	32.5%	28.5%	28.0%	26.4%	23.5%	26.2%
Very important	10.0%	26.3%	25.5%	26.0%	27.0%	39.8%	30.0%	29.1%	24.7%	27.7%	28.1%	27.6%
Important	23.3%	28.1%	35.8%	33.6%	38.5%	30.6%	30.0%	32.7%	32.7%	33.1%	32.5%	32.6%
Not very important	13.3%	15.2%	9.5%	11.5%	10.1%	8.3%	5.0%	6.7%	12.0%	11.5%	12.9%	11.0%
Not important at all	0.0%	2.9%	1.5%	3.8%	2.7%	1.9%	2.5%	3.0%	2.7%	1.4%	3.0%	2.6%

Q21. Capital Improvement Priorities. Major investments that are being made or considered by the City are listed below. Using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all," please rate how important you think it is for the City to continue to invest in the following projects. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q21-9. Improvements to public transit (GREAT) bus system

Extremely important	23.1%	16.2%	18.5%	19.3%	22.7%	23.5%	42.4%	23.6%	17.3%	20.8%	21.5%	21.2%
Very important	15.4%	27.5%	23.5%	21.1%	25.0%	22.4%	30.3%	27.1%	24.8%	22.4%	23.0%	24.1%
Important	30.8%	32.4%	41.2%	43.9%	37.1%	41.8%	18.2%	31.3%	38.3%	39.2%	39.8%	37.4%
Not very important	26.9%	16.2%	16.0%	14.0%	10.6%	8.2%	9.1%	14.6%	14.3%	14.4%	11.9%	13.5%
Not important at all	3.8%	7.7%	0.8%	1.8%	4.5%	4.1%	0.0%	3.5%	5.3%	3.2%	3.8%	3.9%

Q21-10. Construct a multi-sport recreational complex

Extremely important	25.0%	20.5%	24.2%	21.7%	18.5%	15.1%	27.6%	17.5%	24.3%	25.9%	18.0%	20.9%
Very important	7.1%	13.9%	14.4%	17.8%	24.0%	22.6%	20.7%	13.8%	18.2%	16.5%	20.4%	17.8%
Important	21.4%	27.1%	23.5%	31.8%	28.8%	27.4%	24.1%	29.4%	25.7%	24.5%	28.4%	27.2%
Not very important	28.6%	24.1%	24.2%	18.6%	20.5%	23.6%	24.1%	23.1%	23.0%	23.7%	21.5%	22.5%
Not important at all	17.9%	14.5%	13.6%	10.1%	8.2%	11.3%	3.4%	16.3%	8.8%	9.4%	11.8%	11.6%

Q21. Capital Improvement Priorities. Major investments that are being made or considered by the City are listed below. Using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all," please rate how important you think it is for the City to continue to invest in the following projects. (without "don't know")

N=818

Q27. Your age							Q26. How many years have you lived in Greenville?				Total
Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q21-11. Construct a major performing arts center

Extremely important	26.7%	18.2%	25.0%	24.2%	19.6%	17.6%	29.4%	19.5%	25.5%	23.4%	19.0%	21.6%
Very important	6.7%	17.6%	18.4%	18.2%	19.6%	30.6%	17.6%	18.3%	20.8%	22.7%	18.6%	19.6%
Important	26.7%	32.1%	33.8%	32.6%	34.3%	25.9%	32.4%	32.3%	30.2%	29.1%	33.6%	31.6%
Not very important	23.3%	21.2%	16.2%	16.7%	19.6%	15.7%	14.7%	20.1%	16.8%	19.1%	18.0%	18.4%
Not important at all	16.7%	10.9%	6.6%	8.3%	7.0%	10.2%	5.9%	9.8%	6.7%	5.7%	10.8%	8.8%

Q22. Additional Revenues. Using a scale of 1 to 5, where 5 means "very willing" and 1 means "not willing at all," please indicate how willing you would be to support a bond referendum (a citizen vote to support the City borrowing money for capital improvements) or additional funding that would... (without "not provided")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q22-1. Upgrade public facilities (e.g. public buildings, parking lots/garages, stormwater/drainage facilities)

Very willing	29.0%	23.1%	18.0%	23.7%	17.3%	14.0%	18.2%	19.5%	25.5%	16.9%	18.4%	19.8%
Willing	35.5%	43.9%	41.0%	39.3%	40.0%	37.7%	36.4%	44.8%	38.6%	41.2%	37.7%	40.2%
Not sure	25.8%	19.1%	28.8%	30.4%	31.3%	35.1%	36.4%	25.3%	23.5%	31.8%	31.6%	28.5%
Not willing	6.5%	9.8%	8.6%	5.2%	7.3%	10.5%	2.3%	6.9%	10.5%	6.8%	8.1%	7.9%
Not willing at all	3.2%	4.0%	3.6%	1.5%	4.0%	2.6%	6.8%	3.4%	2.0%	3.4%	4.2%	3.5%

Q22-2. Improvements to parks, open spaces & greenways

Very willing	25.8%	30.8%	29.2%	22.4%	12.8%	18.8%	18.2%	25.7%	30.3%	20.4%	18.6%	22.8%
Willing	41.9%	38.4%	37.2%	42.5%	43.9%	33.9%	38.6%	42.7%	36.2%	38.8%	39.4%	39.5%
Not sure	9.7%	16.9%	19.7%	24.6%	29.7%	29.5%	29.5%	19.3%	19.7%	25.9%	26.7%	23.4%
Not willing	19.4%	8.1%	12.4%	9.0%	8.8%	11.6%	9.1%	8.8%	10.5%	10.9%	10.7%	10.2%
Not willing at all	3.2%	5.8%	1.5%	1.5%	4.7%	6.3%	4.5%	3.5%	3.3%	4.1%	4.6%	4.1%

Q22. Additional Revenues. Using a scale of 1 to 5, where 5 means "very willing" and 1 means "not willing at all," please indicate how willing you would be to support a bond referendum (a citizen vote to support the City borrowing money for capital improvements) or additional funding that would... (without "not provided")

N=818

Q27. Your age							Q26. How many years have you lived in Greenville?				Total
Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q22-3. Improvements to Police & Fire/EMS facilities

Very willing	33.3%	25.1%	30.0%	32.1%	27.2%	28.3%	40.9%	28.3%	32.7%	26.5%	28.8%	29.2%
Willing	40.0%	40.4%	37.9%	43.3%	43.0%	37.2%	29.5%	43.4%	37.9%	44.9%	36.6%	39.7%
Not sure	10.0%	20.5%	23.6%	16.4%	21.9%	24.8%	20.5%	17.3%	20.3%	17.0%	25.2%	20.9%
Not willing	10.0%	10.5%	5.7%	5.2%	6.0%	7.1%	2.3%	7.5%	7.2%	6.8%	6.5%	6.8%
Not willing at all	6.7%	3.5%	2.9%	3.0%	2.0%	2.7%	6.8%	3.5%	2.0%	4.8%	2.9%	3.3%

Q22-4. Improvement to City's streets, sidewalks, bike lanes, & street lighting

Very willing	45.2%	39.5%	40.3%	37.0%	26.5%	29.6%	37.8%	32.6%	40.8%	35.8%	34.3%	35.5%
Willing	38.7%	41.9%	43.9%	42.2%	47.0%	37.4%	46.7%	49.7%	37.5%	42.6%	41.0%	42.5%
Not sure	6.5%	8.1%	10.8%	15.6%	19.9%	22.6%	8.9%	9.1%	13.8%	14.9%	17.0%	14.2%
Not willing	6.5%	8.1%	2.9%	3.7%	4.6%	8.7%	2.2%	5.7%	5.9%	4.1%	6.1%	5.5%
Not willing at all	3.2%	2.3%	2.2%	1.5%	2.0%	1.7%	4.4%	2.9%	2.0%	2.7%	1.6%	2.3%

Q22. Additional Revenues. Using a scale of 1 to 5, where 5 means "very willing" and 1 means "not willing at all," please indicate how willing you would be to support a bond referendum (a citizen vote to support the City borrowing money for capital improvements) or additional funding that would... (without "not provided")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q22-5. Improvements to arts/cultural facilities

Very willing	16.1%	14.5%	18.0%	19.3%	13.2%	17.7%	18.2%	12.6%	24.8%	15.6%	15.1%	16.5%
Willing	16.1%	28.5%	36.0%	28.9%	30.5%	29.2%	25.0%	32.8%	24.8%	29.9%	29.6%	29.7%
Not sure	32.3%	27.9%	25.9%	34.8%	33.8%	32.7%	38.6%	31.0%	33.3%	29.9%	31.2%	31.2%
Not willing	25.8%	16.3%	15.8%	11.1%	13.2%	14.2%	9.1%	14.9%	11.1%	17.0%	14.8%	14.4%
Not willing at all	9.7%	12.8%	4.3%	5.9%	9.3%	6.2%	9.1%	8.6%	5.9%	7.5%	9.3%	8.2%

Q22-6. Availability of affordable housing

Very willing	26.7%	24.4%	29.8%	21.6%	24.0%	18.6%	31.1%	24.0%	27.6%	19.2%	25.4%	24.5%
Willing	43.3%	27.3%	22.0%	26.1%	28.7%	27.4%	33.3%	34.9%	26.3%	21.9%	26.0%	27.4%
Not sure	13.3%	21.5%	26.2%	28.4%	24.7%	34.5%	24.4%	20.6%	23.0%	36.3%	25.7%	25.9%
Not willing	3.3%	15.1%	12.8%	14.9%	11.3%	13.3%	4.4%	9.7%	13.8%	13.7%	13.2%	12.5%
Not willing at all	13.3%	11.6%	9.2%	9.0%	11.3%	6.2%	6.7%	10.9%	9.2%	8.9%	9.6%	9.7%

Q22. Additional Revenues. Using a scale of 1 to 5, where 5 means "very willing" and 1 means "not willing at all," please indicate how willing you would be to support a bond referendum (a citizen vote to support the City borrowing money for capital improvements) or additional funding that would... (without "not provided")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q22-7. Uptown (downtown) improvements

Very willing	32.3%	19.2%	20.7%	18.7%	12.7%	17.7%	22.7%	20.0%	20.3%	19.0%	16.2%	18.5%
Willing	32.3%	39.0%	37.1%	37.3%	40.0%	27.4%	25.0%	41.7%	35.3%	33.3%	34.0%	35.9%
Not sure	16.1%	24.4%	25.7%	23.1%	29.3%	34.5%	27.3%	22.3%	26.1%	31.3%	27.5%	26.7%
Not willing	16.1%	9.3%	10.0%	15.7%	9.3%	13.3%	9.1%	10.3%	13.7%	11.6%	11.0%	11.4%
Not willing at all	3.2%	8.1%	6.4%	5.2%	8.7%	7.1%	15.9%	5.7%	4.6%	4.8%	11.3%	7.6%

Q22-8. Provide Town Common/Tar River front improvements

Very willing	22.6%	20.3%	17.9%	20.1%	14.0%	14.2%	24.4%	17.7%	21.6%	15.0%	17.7%	18.1%
Willing	41.9%	35.5%	42.9%	32.8%	34.0%	31.9%	20.0%	33.7%	33.3%	38.8%	34.5%	35.0%
Not sure	25.8%	23.8%	27.1%	26.9%	33.3%	32.7%	40.0%	32.6%	24.8%	30.6%	28.4%	28.9%
Not willing	6.5%	12.8%	7.9%	14.9%	10.7%	14.2%	2.2%	9.7%	15.7%	10.9%	10.3%	11.2%
Not willing at all	3.2%	7.6%	4.3%	5.2%	8.0%	7.1%	13.3%	6.3%	4.6%	4.8%	9.0%	6.8%

Q22. Additional Revenues. Using a scale of 1 to 5, where 5 means "very willing" and 1 means "not willing at all," please indicate how willing you would be to support a bond referendum (a citizen vote to support the City borrowing money for capital improvements) or additional funding that would... (without "not provided")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q22-9. Improvements to public transit (GREAT) bus system

Very willing	16.7%	11.8%	18.0%	16.5%	14.1%	17.5%	25.0%	13.2%	18.0%	13.1%	17.5%	15.9%
Willing	20.0%	27.6%	28.8%	32.3%	33.6%	23.7%	34.1%	31.6%	28.0%	30.3%	28.2%	29.4%
Not sure	33.3%	27.6%	29.5%	30.1%	30.9%	36.8%	20.5%	29.9%	32.0%	29.0%	30.1%	30.2%
Not willing	20.0%	18.8%	17.3%	14.3%	13.4%	14.9%	9.1%	15.5%	16.0%	18.6%	14.2%	15.5%
Not willing at all	10.0%	14.1%	6.5%	6.8%	8.1%	7.0%	11.4%	9.8%	6.0%	9.0%	10.0%	9.0%

Q22-10. Construct a multi-sport recreational complex

Very willing	13.3%	18.0%	21.4%	19.3%	12.7%	16.1%	17.8%	13.1%	22.4%	20.0%	16.3%	17.6%
Willing	23.3%	23.8%	24.3%	23.7%	28.7%	25.0%	22.2%	25.1%	24.3%	17.2%	28.2%	24.8%
Not sure	23.3%	23.3%	21.4%	28.1%	28.7%	29.5%	28.9%	22.9%	26.3%	29.7%	26.0%	25.9%
Not willing	23.3%	16.3%	17.9%	17.0%	16.7%	17.9%	15.6%	22.3%	13.8%	20.0%	14.4%	17.1%
Not willing at all	16.7%	18.6%	15.0%	11.9%	13.3%	11.6%	15.6%	16.6%	13.2%	13.1%	15.1%	14.7%

Q22. Additional Revenues. Using a scale of 1 to 5, where 5 means "very willing" and 1 means "not willing at all," please indicate how willing you would be to support a bond referendum (a citizen vote to support the City borrowing money for capital improvements) or additional funding that would... (without "not provided")

N=818

Q27. Your age							Q26. How many years have you lived in Greenville?				Total
Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q22-11. Construct a major performing arts center

Very willing	12.9%	16.3%	23.6%	23.7%	15.2%	24.8%	22.2%	18.4%	24.2%	20.9%	18.3%	20.2%
Willing	29.0%	29.7%	26.4%	23.0%	27.2%	24.8%	15.6%	27.0%	26.8%	21.6%	26.9%	25.9%
Not sure	22.6%	20.9%	22.9%	30.4%	33.8%	24.8%	35.6%	24.1%	23.5%	29.1%	28.8%	26.7%
Not willing	16.1%	16.9%	16.4%	10.4%	13.9%	13.3%	6.7%	15.5%	14.4%	18.2%	10.9%	13.9%
Not willing at all	19.4%	16.3%	10.7%	12.6%	9.9%	12.4%	20.0%	14.9%	11.1%	10.1%	15.1%	13.4%

Q23. Strategic Planning. Please indicate how important each of the City's major focus areas are to you using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all." (without "not provided")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q23-1. Economic development (business development & jobs)</u>												
Extremely important	43.8%	48.0%	52.8%	53.7%	41.7%	42.9%	48.9%	46.0%	49.7%	47.7%	47.3%	47.7%
Very important	28.1%	31.8%	28.5%	32.8%	33.8%	32.1%	33.3%	33.3%	29.0%	33.1%	31.5%	31.6%
Important	25.0%	19.1%	15.3%	11.9%	21.2%	23.2%	15.6%	17.8%	20.0%	19.2%	17.4%	18.3%
Not very important	3.1%	0.6%	2.8%	1.5%	3.3%	1.8%	0.0%	1.7%	1.3%	0.0%	3.5%	2.0%
Not important at all	0.0%	0.6%	0.7%	0.0%	0.0%	0.0%	2.2%	1.1%	0.0%	0.0%	0.3%	0.4%
<u>Q23-2. Infrastructure (e.g. streets & sidewalks, stormwater/drainage, street lighting)</u>												
Extremely important	62.5%	47.4%	55.6%	60.0%	43.0%	40.7%	64.4%	51.1%	51.0%	46.7%	52.2%	50.7%
Very important	15.6%	37.0%	29.9%	28.1%	41.1%	38.9%	22.2%	32.2%	32.3%	40.8%	31.4%	33.7%
Important	21.9%	15.6%	13.2%	11.1%	13.9%	19.5%	11.1%	16.1%	15.5%	12.5%	14.7%	14.6%
Not very important	0.0%	0.0%	1.4%	0.7%	1.3%	0.9%	0.0%	0.6%	1.3%	0.0%	1.0%	0.8%
Not important at all	0.0%	0.0%	0.0%	0.0%	0.7%	0.0%	2.2%	0.0%	0.0%	0.0%	0.6%	0.3%

Q23. Strategic Planning. Please indicate how important each of the City's major focus areas are to you using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all." (without "not provided")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q23-3. Beautification of City</u>												
Extremely important	22.6%	27.7%	25.7%	35.8%	23.3%	25.7%	51.1%	26.3%	27.3%	28.0%	31.2%	29.0%
Very important	29.0%	30.1%	34.7%	24.6%	42.7%	37.2%	15.6%	30.3%	34.4%	34.0%	31.5%	32.3%
Important	38.7%	32.9%	35.4%	35.1%	30.0%	31.0%	26.7%	35.4%	31.8%	36.0%	30.9%	32.8%
Not very important	9.7%	8.7%	3.5%	3.7%	4.0%	6.2%	2.2%	8.0%	5.2%	1.3%	5.8%	5.3%
Not important at all	0.0%	0.6%	0.7%	0.7%	0.0%	0.0%	4.4%	0.0%	1.3%	0.7%	0.6%	0.6%
 <u>Q23-4. Activating Town Common</u>												
Extremely important	15.6%	24.4%	19.4%	26.3%	16.2%	9.9%	37.8%	16.2%	23.5%	21.2%	21.8%	20.9%
Very important	18.8%	22.1%	25.7%	21.1%	31.1%	35.1%	15.6%	29.5%	22.2%	23.2%	25.6%	25.5%
Important	43.8%	34.3%	41.0%	33.8%	40.5%	33.3%	24.4%	35.8%	38.6%	42.4%	32.8%	36.3%
Not very important	18.8%	14.5%	11.8%	16.5%	10.1%	19.8%	15.6%	15.0%	12.4%	11.9%	16.6%	14.4%
Not important at all	3.1%	4.7%	2.1%	2.3%	2.0%	1.8%	6.7%	3.5%	3.3%	1.3%	3.2%	2.9%

Q23. Strategic Planning. Please indicate how important each of the City's major focus areas are to you using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all." (without "not provided")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q23-5. Public safety (Police, Fire/EMS)</u>												
Extremely important	59.4%	48.6%	54.2%	63.7%	56.0%	51.8%	68.9%	54.6%	53.5%	57.0%	56.3%	55.7%
Very important	25.0%	32.9%	30.6%	22.2%	28.7%	33.0%	20.0%	32.8%	29.0%	29.1%	26.7%	28.9%
Important	15.6%	16.8%	13.9%	13.3%	13.3%	14.3%	6.7%	11.5%	15.5%	13.2%	15.1%	13.9%
Not very important	0.0%	1.2%	1.4%	0.7%	1.3%	0.9%	2.2%	1.1%	1.9%	0.7%	1.0%	1.1%
Not important at all	0.0%	0.6%	0.0%	0.0%	0.7%	0.0%	2.2%	0.0%	0.0%	0.0%	1.0%	0.4%
 <u>Q23-6. River access & Tar River Legacy Plan additions</u>												
Extremely important	15.6%	17.5%	12.1%	19.2%	16.1%	10.8%	28.9%	13.9%	15.7%	15.8%	18.0%	16.5%
Very important	15.6%	18.1%	24.3%	20.0%	20.8%	24.3%	17.8%	22.0%	21.6%	20.5%	19.3%	20.7%
Important	53.1%	37.4%	42.1%	33.1%	37.6%	40.5%	31.1%	44.5%	37.3%	39.7%	34.6%	38.1%
Not very important	12.5%	19.9%	17.9%	22.3%	20.1%	16.2%	13.3%	15.6%	22.2%	19.9%	18.6%	18.8%
Not important at all	3.1%	7.0%	3.6%	5.4%	5.4%	8.1%	8.9%	4.0%	3.3%	4.1%	9.5%	6.0%

Q23. Strategic Planning. Please indicate how important each of the City's major focus areas are to you using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all." (without "not provided")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q23-7. Fiscal responsibility</u>												
Extremely important	35.5%	39.0%	42.3%	50.0%	42.7%	38.4%	48.9%	41.4%	40.9%	39.6%	45.3%	42.4%
Very important	22.6%	28.5%	31.0%	25.0%	27.3%	29.5%	20.0%	26.4%	33.1%	28.2%	24.8%	27.6%
Important	38.7%	29.1%	21.1%	23.5%	24.7%	27.7%	22.2%	25.9%	22.7%	30.9%	24.4%	25.6%
Not very important	0.0%	1.7%	4.9%	1.5%	4.0%	3.6%	2.2%	2.9%	2.6%	1.3%	3.9%	2.9%
Not important at all	3.2%	1.7%	0.7%	0.0%	1.3%	0.9%	6.7%	3.4%	0.6%	0.0%	1.6%	1.5%
 <u>Q23-8. Stormwater management</u>												
Extremely important	37.5%	28.9%	33.1%	40.3%	33.8%	33.6%	44.4%	38.5%	34.4%	36.2%	30.7%	34.5%
Very important	25.0%	35.8%	36.0%	37.3%	37.1%	35.4%	26.7%	29.9%	37.0%	35.6%	38.2%	35.5%
Important	37.5%	31.2%	25.2%	20.9%	25.2%	31.0%	22.2%	28.7%	24.7%	24.8%	27.8%	26.8%
Not very important	0.0%	3.5%	5.0%	0.7%	2.6%	0.0%	0.0%	2.3%	2.6%	3.4%	1.6%	2.3%
Not important at all	0.0%	0.6%	0.7%	0.7%	1.3%	0.0%	6.7%	0.6%	1.3%	0.0%	1.6%	1.0%

Q23. Strategic Planning. Please indicate how important each of the City's major focus areas are to you using a scale of 1 to 5, where 5 means "extremely important" and 1 means "not important at all." (without "not provided")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q23-9. Art & cultural entertainment amenities

Extremely important	12.5%	17.8%	16.9%	23.5%	13.3%	21.6%	24.4%	15.5%	24.7%	22.1%	15.2%	18.6%
Very important	21.9%	20.1%	23.2%	24.2%	28.7%	25.2%	15.6%	25.3%	22.7%	20.8%	23.6%	23.4%
Important	28.1%	33.9%	40.8%	32.6%	36.0%	33.3%	31.1%	31.0%	32.5%	37.6%	37.2%	34.8%
Not very important	25.0%	16.7%	12.7%	11.4%	15.3%	12.6%	17.8%	17.2%	13.0%	14.1%	14.6%	14.8%
Not important at all	12.5%	11.5%	6.3%	8.3%	6.7%	7.2%	11.1%	10.9%	7.1%	5.4%	9.4%	8.5%

Q24. Overall Ratings of the City. Using a scale of 1 to 5, where 5 means "excellent" and 1 means "poor," please rate the City of Greenville with regard to the following. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	

Q24-1. As a place to live

Excellent	12.5%	19.9%	22.8%	24.4%	29.6%	33.0%	45.7%	28.1%	23.7%	25.3%	26.0%	26.0%
Good	59.4%	53.4%	52.4%	53.3%	56.6%	51.3%	45.7%	45.5%	55.8%	55.8%	55.8%	53.5%
Neutral	15.6%	15.3%	13.8%	16.3%	8.6%	7.8%	8.7%	15.2%	14.7%	11.0%	10.9%	12.5%
Below average	12.5%	7.4%	10.3%	5.2%	3.9%	6.1%	0.0%	9.6%	3.2%	5.8%	6.4%	6.4%
Poor	0.0%	4.0%	0.7%	0.7%	1.3%	1.7%	0.0%	1.7%	2.6%	1.9%	1.0%	1.6%

Q24-2. As a place to raise children

Excellent	17.2%	16.8%	25.0%	25.6%	28.3%	35.1%	42.9%	27.0%	22.8%	27.1%	26.3%	26.1%
Good	24.1%	40.4%	53.7%	51.9%	55.2%	42.3%	45.2%	37.7%	47.6%	48.6%	52.3%	47.5%
Neutral	24.1%	21.7%	13.2%	13.2%	12.4%	13.5%	11.9%	18.9%	19.3%	13.2%	13.2%	15.5%
Below average	20.7%	16.1%	6.6%	7.8%	2.8%	7.2%	0.0%	12.6%	5.5%	9.7%	6.9%	8.3%
Poor	13.8%	5.0%	1.5%	1.6%	1.4%	1.8%	0.0%	3.8%	4.8%	1.4%	1.3%	2.6%

Q24. Overall Ratings of the City. Using a scale of 1 to 5, where 5 means "excellent" and 1 means "poor," please rate the City of Greenville with regard to the following. (without "don't know")

N=818

	<u>Q27. Your age</u>							<u>Q26. How many years have you lived in Greenville?</u>				<u>Total</u>
	<u>Under 25 years</u>	<u>25-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65-74 years</u>	<u>75+ years</u>	<u>Less than 5 years</u>	<u>5-10 years</u>	<u>11-20 years</u>	<u>20+ years</u>	
<u>Q24-3. As a place to work or build a business</u>												
Excellent	6.7%	19.2%	17.0%	20.3%	26.7%	24.6%	31.0%	21.3%	20.3%	18.8%	22.3%	21.3%
Good	43.3%	41.9%	44.7%	51.6%	50.0%	50.9%	54.8%	37.2%	51.6%	51.0%	49.8%	47.6%
Neutral	30.0%	23.3%	23.4%	19.5%	17.3%	13.2%	14.3%	25.6%	19.0%	20.1%	17.2%	19.8%
Below average	16.7%	12.2%	8.5%	7.8%	4.7%	8.8%	0.0%	12.2%	6.5%	7.4%	8.1%	8.4%
Poor	3.3%	3.5%	6.4%	0.8%	1.3%	2.6%	0.0%	3.7%	2.6%	2.7%	2.6%	2.8%
 <u>Q24-4. As a place to retire</u>												
Excellent	14.3%	13.5%	14.0%	16.2%	22.8%	29.3%	46.8%	26.5%	14.0%	16.7%	21.1%	20.2%
Good	14.3%	25.2%	33.3%	27.7%	44.3%	44.0%	38.3%	22.2%	32.9%	34.0%	40.8%	34.0%
Neutral	25.0%	29.7%	27.1%	36.2%	17.4%	14.7%	12.8%	23.5%	30.8%	28.5%	21.1%	24.7%
Below average	21.4%	18.7%	15.5%	11.5%	8.1%	7.8%	2.1%	14.8%	12.6%	10.4%	11.5%	12.2%
Poor	25.0%	12.9%	10.1%	8.5%	7.4%	4.3%	0.0%	13.0%	9.8%	10.4%	5.6%	8.8%

Q24. Overall Ratings of the City. Using a scale of 1 to 5, where 5 means "excellent" and 1 means "poor," please rate the City of Greenville with regard to the following. (without "don't know")

N=818

	Q27. Your age							Q26. How many years have you lived in Greenville?				Total
	Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q24-5. As a place to visit

Excellent	12.5%	11.4%	9.2%	15.2%	21.1%	25.4%	41.3%	21.0%	11.6%	14.4%	19.2%	17.4%
Good	15.6%	25.1%	30.5%	34.1%	42.8%	35.1%	39.1%	27.3%	31.0%	32.0%	36.8%	32.8%
Neutral	25.0%	25.7%	24.1%	25.8%	19.7%	15.8%	15.2%	19.3%	31.0%	22.9%	19.9%	22.4%
Below average	28.1%	21.7%	24.8%	18.2%	10.5%	15.8%	2.2%	19.3%	14.8%	19.6%	17.6%	17.6%
Poor	18.8%	16.0%	11.3%	6.8%	5.9%	7.9%	2.2%	13.1%	11.6%	11.1%	6.5%	9.8%

Q24-6. As a place to be a college student

Excellent	46.9%	39.4%	33.9%	31.6%	28.9%	34.3%	46.2%	33.3%	41.8%	38.5%	31.3%	35.2%
Good	31.3%	40.6%	47.2%	45.3%	47.2%	36.4%	33.3%	42.9%	41.1%	40.7%	44.1%	42.4%
Neutral	9.4%	11.5%	13.4%	15.4%	20.4%	21.2%	20.5%	19.2%	5.7%	15.6%	18.8%	15.9%
Below average	6.3%	7.3%	4.7%	6.0%	2.8%	4.0%	0.0%	3.8%	8.5%	3.0%	4.5%	4.8%
Poor	6.3%	1.2%	0.8%	1.7%	0.7%	4.0%	0.0%	0.6%	2.8%	2.2%	1.4%	1.6%

Q25. How often do you typically go outside of Greenville for entertainment or recreation? (without "not provided")

N=818

Q27. Your age							Q26. How many years have you lived in Greenville?				Total
Under 25 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75+ years	Less than 5 years	5-10 years	11-20 years	20+ years	

Q25. How often do you typically go outside of Greenville for entertainment or recreation

Every day	6.3%	1.7%	3.5%	0.0%	2.0%	0.0%	0.0%	2.8%	0.6%	2.0%	1.3%	1.6%
A few times per week	15.6%	9.1%	9.7%	6.0%	5.3%	3.5%	0.0%	9.6%	9.1%	4.6%	5.9%	7.0%
At least once a week	9.4%	8.6%	6.9%	12.8%	5.9%	8.8%	0.0%	7.3%	8.4%	11.8%	6.2%	8.3%
A few times per month	46.9%	53.7%	41.0%	50.4%	26.3%	30.1%	25.6%	40.1%	49.4%	46.1%	33.0%	40.2%
A few times per year	18.8%	21.7%	31.3%	24.1%	46.1%	42.5%	25.6%	28.2%	24.7%	27.6%	39.2%	31.5%
Seldom or never	3.1%	5.1%	7.6%	6.8%	14.5%	15.0%	48.8%	11.9%	7.8%	7.9%	14.4%	11.4%